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› HARTMANN TRESORE HES0030N4 Essential HES 30 Electronic Safe User Manual

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Model: HES0030N4

INTRODUCTION

Thank you for choosing the HARTMANN TRESORE HES0030N4 Essential HES 30 Electronic Safe. This manual provides essential information for the proper installation, operation, and maintenance of your safe. Please read it thoroughly before using the product to ensure optimal security and longevity.

This safe is designed for securing valuables, featuring a robust steel construction and an electronic lock for enhanced security. It also includes emergency keys for backup access.

SAFETY PRECAUTIONS

- Always keep emergency keys in a secure location away from the safe.
- Do not store the emergency keys inside the safe.
- Ensure the safe is securely mounted to prevent unauthorized removal.
- Keep the electronic keypad dry and clean.
- Replace batteries promptly when the low battery indicator appears.

PACKAGE CONTENTS

Before proceeding with installation, please verify that all components are present:

- 1 x HARTMANN TRESORE HES0030N4 Electronic Safe
- 2 x Emergency Keys
- 1 x Fixing Kit (bolts for mounting)
- 1 x User Manual (this document)

SETUP AND INSTALLATION

Unpacking the Safe

Carefully remove the safe from its packaging. Inspect the safe for any signs of damage during transit. Retain the packaging materials for future transport or if the safe needs to be returned.

Initial Opening

The safe is typically shipped in a locked state. To open it for the first time:

1. Locate the emergency keyhole, usually hidden behind a cover on the electronic keypad.
2. Insert one of the provided emergency keys and turn it clockwise.
3. While holding the key turned, rotate the handle to open the safe door.
4. Remove the keys and store them in a secure location outside the safe.



Image: Close-up view of the electronic keypad and the emergency keyhole, showing an emergency key inserted. This illustrates the method for initial opening or emergency access.

Mounting the Safe

For maximum security, it is highly recommended to securely mount the safe to a wall or floor using the provided fixing kit. The safe features pre-drilled holes (2 at the back, 2 at the base) for this purpose.

1. Choose a suitable location, preferably a solid wall or floor, that is discreet and provides structural support.
2. Mark the drilling points on the wall or floor using the safe's pre-drilled holes as a template.
3. Drill holes of appropriate size and depth for the expansion bolts provided in the fixing kit.
4. Position the safe and align the holes.
5. Insert the expansion bolts through the safe's holes and into the drilled holes in the wall/floor.
6. Tighten the bolts securely using appropriate tools until the safe is firmly anchored.



Image: The interior of the safe with the door open, revealing internal shelves and the pre-drilled mounting holes at the back and base. This image helps visualize the mounting points.

OPERATING INSTRUCTIONS

Installing Batteries

The electronic lock requires batteries to operate. The battery compartment is typically located on the inside of the safe door or behind the keypad cover.

1. Open the safe using the emergency key if it's not already open.
2. Locate the battery compartment.
3. Insert the required number and type of batteries (e.g., AA batteries) according to the polarity markings (+/-).
4. Close the battery compartment cover.

Setting Your Personal Code

Upon first use, or after replacing batteries, you will need to set your personal access code.

1. With the safe door open, locate the red or green reset button on the inside of the door, near the hinge or battery compartment.
2. Press the reset button. You should hear a beep, and the indicator light on the keypad will illuminate.
3. On the keypad, enter your desired personal code (typically 3-8 digits).
4. Press the "ENTER" or "#" button to confirm. You should hear a confirmation beep.
5. Test the new code with the door open before closing it.

Important: Remember your code. Do not write it down and store it near the safe.

Opening the Safe with Your Code

1. Enter your personal code on the electronic keypad.
2. Press the "ENTER" or "#" button.
3. Within 5 seconds of a successful code entry (indicated by a green light), turn the handle clockwise to open the door.



Image: Front view of the HARTMANN TRESORE HES0030N4 safe, showcasing the electronic keypad and the rotating handle used for opening and closing the door.

Closing and Locking the Safe

1. Close the safe door firmly.
2. Turn the handle counter-clockwise to engage the locking bolts.
3. The safe will automatically lock. You can verify by attempting to turn the handle without entering the code.



Image: The HARTMANN TRESORE HES0030N4 safe with its door open, providing a view of the spacious interior with shelves, suitable for storing various valuables. The electronic lock mechanism is visible on the inside of the door.

MAINTENANCE

Battery Replacement

When the low battery indicator light (often red or a specific symbol) appears on the keypad, or if the keypad becomes unresponsive, it's time to replace the batteries.

1. Open the safe using your code or the emergency key.
2. Locate the battery compartment.
3. Remove the old batteries and dispose of them responsibly.
4. Insert new batteries of the correct type and polarity.
5. Close the battery compartment.
6. Test the electronic lock with your code.

Note: Replacing batteries typically does not erase your personal code.

Cleaning

Clean the exterior of the safe with a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these can damage the finish or the electronic components.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Safe does not open with code.	Incorrect code entered. Batteries are low or dead. Electronic system malfunction.	Re-enter code carefully. Replace batteries. Use emergency key to open. If problem persists, contact support.
Keypad is unresponsive.	Dead batteries. Moisture or dirt on keypad.	Replace batteries. Clean keypad with a dry, soft cloth.
Door does not close properly.	Obstruction in the door frame. Locking bolts not retracting fully.	Check for any items blocking the door. Ensure handle is fully turned to retract bolts before closing.
Emergency key does not work.	Key not fully inserted or turned. Lock mechanism jammed.	Ensure key is fully inserted and turned firmly. Do not force. If jammed, contact support.

SPECIFICATIONS

Feature	Detail
Model	HES0030N4
Brand	HARTMANN TRESORE
Lock Type	Electronic Lock with Emergency Key Override
Material	Alloy Steel (15/10e monobloc construction)
Color	RAL 70204 Grey
External Dimensions (L x W x H)	37 x 43 x 28 cm (14.57 x 16.93 x 11.02 inches)
Weight	18 Kilograms (39.68 lbs)
Mounting	Wall or Floor Mount (Fixing Kit Included)
Door Opening Angle	90 degrees

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or contact HARTMANN TRESORE customer service directly. Keep your proof of purchase for warranty claims.

HARTMANN TRESORE Contact Information:

- Website: www.hartmann-tresore.com (Please check for regional contact details)

- For service and support, refer to the label inside the safe door or the original packaging for specific contact numbers.

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