

SmartQ C368

SmartQ C368 USB 3.0 Card Reader User Manual

Model: C368 | Brand: SmartQ

1. INTRODUCTION

The SmartQ C368 USB 3.0 Card Reader is a versatile and high-speed device designed for efficient data transfer from various memory card formats to your computer. Its plug-and-play functionality ensures ease of use across multiple operating systems, making it an essential tool for photographers, videographers, and anyone needing quick access to their digital media.



Figure 1: SmartQ C368 USB 3.0 Card Reader with SD, Micro SD, MS, and CF cards.

2. PRODUCT FEATURES

- **Four-in-One Design:** Supports Micro SD/SD/MS/CF cards, allowing independent data reading from each slot. Ideal for mobile use.
- **High Data Transfer Speed:** Achieves data transfer speeds up to 5GB per second (USB 3.0 speed), ensuring quick and efficient file transfers. Compatible with both USB 3.0 and USB 2.0.
- **Multi-System Compatibility:** Works seamlessly with Windows, Mac OS, and Linux operating systems without requiring additional drivers.
- **Working Status Indicator:** A blue LED light illuminates when the device is powered on, providing clear visual feedback on its operational status.



Figure 2: The SmartQ C368 supports multiple card formats including Micro SD, SD, MS, and CF.



Figure 3: Experience high-speed data transfer with USB 3.0, up to 5GB per second.

3. PACKAGE CONTENTS

Your SmartQ C368 USB 3.0 Card Reader package includes:

- SmartQ C368 USB 3.0 Card Reader (memory card not included)
- Cable organizer
- User manual

4. SETUP

Setting up your SmartQ C368 Card Reader is straightforward. No complex driver installations are required.

1. **Connect the Card Reader:** Plug the USB 3.0 connector of the SmartQ C368 into an available USB port on your computer (desktop, laptop, etc.). The blue LED indicator on the device will light up, confirming it is powered on and

ready for use.

2. **Insert Memory Card:** Carefully insert your desired memory card (SD, Micro SD, MS, or CF) into the corresponding slot on the card reader. Ensure the card is inserted correctly according to the slot's orientation.
3. **Access Files:** Your computer should automatically detect the card reader and the inserted memory card. You can then access your files through your computer's file explorer (e.g., 'This PC' on Windows, 'Finder' on Mac).

Your browser does not support the video tag.

Video 1: Official SmartQ C368 Product Video demonstrating setup and data transfer. This video shows the physical appearance of the card reader, how to insert various memory cards, and the process of transferring files to a computer, highlighting its high-speed capabilities.

5. OPERATING INSTRUCTIONS

The SmartQ C368 allows you to read and write data to various memory card types. Follow these guidelines for optimal performance:

- **SD Card Slot:** Insert standard SD, SDHC, or SDXC cards into the designated SD slot.
- **Micro SD Card Slot:** For Micro SD, Micro SDHC, or Micro SDXC cards, use the smaller Micro SD slot.
- **MS Card Slot:** Compatible with Memory Stick, Memory Stick Pro, Memory Stick PRO Duo, and Memory Stick PRO HG Duo cards.
- **CF Card Slot:** Designed for CompactFlash cards.
- **Data Transfer:** Once a card is inserted and recognized, you can drag and drop files to and from the card reader's drive icon on your computer. The USB 3.0 interface ensures rapid transfer of large files, such as high-resolution photos and 4K videos.

6. COMPATIBILITY

The SmartQ C368 Card Reader offers broad compatibility with various operating systems and devices:

- **Operating Systems:** Windows, Mac OS, Linux.
- **Devices:** Desktops, Laptops, TVs, Gaming Consoles (e.g., Xbox), and other devices with a compatible USB port.

SEAMLESSLY WORKING ACROSS SYSTEMS



Windows系列



Mac OS



Linux系列



Figure 4: The SmartQ C368 is seamlessly compatible across various operating systems.

7. MAINTENANCE

To ensure the longevity and optimal performance of your SmartQ C368 Card Reader, follow these simple maintenance tips:

- **Keep Clean:** Regularly wipe the exterior of the device with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- **Protect Ports:** Keep the card slots and USB connector free from dust and debris. Use compressed air if necessary, but do so gently.
- **Proper Storage:** When not in use, store the card reader in a cool, dry place, away from direct sunlight and extreme temperatures. Utilize the included cable organizer to prevent cable damage.
- **Gentle Handling:** Avoid forcing memory cards into slots or bending the USB cable, as this can damage the connectors.

8. TROUBLESHOOTING

If you encounter issues with your SmartQ C368 Card Reader, try the following solutions:

- **Device Not Recognized:**
 - Try plugging the card reader into a different USB port on your computer.
 - Ensure the USB cable is securely connected to both the card reader and the computer.
 - Restart your computer.
- **Memory Card Not Detected:**
 - Ensure the memory card is fully and correctly inserted into the appropriate slot.
 - Try a different memory card to rule out a faulty card.
 - Check if the memory card is locked (some SD cards have a small lock switch on the side).
- **Slow Transfer Speeds:**
 - Ensure you are connected to a USB 3.0 port on your computer for optimal speeds. USB 2.0 ports will result in slower transfers.
 - Verify that your memory card itself supports high-speed data transfer (e.g., UHS-I for SD cards).
- **LED Indicator Not Lighting Up:**
 - Confirm the card reader is properly connected to a powered USB port.
 - Try a different USB port or computer.

9. SPECIFICATIONS

Brand	SmartQ
Model Number	C368
Item Weight	1.12 ounces
Product Dimensions	2.78 x 1.67 x 0.6 inches
Color	Black
Operating System Compatibility	Windows, Linux, Mac OS
Media Type Supported	MMCmicro, MMC, miniSD, Memory Stick, Memory Stick Pro, Memory Stick PRO Duo, microSD, SDHC, CompactFlash, Memory Stick PRO HG Duo, SD Card
Connectivity Technology	USB Type A
Special Feature	Plug & Play

C368 VS C368 PRO

C368



READ AND WRITE
ONE CARD AT A TIME

C368PRO



SIMUTANEOUSLY
READ AND WRITE
BOTH CARDS

Figure 5: The C368 reads one card at a time, while the C368 PRO can read and write both cards simultaneously.

10. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the official SmartQ website or contact their customer service directly. Details are typically provided with your product packaging or on the manufacturer's official channels.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

How should I insert a miniSD card into the SmartQ C368 USB 3.0 Card Reader's SD card slot?

To use a miniSD card with the SmartQ C368 USB 3.0 Card Reader, please follow these guidelines: Use an Adapter: While the C368 specifications list miniSD support, miniSD cards are physically smaller than standard SD...

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