

Tend TS0020

Tend Insights Lynx Indoor 1080p HD Security Camera User Manual

Model: TS0020

1. INTRODUCTION

The Tend Insights Lynx Indoor 1080p HD Security Camera is designed to provide reliable home surveillance with advanced features. This manual will guide you through the setup, operation, and maintenance of your camera, ensuring optimal performance and security for your indoor environment.

Key features include 1080p HD video streaming, night vision, facial recognition, Wi-Fi connectivity, and free 7-day cloud storage.



Image 1.1: Tend Insights Lynx Indoor Camera, front view.

2. PACKAGE CONTENTS

Verify that all items listed below are included in your package. If any items are missing or damaged, please contact customer support.

- 1 x Lynx Indoor Camera
- 1 x Micro-USB Cable (2.2M)
- 1 x USB Power Adapter
- 1 x Mount with Metal Disc
- 2 x Mounting Screws
- 2 x Rubber Anchors
- 1 x Quick Installation Guide
- 1 x Technical Info Pamphlet



Image 2.1: Front view of the Tend Lynx Indoor Camera, showing lens and indicators.

3. SETUP

3.1 App Installation

The Tend Insights Lynx Indoor Camera requires the free **Tend Secure** mobile application for setup and operation.

1. Download the **Tend Secure** app from the Apple App Store (for iOS devices) or Google Play Store (for Android devices).
2. Install the app on your smartphone or tablet.
3. Open the app and create a new account or log in if you already have one.

3.2 Camera Placement

Choose a suitable indoor location for your camera. Consider the following:

- **Coverage Area:** Position the camera to cover the desired monitoring area.
- **Wi-Fi Signal:** Ensure the location has a strong Wi-Fi signal for stable connectivity.
- **Power Source:** The camera requires continuous power via the included USB adapter. Place it near an electrical outlet.
- **Height:** For optimal facial recognition and general surveillance, place the camera at a height that provides a clear view of faces and activity.



Image 3.1: Placing the camera on a flat surface for optimal viewing.



Image 3.2: The camera positioned to monitor a living room area.

3.3 Powering On

1. Connect the micro-USB cable to the camera's power port (located on the back).
2. Plug the USB power adapter into a standard electrical outlet.
3. The camera will power on, and its indicator light will show its status (refer to the app or quick start guide for specific light patterns).



Image 3.3: Rear view of the camera, highlighting the power input port.

3.4 Initial Pairing (Bluetooth Setup)

Follow the in-app instructions for pairing your camera. The Tend Secure app uses Bluetooth for initial setup to connect the camera to your home Wi-Fi network.

1. Ensure Bluetooth is enabled on your smartphone or tablet.
2. In the Tend Secure app, select "Add New Camera" or a similar option.
3. Follow the on-screen prompts to connect to the camera's temporary Bluetooth network.
4. Select your home Wi-Fi network and enter the password when prompted.
5. The camera will connect to your Wi-Fi network, and the indicator light will change to confirm a successful connection.

4. OPERATING THE CAMERA

4.1 Live View

To view live video from your camera:

- Open the Tend Secure app on your mobile device.
- Select your Lynx Indoor camera from the device list.
- The live video stream will begin.

4.2 Facial Recognition

The camera's intelligent facial recognition software can identify familiar faces.

1. In the Tend Secure app, navigate to the camera settings and find the Facial Recognition section.
2. Follow the instructions to upload images of familiar faces.
3. Configure notifications to receive "check-in" alerts for familiar faces and "alert" notifications for unknown faces.

4.3 Motion Detection & Alerts

The camera detects motion and sends instant alerts to your mobile device.

- Access motion detection settings within the Tend Secure app.
- Adjust sensitivity levels as needed.
- Enable push notifications to receive alerts on your smartphone or tablet when motion is detected.

4.4 Two-Way Audio

Communicate through the camera using the two-way audio feature.

- While viewing the live stream in the Tend Secure app, locate the microphone icon.
- Tap and hold the icon to speak, and release to listen.

4.5 Cloud Storage & Playback

All motion-triggered video and audio are automatically saved to Tend's cloud-based servers.

- A lifetime free 7-day cloud storage is included, allowing you to review events from the past week.
- To access recorded events, open the Tend Secure app and navigate to the playback or event history section for your camera.
- You can download important clips to your mobile device for permanent storage.



Image 4.1: The camera monitoring a pet, demonstrating its indoor surveillance capability.

4.6 Sharing Camera Access

You can share access to your camera with other users through the Tend Secure app.

- In the app, go to the camera settings and look for a "Share Camera" or "User Management" option.
- Follow the prompts to invite others to view your camera feed.

5. MAINTENANCE

5.1 Cleaning the Camera

To maintain optimal image quality, keep the camera lens clean.

- Ensure the camera is unplugged before cleaning.
- Use a soft, dry, lint-free cloth to gently wipe the lens and camera body.
- Avoid using liquid cleaners or abrasive materials, as they may damage the camera.

5.2 Firmware Updates

Periodically, Tend may release firmware updates to improve camera performance and add new features.

- The Tend Secure app will typically notify you when a firmware update is available.
- Follow the in-app instructions to perform the update. Ensure the camera remains powered on and connected to Wi-Fi during the update process.

6. TROUBLESHOOTING

If you encounter issues with your Tend Insights Lynx Indoor Camera, refer to the following common problems and solutions.

6.1 Camera Not Connecting to Wi-Fi

- **Check Wi-Fi Signal:** Ensure the camera is within range of your Wi-Fi router and has a strong signal.
- **Verify Password:** Double-check that you entered the correct Wi-Fi password in the Tend Secure app.
- **Restart Devices:** Try restarting your Wi-Fi router, your mobile device, and the camera (unplug and re-plug).
- **App Reinstallation:** If issues persist, try uninstalling and reinstalling the Tend Secure app.

6.2 Video Streaming Issues (Lag, Freezing, Low Quality)

- **Internet Speed:** Ensure your home internet connection meets the minimum requirements for HD video streaming.
- **Wi-Fi Interference:** Move the camera away from other electronic devices that might cause interference.
- **App Performance:** Close other applications running on your mobile device that might be consuming bandwidth or processing power.

6.3 Facial Recognition Not Working Accurately

- **Lighting Conditions:** Ensure adequate lighting in the camera's field of view.
- **Camera Position:** The camera should be positioned to capture clear views of faces.
- **Image Quality:** Ensure the reference images uploaded for facial recognition are clear and well-lit.

7. SPECIFICATIONS

Feature	Detail
Model Number	TS0020
Video Capture Resolution	1080p HD
Indoor/Outdoor Usage	Indoor
Connectivity Technology	Wireless (Wi-Fi)
Power Source	AC/DC Adapter
Special Features	Facial Recognition, Night Vision, Motion Detection, Two-Way Audio
Cloud Storage	Free 7-day event-based storage
Dimensions (L x W x H)	2.25 x 2.25 x 3.5 inches
Item Weight	7.2 ounces
Control Method	Mobile App (Tend Secure)

8. WARRANTY INFORMATION

Tend products are designed for reliability and performance. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Tend website. Keep your purchase receipt as proof of purchase for any warranty claims.

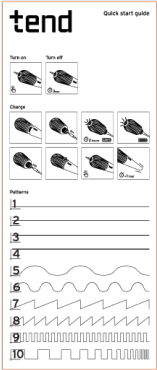
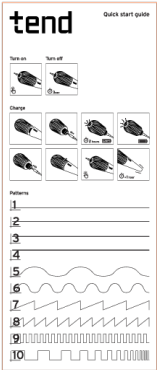




9. CUSTOMER SUPPORT

If you require further assistance or have questions not covered in this manual, please contact Tend customer support.

- **Online Support:** Visit the official Tend website for FAQs, troubleshooting guides, and contact options.
- **Tend Secure App:** The app may also contain a support section or direct contact information.

For the most up-to-date support information, please refer to [the Tend brand store on Amazon](#) or the official Tend website.

Related Documents - TS0020

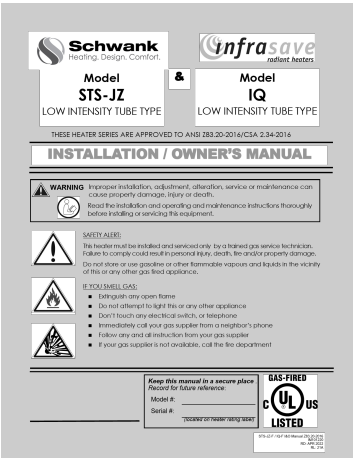
	<p>Tend Vibration Therapy Device: Quick Start and User Guide</p> <p>Comprehensive guide to using the Tend vibration therapy device for muscle and tendon pain relief. Includes quick start instructions, charging details, vibration patterns, and usage guidance for optimal recovery.</p>
	<p>Tend Vibration Therapy Device: Quick Start and User Guide</p> <p>Comprehensive guide to using the Tend vibration therapy device for muscle and tendon pain relief. Includes quick start instructions, charging details, vibration patterns, and usage guidance for optimal recovery.</p>
	<p>RDJ Trucks Fender Flares Installation Guide for Toyota Tundra (2014-2021)</p> <p>Comprehensive installation instructions for RDJ Trucks PRO-OFFROAD and PRO-X-TEND fender flares on Toyota Tundra models from 2014 to 2021. Includes parts list, step-by-step guidance, and important pre-installation checks.</p>
	<p>468 Bergen Street, Brooklyn: Prime Retail Space for Lease</p> <p>Commercial real estate listing for 468 Bergen Street, Brooklyn, offering 2,000 SF ground floor and basement space in a high-traffic, dense residential neighborhood. Features include former bicycle shop history and excellent transportation access.</p>
	<p>212 Flatbush Avenue: Prime Turn-Key Restaurant Space for Lease in Prospect Heights</p> <p>Discover a prime commercial real estate opportunity at 212 Flatbush Avenue, Brooklyn. This 1,200 SF ground floor, turn-key restaurant space with a 1,400 SF basement is available for lease. Located in a high-traffic area near Barclays Center and Atlantic Terminal, it offers excellent transportation access and is surrounded by popular retailers and eateries, making it an ideal location for your next venture.</p>
	<p>239 Flatbush Avenue Prime Retail Space in Prospect Heights, Brooklyn</p> <p>Discover 1,100 SF of prime retail space at 239 Flatbush Avenue, Prospect Heights, Brooklyn. Featuring 15' frontage, immediate possession, and high foot traffic near Barclays Center and Atlantic Terminal Mall. Ideal for businesses seeking a vibrant location.</p>



[pdf] Quick Start Guide Guide

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