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## PKPOWER MED500X, MED500X2

# PK Power AC/DC Adapter User Manual

For MEDE8ER MED500X and MED500X2 High Definition Multimedia Players

## 1. Introduction

This manual provides essential information for the safe and efficient use of your PK Power AC/DC Adapter. This adapter is designed to provide reliable power to MEDE8ER MED500X and MED500X2 High Definition Multimedia Players.

The PK Power AC/DC Adapter is certified with CE, FCC, and RoHS standards, ensuring compliance with safety and environmental regulations. It incorporates Over Voltage Protection (OVP), Over Current Protection (OCP), and Short Circuit Protection (SCP) to safeguard your devices.



**Figure 1:** PK Power AC/DC Adapter with its connected power cord and device cable. The adapter is black and rectangular, with a standard two-prong AC input cable and a DC output cable.

## 2. Product Overview

The PK Power AC/DC Adapter converts alternating current (AC) from a wall outlet into direct current (DC) required by your MEDE8ER multimedia player. It features a robust design for durability and safety.

- **Input:** 100-240V AC, 50-60Hz (Worldwide compatible)
- **Output:** Specific DC voltage and amperage suitable for MEDE8ER MED500X/MED500X2 (refer to your device's power requirements for exact specifications).
- **Protection Features:** OVP (Over Voltage Protection), OCP (Over Current Protection), SCP (Short Circuit Protection).
- **Certifications:** CE, FCC, RoHS.



**Figure 2:** Top-down view of the PK Power AC/DC Adapter, highlighting the AC input cable with a two-prong plug and the DC output cable with its connector. Both cables are neatly coiled.

## 3. Setup Instructions

1. **Verify Compatibility:** Ensure the adapter's output voltage and connector type match the requirements of your MEDE8ER MED500X or MED500X2 multimedia player. Refer to your multimedia player's manual for power specifications.
2. **Connect to Device:** Carefully insert the DC output connector of the PK Power adapter into the power input port of your MEDE8ER multimedia player. Ensure a snug and secure connection.
3. **Connect to Power Outlet:** Plug the AC input cable of the adapter into a standard wall power outlet (100-240V AC).
4. **Power On:** Once connected, your MEDE8ER multimedia player should receive power. Turn on your device as per its operating instructions.



**Figure 3:** Another perspective of the PK Power AC/DC Adapter, showing the main adapter unit and both power cables. The design is compact and black.

## 4. Operating Instructions

- Use the adapter only with compatible devices as specified.
- Ensure the adapter is placed in a well-ventilated area to prevent overheating.
- Avoid placing heavy objects on the adapter or its cables.
- Do not expose the adapter to water, moisture, or extreme temperatures.
- Unplug the adapter from the wall outlet when not in use for extended periods.

## 5. Maintenance

- **Cleaning:** Disconnect the adapter from both the power outlet and the device before cleaning. Use a soft, dry cloth to wipe the surface. Do not use liquid cleaners or solvents.
- **Storage:** Store the adapter in a cool, dry place when not in use. Avoid tightly coiling the cables to prevent damage.
- **Inspection:** Periodically inspect the adapter and cables for any signs of damage, suchs as frayed wires or cracked casing. If damage is observed, discontinue use immediately and replace the adapter.

## 6. Troubleshooting

| Problem | Possible Cause | Solution |
|---|---|---|
| Device not powering on. | Adapter not properly connected.<br>Power outlet not functioning.<br>Adapter or device malfunction. | Ensure all connections are secure.<br>Test the power outlet with another device.<br>Try a different compatible adapter (if available) or contact support. |

| Problem | Possible Cause | Solution |
|---|---|---|
| Adapter feels hot. | Normal operation (slight warmth).<br>Poor ventilation.<br>Overload or malfunction. | Ensure adequate airflow around the adapter.<br>If excessively hot, unplug immediately and contact support. |

If troubleshooting steps do not resolve the issue, discontinue use and contact customer support.

## 7. Specifications

| Feature | Detail |
|---|---|
| **Brand** | PKPOWER |
| **Input Voltage** | 100-240V AC, 50-60Hz |
| **Output Voltage/Current** | Matches OEM specifications for MEDE8ER MED500X/MED500X2 |
| **Connector Type** | Auxiliary (DC output), 2 Pin (AC input) |
| **Color** | Black |
| **Protection Features** | OVP (Over Voltage Protection), OCP (Over Current Protection), SCP (Short Circuit Protection) |
| **Certifications** | CE, FCC, RoHS |
| **Power Source** | Corded Electric |
| **Mounting Type** | Wall Mount |
| **Compatible Devices** | MEDE8ER MED500X, MEDE8ER MED500X2 High Definition Multimedia Players |

## 8. Warranty and Support

**Warranty:** This PK Power AC/DC Adapter comes with a 1-year manufacturer's warranty. Please retain your proof of purchase for warranty claims.

**Customer Support:** For any questions, concerns, or technical assistance, please contact PK Power customer service. Our friendly and reliable customer service team aims to respond within 24 hours.

For more information or to contact support, please visit thePKPOWER Store on Amazon.


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