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**Ariston 6927828018014**

# Ariston Fast R 11 Instant Gas Water Heater User Manual

Model: 6927828018014

## 1. INTRODUCTION

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This manual provides essential information for the safe and efficient operation, installation, and maintenance of your Ariston Fast R 11 Instant Gas Water Heater. Please read these instructions carefully before installation and use, and keep them for future reference. The Ariston Fast R 11 instant gas water heater combines quality and safety. Intelligent mechanisms prevent excessively high temperatures and gas exhaust accumulation. An innovative modulation system maintains a stable set temperature level, ensuring optimal comfort.



Figure 1: Front view of the Ariston Fast R 11 Instant Gas Water Heater, showing its compact white casing and control knobs at the bottom.

## 2. SAFETY INFORMATION

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**Important:** Failure to follow these safety instructions could result in property damage, personal injury, or death.

- Installation and maintenance must be performed by qualified personnel in accordance with local regulations and standards.
- Do not store or use flammable materials near this appliance.
- Ensure adequate ventilation in the installation area.
- Do not obstruct air inlets or outlets.
- If you smell gas, immediately shut off the gas supply, open windows, and contact a qualified technician. Do not operate electrical switches.
- Regularly inspect the appliance for any signs of damage or malfunction.
- Keep children away from the appliance.

## 3. SETUP AND INSTALLATION

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Installation of the Ariston Fast R 11 Instant Gas Water Heater requires professional expertise. It is crucial to adhere to all national and local regulations regarding gas and water installations.

### 3.1 Unpacking

- Carefully remove the water heater from its packaging.

- Check for any visible damage. If damaged, do not install and contact your supplier.
- Ensure all components listed in the packing list are present.

### 3.2 Location Requirements

- Install in a well-ventilated area, protected from frost and direct sunlight.
- Ensure sufficient space around the appliance for maintenance.
- The wall must be capable of supporting the weight of the water heater when full.

### 3.3 Connections (Professional Installation Required)

1. **Gas Connection:** Connect the appliance to the methane gas supply using appropriate fittings and ensuring a leak-free connection.
2. **Water Connections:** Connect the cold water inlet and hot water outlet pipes. Install shut-off valves for isolation.
3. **Flue Gas Exhaust:** Install the flue gas exhaust system according to local regulations to ensure proper ventilation of combustion products.

## 4. OPERATING INSTRUCTIONS

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The Ariston Fast R 11 is designed for ease of use with simple temperature regulation.

### 4.1 Initial Start-up

- Ensure the gas supply valve is open.
- Open a hot water tap to allow water to flow through the unit.
- The water heater will automatically ignite when water flow is detected.

### 4.2 Temperature Regulation

- Use the control knob on the front panel to adjust the desired water temperature.
- Turn the knob clockwise to increase the temperature and counter-clockwise to decrease it.
- The innovative modulation system will maintain the set temperature level for consistent comfort.

### 4.3 Shutting Down the Appliance

- To temporarily shut down, simply close all hot water taps. The appliance will enter standby mode.
- For extended periods of non-use or maintenance, close the main gas supply valve and the water inlet valve.

## 5. MAINTENANCE

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Regular maintenance ensures the longevity and efficient operation of your Ariston Fast R 11 water heater. All complex maintenance tasks must be performed by qualified service personnel.

### 5.1 User Maintenance

- **Cleaning:** Clean the exterior casing with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Visual Inspection:** Periodically check for any visible leaks, corrosion, or unusual noises.

### 5.2 Professional Maintenance (Annual Recommendation)

- Annual inspection and cleaning of the burner and heat exchanger.
- Checking gas and water connections for leaks.
- Verification of safety devices and controls.

- Flue gas analysis to ensure efficient combustion.

## 6. TROUBLESHOOTING

Before contacting technical support, please review the following common issues and solutions.

| Problem                                  | Possible Cause   | Solution  |
|--|--|---|
| No hot water / Appliance does not ignite | Gas supply off<br>No water flow or insufficient water pressure<br>Pilot light extinguished (if applicable) | Check if the main gas valve is open.<br>Ensure water supply is on and pressure is adequate.<br>Refer to the ignition procedure in the operating instructions. |
| Water not hot enough                     | Temperature setting too low<br>Insufficient gas pressure<br>Scaling in heat exchanger                      | Increase the temperature setting using the control knob.<br>Contact a qualified technician to check gas pressure.<br>Professional descaling may be required.  |
| Unusual noises                           | Air in the system<br>Loose components  | Bleed air from the water system.<br>Contact a qualified technician for inspection.  |

If the problem persists after attempting these solutions, please contact qualified service personnel.

## 7. TECHNICAL SPECIFICATIONS

| Feature                 | Detail                        |
|-------------------------|-------------------------------|
| Brand                   | Ariston                       |
| Model                   | 6927828018014 (Fast R 11)     |
| Type                    | Instant Gas Water Heater      |
| Fuel Type               | Methane (Metano)              |
| Capacity                | 11 Liters/minute              |
| Dimensions (W x D x H)  | 31 x 22.5 x 58 cm             |
| Weight                  | 13 kg                         |
| Material                | Stainless steel, Steel alloy  |
| Energy Efficiency Class | A                             |
| Special Features        | Temperature modulation system |

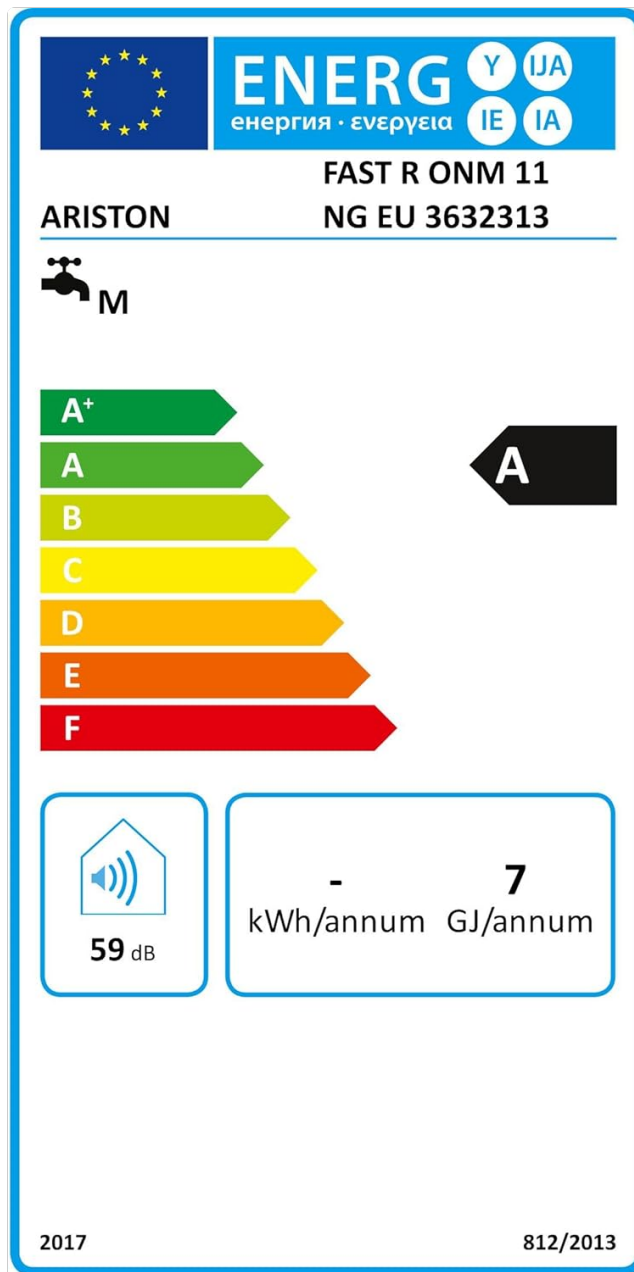



Figure 2: Energy label for the Ariston Fast R 11 water heater, indicating an energy efficiency class A and other performance metrics. For more details, refer to the [EPREL database \(ID 160277\)](#).

| <b>Fiche de produit</b>  |   |
|--|---|
| Règlement délégué (UE) n° 812/2013   |   |
| Nom du fournisseur ou marque commerciale   | ARISTON   |
| Référence du modèle  | FAST R ONM 11 NG EU 3632313   |
| Profil de charge déclaré   | M   |
| Classe d'efficacité énergétique pour le chauffage de l'eau                             | A   |
| Efficacité énergétique pour le chauffage de l'eau                                      | 67 %  |
| Consommation annuelle d'électricité  | - kWh   |
| Consommation annuelle de combustible   | 7 GJ  |
| <b>Autres informations</b>   |   |
| Réglage du thermostat  | 55  |
| Niveau de puissance acoustique (à l'intérieur)   | 59 dB   |
| Précautions particulières  |   |
| Modèle mis sur le marché de l'Union du 13/07/2016                                      |   |
|     |   |
| Numéro d'enregistrement EPREL: 160277  | <a href="https://eprel.ec.europa.eu/qr/160277">https://eprel.ec.europa.eu/qr/160277</a> |
| Fournisseur: Ariston SpA (Mandataire)  | Site web: <a href="http://www.aristonthermo.com/">http://www.aristonthermo.com/</a>     |
| <b>Service après-vente:</b>  |   |
| Nom: Certification Office  | Site web: <a href="http://www.ariston.com/">http://www.ariston.com/</a>                 |
| Courriel: <a href="mailto:info.product.db@ariston.com">info.product.db@ariston.com</a> | Téléphone: +39073260011   |
| <b>Adresse:</b><br>Viale Aristide Merloni 45<br>60044 Fabriano<br>Italie               |   |

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Figure 3: Product data sheet providing detailed technical information and compliance with EU regulation 812/2013. Further information is available on the [EPREL database](#).

## 8. WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the warranty card included with your appliance or visit the official Ariston website. Keep your proof of purchase for warranty claims.

### 8.1 Customer Support

For technical assistance, spare parts, or service requests, please contact Ariston customer support:

- **Website:** [www.ariston.com](http://www.ariston.com)
- **Email:** [info.product.db@ariston.com](mailto:info.product.db@ariston.com)
- **Phone:** +39073260011
- **Address:** Ariston SpA, Viale Aristide Merloni 45, 60044 Fabriano, Italy

When contacting support, please have your product model (Fast R 11) and serial number ready.