

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

› [Scosche](#) /

› [SCOSCHE WDQ2M STUCKUP Qi Car Phone Holder Windshield, Dashboard or Vent Mount | Stick Grip Suction Cup Base | Non-Magnetic | Black Charger with Car Adapter and Type-C Cable](#)

Scosche WDQ2M

SCOSCHE STUCKUP Qi Car Phone Holder Instruction Manual

Model: WDQ2M

1. INTRODUCTION

The SCOSCHE StuckUp mount is designed to securely hold your mobile device and provide wireless charging capabilities in your vehicle or home/office. It features a versatile StickGrip suction cup base for mounting on dashboards, windshields, or other flat surfaces. With up to 10-Watts of Qi wireless charging power, it eliminates the need for direct cable connections to your device. The mount offers 360-degree rotation for optimal viewing angles and adjustable arms to accommodate smartphones, tablets, or GPS devices up to 3.5 inches wide. Its one-touch push-button design allows for easy device insertion and removal, and Foreign Object Detection ensures safe charging.

2. PRODUCT OVERVIEW

2.1 Package Contents

- SCOSCHE StuckUp Qi Car Phone Holder (Model: WDQ2M)
- Car Charger (USB power adapter)
- Micro USB Cable

2.2 Key Features

- **Qi Certified Wireless Charging:** Ensures safe and reliable wireless power delivery.
- **Foreign Object Detection (FOD):** Safeguards your device by preventing charging when foreign objects are detected on the charging pad.
- **Adjustable Cradle:** Secures devices up to 3.5 inches wide.
- **StickGrip Suction Base:** Provides strong adhesion to various flat surfaces.
- **360-Degree Adjustable Design:** Allows for unlimited viewing angles (portrait or landscape).
- **One-Touch Release:** Easy mechanism to lock and unlock your phone.



Figure 2.1: SCOSCHE StuckUp Qi Car Phone Holder (Model WQ2M).

3. SETUP AND INSTALLATION

3.1 Choosing a Mounting Location

The StuckUp mount can be installed on a windshield, dashboard, or any smooth, flat surface. Ensure the chosen surface is clean and dry for optimal suction.

1. **Windshield Installation:** Clean the desired area on the windshield. Press the suction cup firmly against the glass and engage the locking lever.
2. **Dashboard Installation:** For textured or porous dashboards, use the included adhesive mounting disc (if applicable, though not explicitly listed in contents, it's common for suction mounts on dashboards). Clean the dashboard surface thoroughly. Apply the disc, then attach the suction cup to the disc. Alternatively, for smooth dashboards, apply the suction cup directly.
3. **Other Flat Surfaces:** Ensure the surface is smooth, clean, and non-porous for the suction cup to adhere properly.

3.2 Attaching the Mount

1. Clean the chosen mounting surface with a damp cloth and let it dry completely.
2. Remove the protective film from the suction cup.

3. Press the suction cup firmly onto the clean surface.
4. Push down the locking lever located at the base of the mount to secure it in place.
5. Adjust the flexible neck and cradle angle to your preferred viewing position.



Figure 3.1: The adjustable cradle and flexible neck allow for secure device placement and optimal viewing angles.

3.3 Connecting Power

1. Connect the Micro USB cable to the charging port on the SCOSCHE StuckUp mount.
2. Plug the other end of the Micro USB cable into the included car charger (USB power adapter).
3. Insert the car charger into your vehicle's 12V power outlet (cigarette lighter socket).
4. Ensure the connection is secure. The mount is now ready for wireless charging.

4. OPERATING INSTRUCTIONS

4.1 Placing Your Device

1. Press the one-touch release button on the side of the cradle to open the adjustable arms.
2. Carefully place your Qi-enabled smartphone or device into the cradle, ensuring it rests on the bottom support.
3. Gently push the adjustable arms inward until they securely grip your device. The arms will automatically lock into place.
4. Ensure the back of your device is flush against the charging pad for optimal wireless charging.



Figure 4.1: A smartphone securely held in the mount, indicating active charging.



Figure 4.2: The transparent view illustrates how the device aligns with the Qi charging coil for efficient power transfer.

4.2 Removing Your Device

To remove your device, simply press the one-touch release button on the side of the cradle. The arms will open, allowing you to safely retrieve your device.

4.3 Adjusting Viewing Angle

The mount features a 360-degree rotating neck. Loosen the adjustment knob (if present, or simply rotate the ball joint) to position your device in either portrait or landscape orientation, or any angle in between. Tighten the knob to secure the desired angle.

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the mount and charging surface. Do not use abrasive cleaners or solvents.
- **Suction Cup Care:** If the suction cup loses its grip, rinse it with warm water and let it air dry. This can restore its stickiness.
- **Storage:** When not in use for extended periods, store the mount in a cool, dry place away from direct sunlight.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device not charging wirelessly.	<p>Not a Qi-enabled device.</p> <p>Device not properly aligned with charging coil.</p> <p>Foreign object on charging pad (FOD activated).</p> <p>Power cable not connected or car charger not receiving power.</p> <p>Device case is too thick.</p>	<p>Ensure your device supports Qi wireless charging.</p> <p>Adjust device position to center it on the charging pad.</p> <p>Remove any metal objects, credit cards, or other foreign items from the charging pad.</p> <p>Check all cable connections and ensure the car charger is firmly seated in the 12V outlet.</p> <p>Remove thick phone cases before charging.</p>
Mount not sticking to surface.	<p>Surface is dirty, wet, or porous.</p> <p>Suction cup is dirty or damaged.</p> <p>Locking lever not engaged.</p>	<p>Clean and dry the mounting surface thoroughly. Use the adhesive disc for textured dashboards.</p> <p>Rinse the suction cup with warm water and air dry. Inspect for damage.</p> <p>Ensure the locking lever is fully pushed down.</p>
Device not held securely.	<p>Cradle arms not fully closed.</p> <p>Device is too wide or too narrow for the cradle.</p>	<p>Press the arms firmly until they click into place around the device.</p> <p>Verify your device width is within the 3.5-inch maximum capacity.</p>

7. SPECIFICATIONS

Feature	Detail
Model Number	WDQ2M
Product Dimensions	4.75 x 3.25 x 8 inches
Item Weight	4 ounces
Color	Black
Mounting Type	Dashboard Mount (also compatible with Windshield, flat surfaces)
Input Voltage	12 Volts (via car charger)
Wireless Charging Output	Up to 10 Watts (Qi Certified)
Compatible Device Width	Up to 3.5 inches
Included Components	Mount, Car Charger, Micro USB Cable

8. WARRANTY AND SUPPORT

SCOSCHE products are designed with quality and durability in mind. For specific warranty information regarding your WDQ2M StuckUp Qi Car Phone Holder, please refer to the warranty card included with your product or visit the official Scosche website.

For further assistance, technical support, or to view the full user manual in PDF format, please visit the Scosche support page or contact customer service.

- Official User Manual (PDF): [Download PDF](#)
- Scosche Brand Store: [Visit Store](#)



Related Documents - WDQ2M

	<p>Scosche MagicMount Elite2: Magnetic Phone Mount Installation Guide</p> <p>Comprehensive installation guide for the Scosche MagicMount Elite2 magnetic phone mount, including setup for MagSafe and non-MagSafe devices, dash mounting, and optional bases. Features multilingual instructions.</p>
	<p>MagicMount Elite2 Vent Mount Instructions and Setup Guide</p> <p>Comprehensive guide for setting up and using the Scosche MagicMount Elite2 Magnetic Vent Mount for smartphones, including installation steps for MagSafe and non-MagSafe devices.</p>
	<p>Scosche MagicRing™ Kit MPLTMSPCH-2PK: Installation & Compatibility Guide</p> <p>Comprehensive installation and compatibility guide for the Scosche MagicRing™ Kit (MPLTMSPCH-2PK). Learn how to easily attach the MagicRing™ or MagicRing Disc to your phone case for enhanced functionality.</p>
	<p>Scosche MQ2WD MagicMount Charge: Magnetic Mount with Qi Wireless Charging User Manual</p> <p>Comprehensive user manual and installation guide for the Scosche MQ2WD MagicMount Charge, a magnetic car mount with Qi wireless charging. Includes setup, mounting options, warnings, and regulatory information.</p>
	<p>Scosche MagicMount Charge Elite: User Guide and Setup</p> <p>Detailed instructions and setup guide for the Scosche MagicMount Charge Elite magnetic wireless charging mount, including installation for car vents, dashboards, and monitors.</p>
	<p>Scosche DoubleUP DCLSP402SW 12V Car Adapter with USB-C PD - User Guide</p> <p>Learn how to use the Scosche DoubleUP DCLSP402SW, a versatile 12V car adapter featuring two 12V ports, one 12V auxiliary port, and two 20W USB-C Power Delivery ports. Includes setup and feature overview.</p>

