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Willow & Everett 31

Willow & Everett Gooseneck Electric Kettle with Temperature Control

Model: 31

Brand: Willow & Everett

INTRODUCTION

Thank you for choosing the Willow & Everett Gooseneck Electric Kettle. This manual provides essential information for the safe and efficient operation of your new appliance. Designed for precision and convenience, this kettle features temperature control presets and a gooseneck spout, ideal for brewing a variety of hot beverages.



Figure 1: Willow & Everett Gooseneck Electric Kettle

SAFETY GUIDELINES

- Read all instructions before use.
- Do not immerse the kettle or its base in water or other liquids.
- Ensure the kettle is placed on a stable, flat, heat-resistant surface.
- Do not operate the kettle with a damaged cord or plug.
- Keep out of reach of children.
- Always ensure the lid is securely in place during operation to prevent scalding.
- Do not fill above the 'MAX' fill line to avoid overflow.
- Unplug from the outlet when not in use and before cleaning.

KEY FEATURES

- **Temperature Control:** Select precise temperatures for various beverages (180°F, 195°F, 200°F, 205°F,

212°F).

- **Keep Warm Function:** Maintains desired water temperature for an extended period.
- **Gooseneck Spout:** Designed for controlled and precise pouring, ideal for pour-over coffee and delicate teas.
- **Durable Construction:** Made from food-grade stainless steel with BPA-free plastic components.
- **Fast Heating:** Boils water quickly and efficiently.
- **Max Fill Indicator:** Ensures accurate water measurement.

SETUP

1. **Unpack:** Carefully remove all packaging materials and inspect the kettle for any damage.
2. **Clean:** Before first use, fill the kettle with water to the 'MAX' line, boil it, and then discard the water. Repeat this process 2-3 times to remove any manufacturing residues.
3. **Placement:** Place the power base on a dry, flat, and stable surface away from the edge of the countertop.
4. **Connect:** Plug the power cord into a standard 120V AC electrical outlet.

OPERATING INSTRUCTIONS

Filling the Kettle

1. Remove the kettle from its power base.
2. Open the lid and fill the kettle with fresh, cold water. Do not fill below the 'MIN' mark or above the 'MAX' fill line.
3. Securely close the lid and place the kettle back onto its power base.

Exact, Easy Filling

Achieve precise water measurements every time with the built-in max fill indicator.



Figure 2: Max Fill Indicator inside the kettle for precise water measurements.

Selecting Temperature and Heating

1. Press the **On/Off** button to activate the kettle.
2. Select your desired temperature by pressing one of the preset buttons: **180°F** (Green Tea, White Tea), **195°F** (Oolong, Air Press Coffee), **200°F** (Black Tea, French Press), **205°F** (Herbal Tea, Pour Over), or **212°F** (Boil). The selected button will illuminate.
3. The kettle will begin heating the water to the chosen temperature. The indicator light will flash during heating and become solid once the temperature is reached.
4. The kettle will automatically shut off once the target temperature is achieved.

Exact Temperature with the Press of a Button



Extract the best flavor by brewing at the setting of your choice.

Figure 3: Temperature control buttons for precise brewing.

Using the Keep Warm Function

- After selecting a temperature and the kettle has reached it, press the **Keep Warm** button.
- The kettle will maintain the water at the selected temperature for approximately 30 minutes.
- To deactivate, press the **On/Off** button.

Always Warm

airtight spill-free lid

Never end up with a cold cup with the "keep warm" function and auto on/off base.



Figure 4: The 'Keep Warm' button ensures your water stays at the perfect temperature.

Pouring

- Carefully lift the kettle from its base.
- Use the gooseneck spout for a slow, controlled, and precise pour.



The Perfect Pour

Features a gooseneck spout for precise pouring. Gives you a slow, controlled pour with mess free pour.

Figure 5: The gooseneck spout allows for a perfect, controlled pour.

MAINTENANCE AND CLEANING

- **Regular Cleaning:** For general cleaning, wipe the exterior of the kettle and the power base with a damp sponge and buff dry with a clean cloth.
- **Descaling:** Mineral deposits may build up over time. To descale, add 1/4 cup white vinegar to 3/4 cup water in the kettle and let it sit for 20 minutes. Rinse thoroughly with fresh water.
- **Do Not Submerge:** Never submerge the kettle or its power base in water or any other liquid.
- **Hand Wash Only:** The kettle is not dishwasher safe.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Kettle does not heat.	Not plugged in; power button not pressed; kettle not properly seated on base.	Ensure plug is secure; press On/Off button; reseal kettle firmly on base.
Water not reaching desired temperature.	Incorrect temperature setting selected.	Verify the correct temperature preset is selected for your beverage.
Kettle boils uncontrollably (if set to boil).	Malfunction in temperature sensor.	Unplug immediately. Contact customer support.
Mineral deposits inside kettle.	Hard water usage.	Descale the kettle as per the 'Maintenance and Cleaning' section.

PRODUCT SPECIFICATIONS

- **Brand:** Willow & Everett
- **Model Name:** 31
- **Capacity:** 1 Liter (approximately 33.8 fluid ounces)
- **Material:** Stainless Steel (food-grade), BPA-free Plastic
- **Color:** Silver
- **Special Feature:** Temperature Control, Keep Warm Function
- **Voltage:** 120 Volts
- **Wattage:** 1000 watts
- **Item Dimensions (L x W x H):** 5.91"L x 5.71"W x 5.51"H
- **Item Weight:** 3.2 Pounds

WARRANTY AND SUPPORT

For warranty information or customer support, please refer to the product packaging or contact Willow & Everett directly through their official website. Keep your purchase receipt as proof of purchase for any warranty claims.