

## Lenovo P24Q-10

# Lenovo ThinkVision P24q-10 Monitor User Manual

Model: P24Q-10 (Type 61A5GAR3US)

## 1. INTRODUCTION

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This manual provides essential information for the proper setup, operation, and maintenance of your Lenovo ThinkVision P24q-10 monitor. Please read these instructions carefully before using your monitor to ensure optimal performance and safety.

The Lenovo ThinkVision P24q-10 is a 23.8-inch QHD (2560x1440) LED monitor designed for professional and general use, featuring a full-function ergonomic stand and multiple connectivity options.

## 2. SETUP

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### 2.1 Unpacking the Monitor

Carefully remove all components from the packaging. Ensure all parts are present before proceeding with assembly. Retain the packaging for future transport or service needs.

### 2.2 Assembling the Stand

1. Place the monitor panel face down on a soft, clean surface to prevent scratches.
2. Attach the stand base to the stand neck, securing it with the provided screw.
3. Align the stand assembly with the mounting holes on the back of the monitor panel and secure it firmly.



Figure 2.2: Angled view of the Lenovo ThinkVision P24q-10 monitor, illustrating the assembled stand and monitor panel.

## 2.3 Connecting Cables

Connect the necessary cables to the monitor and your computer. The P24q-10 supports various input types:

- **Power Cable:** Connect the power cable to the monitor's power input and then to a grounded electrical outlet.
- **Video Cables:** Connect one of the following video cables from your computer to the monitor:
  - HDMI cable (included)
  - DisplayPort (DP) cable (included)
  - Mini DisplayPort to DisplayPort cable (included)
- **USB Upstream Cable:** Connect the USB upstream cable from your computer to the monitor to enable the monitor's USB hub functionality.



Figure 2.3: Rear view of the monitor, highlighting the location of power, video, and USB ports.

## 2.4 Initial Power On

After connecting all cables, press the power button on the monitor. The power indicator will illuminate, and the display should show an image from your connected computer. If no image appears, ensure your computer is powered on and the correct input source is selected on the monitor.

## 3. OPERATING THE MONITOR

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### 3.1 Power On/Off

To power on the monitor, press the power button located on the front panel. To power off, press the power button again. The power indicator will turn off.

### 3.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the control buttons located on the front panel to navigate the menu.

- Press any OSD button to activate the OSD menu.
- Use the navigation buttons to move through menu options.
- Press the 'Enter' button to select an option or confirm a setting.
- Press the 'Exit' button to close the OSD menu.

### 3.3 Adjusting Display Settings

Within the OSD menu, you can adjust settings such as:

- **Brightness/Contrast:** Adjust the overall luminance and difference between light and dark areas.
- **Color Settings:** Modify color temperature, gamma, and individual RGB levels.
- **Input Selection:** Manually switch between HDMI, DisplayPort, or Mini DisplayPort inputs.
- **Resolution:** The monitor's native resolution is 2560x1440. Ensure your computer's display settings are configured to this resolution for the best image quality.

### 3.4 Ergonomic Adjustments

The ThinkVision P24q-10 monitor features a versatile stand for comfortable viewing:

- **Height Adjustment:** Raise or lower the monitor to your preferred eye level.
- **Tilt:** Tilt the screen forward or backward to reduce glare and optimize viewing angle.
- **Swivel:** Rotate the monitor left or right on its base.
- **Pivot:** Rotate the screen 90 degrees for portrait mode viewing.



Figure 3.4: Side view of the monitor demonstrating its tilt and height adjustment capabilities.

## 4. MAINTENANCE

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### 4.1 Cleaning the Monitor

To clean the monitor screen and casing:

- Turn off the monitor and unplug the power cord.
- Use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner.
- Wipe the screen gently. Avoid applying excessive pressure.
- Do not use alcohol, ammonia-based cleaners, or abrasive solvents, as these can damage the screen surface.

## 4.2 General Care

- Avoid placing heavy objects on the monitor or its cables.
- Do not expose the monitor to direct sunlight, excessive heat, or extreme cold.
- Keep the monitor away from liquids and high humidity.
- Ensure adequate ventilation around the monitor to prevent overheating.

## 5. TROUBLESHOOTING

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If you encounter issues with your monitor, refer to the following troubleshooting tips:

### 5.1 No Image on Screen

- Ensure the monitor's power cable is securely connected and the power outlet is functional.
- Verify that the video cable (HDMI, DisplayPort) is securely connected to both the monitor and your computer.
- Check if your computer is powered on and not in sleep mode.
- Use the OSD menu to confirm the correct input source is selected.

### 5.2 Flickering or Unstable Image

- Ensure the video cable connections are secure.
- Check your computer's display settings to ensure the resolution and refresh rate are compatible with the monitor (native resolution: 2560x1440).
- Try a different video cable or port.

### 5.3 OSD Buttons Not Responding

- Ensure no foreign objects are obstructing the buttons.
- Perform a factory reset through the OSD menu if accessible. If buttons are completely unresponsive, try unplugging the monitor from power for a few minutes and then reconnecting it.

### 5.4 Factory Reset

If you experience persistent display issues or incorrect settings, performing a factory reset can often resolve the problem. Navigate to the 'Reset' or 'Factory Reset' option within the OSD menu and confirm your selection. This will restore all monitor settings to their default values.

## 6. SPECIFICATIONS

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Below are the key technical specifications for the Lenovo ThinkVision P24q-10 monitor:

Feature	Specification
Model Number	61A5GAR3US
Screen Size	23.8 Inches

Max Screen Resolution	2560 x 1440 (QHD)
Aspect Ratio	16:9
Response Time	4ms (implied from product title)
Panel Type	LED
Connectivity	HDMI, DisplayPort, Mini DisplayPort, USB 3.0 Hub
Item Weight	12.35 pounds
Product Dimensions (LxWxH)	10.63 x 21.26 x 14.96 inches
Color	Black



Figure 6.1: Dimensions of the Lenovo ThinkVision P24q-10 monitor.

## 7. WARRANTY AND SUPPORT

## 7.1 Warranty Information

Your Lenovo ThinkVision P24q-10 monitor is covered by a standard manufacturer's warranty. Please refer to the warranty card included with your product or visit the official Lenovo support website for detailed terms and conditions specific to your region.

## 7.2 Technical Support

For technical assistance, driver downloads, or further information, please visit the official Lenovo support website or contact Lenovo customer service. Have your monitor's model number (P24Q-10) and serial number ready when contacting support.

You can find additional resources and contact information on the [Lenovo Brand Store](#).