

Samsung HW-M550

Samsung HW-M550 3.1 Channel 340 Watt Wireless Audio Soundbar Instruction Manual

Model: HW-M550

Brand: Samsung

1. INTRODUCTION

Thank you for purchasing the Samsung HW-M550 3.1 Channel 340 Watt Wireless Audio Soundbar. This soundbar system is designed to enhance your home audio experience with dynamic surround sound and powerful bass. This manual provides essential information for setting up, operating, and maintaining your new soundbar system. Please read it thoroughly before use and keep it for future reference.

2. SAFETY INFORMATION

To reduce the risk of electric shock, fire, or damage to your device, please observe the following safety precautions:

- Do not expose this appliance to rain or moisture.
- Do not place objects filled with liquids, such as vases, on the apparatus.
- Ensure proper ventilation. Do not block any ventilation openings.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel.

3. WHAT'S IN THE BOX

Verify that all components are included in your package:

- Soundbar
- Subwoofer
- Remote Controller
- Optical Cable
- Wallmount Bracket



Figure 1: Front view of the Samsung HW-M550 Soundbar. This image shows the sleek, black soundbar with its textured grille and the Samsung logo on the left side.



Figure 2: The Samsung HW-M550 Soundbar system, including the main soundbar unit, the wireless subwoofer, and the remote control. The soundbar is positioned in front of a television, and the subwoofer is placed to the side.

4. SETUP

4.1 Connecting the Soundbar and Subwoofer

1. **Place the Soundbar:** Position the soundbar in front of your TV, ensuring it does not block the TV's remote sensor.
2. **Place the Subwoofer:** Place the wireless subwoofer in a convenient location in the room. It connects wirelessly to the soundbar, so no audio cables are needed between them. Ensure the subwoofer is plugged into a power outlet.
3. **Power Connection:** Connect the power cord to the soundbar and then to a wall outlet.

4.2 Connecting to your TV

You have several options to connect your soundbar to your TV:

1. **HDMI Connection (Recommended):** Connect one end of an HDMI cable (not included) to the HDMI OUT (TV-ARC) port on the soundbar and the other end to the HDMI IN (ARC) port on your TV. This allows for higher quality audio and control of the soundbar with your TV remote.
2. **Optical Cable Connection:** Connect the included optical cable from the DIGITAL AUDIO OUT port on your TV to the DIGITAL AUDIO IN (OPTICAL) port on the soundbar.
3. **Bluetooth Connection:** For wireless audio from your TV, refer to the 'Bluetooth Connection' section in the Operating instructions.

5. OPERATING

5.1 Basic Functions

- **Power On/Off:** Press the **Power** button on the remote control or the soundbar.
- **Volume Control:** Use the **Volume +/-** buttons on the remote or soundbar to adjust the volume.
- **Mute:** Press the **Mute** button on the remote to temporarily silence the sound.
- **Source Selection:** Press the **Source** button on the remote or soundbar to cycle through available inputs (HDMI, Optical, Bluetooth).

5.2 Sound Modes

The soundbar offers various sound modes to optimize your listening experience. Press the **SOUND MODE** button on the remote to select from options such as Standard, Surround, Game, and Adaptive Sound.

5.3 Bluetooth Connection

To connect a Bluetooth-compatible device (e.g., smartphone, tablet, TV):

1. Press the **Source** button on the remote or soundbar until 'BT' (Bluetooth) appears on the display.
2. On your Bluetooth device, search for available devices and select 'Samsung HW-M550'.
3. Once connected, the soundbar will display 'BT PAIRING' or 'BT READY'.

6. MAINTENANCE

To ensure the longevity and optimal performance of your soundbar:

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the soundbar and subwoofer. Do not use liquid cleaners or abrasive materials.

- **Ventilation:** Keep the ventilation openings clear to prevent overheating.
- **Power Cord:** Regularly check the power cord for any damage. If damaged, discontinue use and contact customer support.
- **Storage:** If storing the unit for an extended period, unplug it from the power outlet and store it in a cool, dry place.

7. TROUBLESHOOTING

If you encounter issues with your Samsung HW-M550 Soundbar, refer to the following common problems and solutions:

Problem	Solution
No power	Check if the power cord is securely connected to the soundbar and the wall outlet. Try a different outlet.
No sound	Ensure the correct input source is selected. Check volume levels on both the soundbar and TV. Verify all cables are securely connected.
Subwoofer not connecting	Ensure the subwoofer is powered on. If issues persist, try manually pairing the subwoofer according to the full user manual.
Bluetooth connection issues	Ensure the soundbar is in 'BT' mode. Delete 'Samsung HW-M550' from your device's Bluetooth list and try pairing again. Move closer to the soundbar.
Remote control not working	Check and replace the batteries. Ensure there are no obstructions between the remote and the soundbar.

8. SPECIFICATIONS

- **Model Name:** HW-M550
- **Speaker Maximum Output Power:** 340 Watts
- **Surround Sound Channel Configuration:** 3.1
- **Connectivity Technology:** Bluetooth, HDMI, USB
- **Wireless Communication Technology:** Bluetooth®
- **Subwoofer Connectivity Technology:** Wireless
- **Product Dimensions:** 39.78"D x 3.44"W x 2.8"H
- **Item Weight:** 5.73 Pounds
- **Color:** Black
- **Manufacturer:** Samsung Electronics

9. WARRANTY AND SUPPORT

This Samsung HW-M550 Soundbar comes with a limited warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Samsung website. For technical support, troubleshooting assistance, or service requests, please contact Samsung Customer Service through their official channels.