

Profoon

Profoon PDX1120 Duo DECT Phone User Manual

Model: PDX1120 | Brand: Profoon

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Profoon PDX1120 Duo DECT Phone. Please read this manual carefully before using the device to ensure proper functionality and longevity. The Profoon PDX1120 is a DECT phone system designed for clear communication, featuring two handsets for convenience and flexibility within your home or office environment. It offers essential functions such as caller ID, an integrated phonebook, and a backlit display for enhanced readability.

PACKAGE CONTENTS

Verify that all items listed below are present in your package:

- 1x Base Station
- 2x Handsets
- 2x Handset Chargers (with adapters)
- 4x Ni-MH 300 mAh Rechargeable Batteries (AAA size)
- 1x Power Cord for Base Station
- 1x Universal Manual (multi-language)



Image: The Profoon PDX1120 Duo DECT Phone system, showing both handsets and their respective charging bases.

SETUP

1. Battery Installation:

Open the battery compartment cover on the back of each handset. Insert the two supplied Ni-MH AAA rechargeable batteries, observing the correct polarity (+ and -). Close the battery compartment cover securely.

2. Base Station Connection:

Connect the power cord to the base station and plug the other end into a standard electrical outlet. Connect the telephone line cord (not included, typically provided by your service provider) to the base station and the wall telephone jack.

3. Handset Charger Connection:

Connect the adapter to each handset charger and plug them into separate electrical outlets. Place each handset onto its respective charger. The display will indicate charging status.



Image: A user placing a Profoon PDX1120 handset onto its charging base, illustrating the charging process.

4. Initial Charge:

Allow the handsets to charge for at least 12-15 hours before initial use, even if the display indicates a full charge sooner. This ensures optimal battery performance and longevity.

5. Date and Time Setting:

After the initial charge, follow the on-screen prompts or refer to the universal manual to set the correct date and time on each handset. This is important for caller ID records and other time-sensitive features.

OPERATING INSTRUCTIONS

Making and Receiving Calls

- **Making a Call:**

Press the **Talk/Green** button. Dial the desired phone number. Press the **Talk/Green** button again to initiate the call.

- **Answering a Call:**

When the phone rings, press the **Talk/Green** button to answer. Alternatively, if the handset is on the charger, simply lift it to answer (Auto Answer feature).

- **Ending a Call:**

Press the **End/Red** button or place the handset back on its charger.

- **Adjusting Call Volume:**

During a call, use the **Up/Down** navigation buttons to adjust the earpiece volume.

Phonebook Management

- **Storing a Contact:**

Navigate to the Phonebook menu. Select "Add New Entry". Enter the contact's name using the alphanumeric keypad and then their phone number. Confirm to save. The integrated phonebook can store up to twenty numbers.

- **Dialing from Phonebook:**

Press the **Phonebook** button (often marked with a book icon). Use the **Up/Down** navigation buttons to scroll through entries. Press the **Talk/Green** button to dial the selected contact.

Display and Features

- **Backlit Display:**

The handset features an easy-to-read backlit display, ensuring visibility in various lighting conditions. Information such as caller ID, menu options, and battery status are clearly shown.



Image: A detailed view of a single Profoon PDX1120 handset, highlighting its backlit display and keypad.

- **Caller ID:**

When an incoming call is received, the caller's number and name (if stored in your phonebook) will be displayed. This feature requires subscription to Caller ID service from your telephone service provider.

- **Ringtone Selection:**

Access the settings menu to choose from a range of available ringtones for incoming calls.

- **GAP Compatibility:**

The system is GAP compatible, allowing expansion with up to 5 handsets in total (including the original two). Additional handsets must be registered to the main base station.

MAINTENANCE

• **Cleaning:**

Wipe the handsets and base station with a soft, damp cloth. Do not use abrasive cleaners or solvents. Ensure the device is unplugged before cleaning.

• **Battery Care:**

Always use the supplied rechargeable Ni-MH batteries. Non-rechargeable batteries can damage the device. If the phone will not be used for an extended period, remove the batteries to prevent leakage.

• **Environmental Conditions:**

Avoid exposing the phone to extreme temperatures, direct sunlight, or high humidity. Keep it away from sources of heat and water.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No dial tone	Base station not powered or telephone line disconnected.	Ensure power cord is securely plugged in. Check telephone line connection to wall jack and base station.
Handset not charging	Handset not properly seated on charger; dirty charging contacts; faulty batteries.	Reseat handset on charger. Clean charging contacts with a dry cloth. Replace batteries if old or damaged.
Poor sound quality / Static	Handset too far from base station; interference from other electronic devices.	Move closer to the base station. Move base station away from other electronic devices (Wi-Fi routers, microwaves).
Display is blank	Batteries are depleted or not installed correctly.	Place handset on charger. Check battery installation and polarity. Allow for initial charge.
Cannot make or receive calls	Handset not registered to base station; service issue.	Refer to the universal manual for handset registration steps. Contact your telephone service provider.

SPECIFICATIONS

Feature	Detail
Brand	Profoon
Model	PDX1120
Telephone Type	DECT Cordless Phone
Colour	Black, Silver
Material	Plastic
Power Source	Corded Electric
Batteries Required	Yes (4 AAA Ni-MH rechargeable batteries included)
Standby Time	Up to 100 hours

Feature	Detail
Talk Time	Up to 10 hours
Phonebook Capacity	20 entries
Display	Backlit LCD
GAP Compatible	Expandable to 5 handsets
Hearing Aid Compatible	Yes, call volume adjustable
Package Dimensions	16.7 x 16.7 x 7.7 cm
Item Weight	650 Grams

WARRANTY AND SUPPORT

Profoon products are designed for durability and optimal use. For specific warranty information, please refer to the warranty card included in your product packaging or visit the official Profoon website. For technical support or further assistance, please contact Profoon customer service through the contact details provided in your universal manual or on the brand's official support channels.

Keep your purchase receipt as proof of purchase for warranty claims.

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ASK A QUESTION ABOUT THIS MANUAL

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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