

ReTrak ETESUCAM

ReTrak Retractable Charge and Sync USB Type-C Cable (Model: ETESUCAM) User Manual

Your guide to efficient charging and data transfer.

1. INTRODUCTION

Thank you for choosing the ReTrak Retractable Charge and Sync USB Type-C Cable. This manual provides essential information for the proper setup, operation, and maintenance of your new cable. Designed for convenience and durability, this cable features a reversible USB-C connector and a tangle-free retractable design, making it ideal for various Type-C devices.

2. SETUP

2.1 Unpacking the Cable

Carefully remove the ReTrak Retractable Charge and Sync USB Type-C Cable from its packaging. Ensure all components are present and undamaged.



Figure 1: ReTrak Retractable USB-C Cable in its retail packaging, showcasing the product and its features.

2.2 Extending and Retracting the Cable

To extend the cable, gently pull both ends simultaneously until the desired length is reached. The cable features multiple locking points to secure it at various lengths. To retract, pull both ends slightly further, then release, and the cable will automatically retract into its housing. Avoid pulling only one side, as this may cause tangling or damage to the retraction mechanism.



Figure 2: The ReTrak Retractable USB-C Cable fully extended, illustrating the USB-A connector on one end and the reversible USB-C connector on the other, connected by the retractable housing.

2.3 Connecting to Devices

Connect the standard USB (USB-A) end of the cable to a compatible power source or computer USB port. Connect the USB Type-C end to your device. The reversible design of the USB-C connector allows for easy plug-in in any orientation.

3. OPERATING INSTRUCTIONS

3.1 Charging Your Device

Once connected to a power source, the cable will begin charging your USB Type-C device. Charging speed may vary depending on the power source and the device's charging capabilities. This cable is designed to support efficient power delivery for compatible devices.

3.2 Data Syncing

When connected to a computer, the ReTrak cable facilitates data transfer between your computer and your USB Type-C device. Ensure your device is unlocked and set to data transfer mode if prompted.

4. MAINTENANCE

4.1 Cleaning

Wipe the cable and connectors with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials, as these can damage the cable's surface or internal components.

4.2 Storage

Always retract the cable fully when not in use to prevent tangling and damage. Store the cable in a cool, dry place away from direct sunlight and extreme temperatures.

5. TROUBLESHOOTING

5.1 Device Not Charging/Syncing

- Ensure both ends of the cable are securely connected to the power source/computer and the device.
- Verify that the power source is active and functioning correctly.
- Try connecting the cable to a different USB port or power adapter.
- Check your device's settings to ensure it is configured for charging or data transfer.

5.2 Cable Not Retracting Properly

- Gently pull both ends of the cable simultaneously until it clicks, then release to initiate retraction.
- Avoid forcing the retraction mechanism. If resistance is met, try extending and retracting a few times gently.

6. SPECIFICATIONS

Feature	Detail
Brand	ReTrak
Model Number	ETESUCAM
Connector Type	USB Type-C to Standard USB (USB-A)
Cable Type	Type-C
Compatible Devices	Smartphone, and other USB Type-C devices
Special Feature	Durable, Reversible USB-C connector, Tangle-free design
Product Dimensions	2.17 x 0.79 x 5.71 inches; 1.23 ounces
Manufacturer	RETRAK

7. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the contact details provided on the product packaging or visit the official ReTrak website. Keep your purchase receipt for warranty claims.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question