

## VIKING 012565-000

# Viking Motorized Door Latch Part 012565-000 Instruction Manual

Model: 012565-000

## 1. INTRODUCTION

This manual provides essential information for the proper installation, operation, and maintenance of your Viking Motorized Door Latch, Part Number 012565-000. Please read these instructions carefully before proceeding with installation or use to ensure safe and efficient operation. This motorized door latch is designed for specific applications and should only be used as intended by the manufacturer.

## 2. SAFETY INFORMATION

Always observe the following safety precautions to prevent injury or damage to the product:

- **Disconnect Power:** Ensure all power to the appliance or door system is disconnected before installation, maintenance, or troubleshooting.
- **Qualified Personnel:** Installation and service should only be performed by qualified technicians.
- **Original Parts:** Use only genuine Viking replacement parts. Unauthorized modifications or parts may void the warranty and create hazards.
- **Pinch Points:** Be aware of moving parts during operation to avoid pinch injuries.
- **Electrical Safety:** Follow all local electrical codes and safety standards.

## 3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

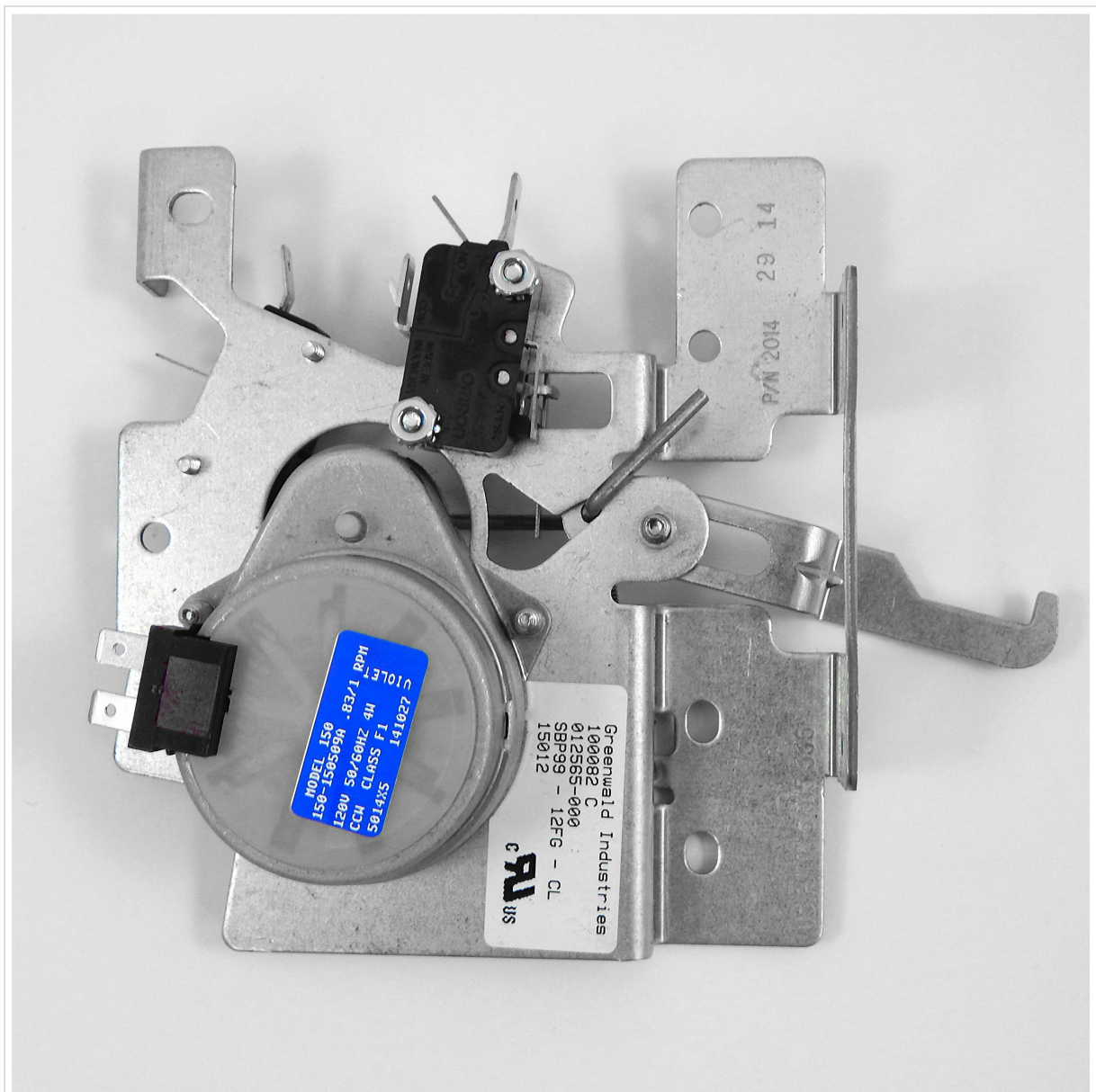
- Viking Motorized Door Latch (Part 012565-000)
- Mounting Hardware (screws, washers)
- Instruction Manual (this document)

If any items are missing or damaged, please contact your supplier immediately.

## 4. SETUP AND INSTALLATION

Follow these steps for proper installation of the motorized door latch:

1. **Prepare the Installation Area:** Ensure the power supply to the appliance or door frame is completely disconnected. Clear the area around the existing latch mechanism.
2. **Remove Existing Latch (if applicable):** Carefully remove any old or damaged latch components. Note the orientation and wiring connections if replacing an existing motorized latch.
3. **Position the New Latch:** Align the Viking Motorized Door Latch (012565-000) with the mounting holes on the appliance or door frame. Ensure the latch mechanism is oriented correctly for proper door closure.
4. **Secure the Latch:** Use the provided mounting hardware to firmly attach the latch to the surface. Do not overtighten screws.
5. **Connect Wiring:** Connect the electrical wires to the motorized latch according to the wiring diagram provided with your appliance or door system. Ensure all connections are secure and insulated. Refer to the appliance's specific service manual for detailed wiring instructions.
6. **Test Functionality:** Once installed and wired, restore power to the system. Test the door latch operation to ensure it engages and disengages smoothly and securely.



**Figure 1:** Viking Motorized Door Latch Part 012565-000. This image shows the overall appearance of the motorized door latch, highlighting its compact design and connection points for installation.

## 5. OPERATING INSTRUCTIONS

The Viking Motorized Door Latch (012565-000) operates in conjunction with your appliance's control system. Its function is typically automated:

- **Automatic Engagement:** When the door is closed, the motorized latch will automatically engage, securing the door.
- **Automatic Disengagement:** The latch will disengage when the appliance's control system signals it to do so, typically after a cycle is complete or a specific command is given.
- **Manual Override (if applicable):** Some systems may include a manual override. Consult your appliance's user manual for details on any manual release mechanisms.

Ensure the door closes completely and without obstruction for the latch to function correctly.

## 6. MAINTENANCE

The Viking Motorized Door Latch is designed for durability and requires minimal maintenance. However, periodic checks can help ensure its longevity:

- **Cleaning:** Keep the latch mechanism free from dirt, dust, and debris. Use a soft, dry cloth for cleaning. Do not use abrasive cleaners or solvents.
- **Lubrication:** The internal components are factory-lubricated and generally do not require additional lubrication. If the latch mechanism appears stiff, consult a qualified technician.
- **Inspection:** Periodically inspect the latch for any signs of wear, damage, or loose connections. Address any issues promptly.
- **Wiring:** Check wiring connections for tightness and ensure insulation is intact.

Always disconnect power before performing any maintenance.

## 7. TROUBLESHOOTING

If you encounter issues with your motorized door latch, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Latch does not engage	No power; Door not fully closed; Faulty wiring; Latch mechanism obstruction	Check power supply; Ensure door is closed properly; Inspect wiring connections; Clear any obstructions
Latch does not disengage	Control system error; Latch mechanism jammed; Faulty latch	Consult appliance manual for control system reset; Inspect for obstructions; Contact service for replacement
Unusual noise during operation	Foreign object; Worn components	Disconnect power and inspect for foreign objects; Contact service if noise persists

If the problem persists after attempting these solutions, contact Viking customer support or a qualified service technician.

## 8. SPECIFICATIONS

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- **Model Number:** 012565-000
- **Manufacturer:** Viking
- **Item Weight:** Approximately 1 pound (0.45 kg)
- **Product Dimensions:** Approximately 6 x 5 x 2 inches (15.24 x 12.7 x 5.08 cm)
- **Compatibility:** Refer to your appliance's service manual for specific compatibility.

## 9. WARRANTY AND SUPPORT

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For warranty information, please refer to the documentation provided with your original appliance or contact Viking customer service directly. This component is typically covered under the warranty of the appliance it is installed in.

For technical support or to order replacement parts, please visit the official Viking website or contact their customer service department. When contacting support, please have your appliance model number and the latch part number (012565-000) available.