

Thetis MB000124

Thetis FIDO U2F Security Key User Manual

Model: MB000124

1. INTRODUCTION

This manual provides detailed instructions for the proper use and maintenance of your Thetis FIDO U2F Security Key. This device offers a robust second factor authentication method to protect your online accounts from unauthorized access, phishing, and other cyber threats.

2. PRODUCT OVERVIEW

The Thetis FIDO U2F Security Key is a compact, durable USB device designed for universal two-factor authentication. Its aluminum folding design protects the USB connector when not in use, ensuring longevity and portability.



Image 2.1: The Thetis FIDO U2F Security Key in its closed, protected state.

3. KEY FEATURES

- **Enhanced Account Protection:** Provides strong factor authentication to secure online accounts against password theft, phishing, hacking, and keylogging scams.
- **Universal Compatibility:** Works with websites supporting the U2F protocol via Chrome or Opera browsers (version 40 and later) on Windows, Mac OS, and Linux.
- **FIDO-U2F Certified:** Certified by the world's largest ecosystem for standards-based, interoperable authentication, ensuring high security. Supports U2F protocol only.
- **Durable Design:** Features a 360° rotating metal cover to shield the USB connector and is crafted from durable aluminum alloy for protection against drops, bumps, and scratches.
- **Portable:** Compact and ultra-portable design allows for easy transport.



Image 3.1: The compact design allows the FIDO key to be easily carried on a keyring for portable protection.

4. SYSTEM REQUIREMENTS AND COMPATIBILITY

The Thetis FIDO U2F Security Key is compatible with a range of operating systems and web services:

- **Operating Systems:** Windows, Mac OS X, Linux.
- **Browsers:** Chrome, Opera (version 40 and later).
- **Supported Services:** Google G-suite, Facebook, Dropbox, GitHub, Salesforce, Dashlane, GitLab,

BitBucket, FastMail, and other websites that support the U2F protocol.

- **Important Note:** Not compatible with email clients such as Apple Mail, Mozilla Thunderbird, or Microsoft Outlook. The key does not support OTP or UAF protocols.



Image 4.1: The security key offers universal compatibility across various operating systems.

5. SETUP INSTRUCTIONS

Follow these steps to set up your Thetis FIDO U2F Security Key for enhanced account protection:

1. **Download Management Software:** Visit the official Thetis website to download the necessary management software for your operating system. This software helps manage your FIDO device.
2. **Set a PIN:** Once the software is installed and your key is inserted, you will be prompted to set a Personal Identification Number (PIN) for your key. This PIN adds an extra layer of security.
3. **Register Key with a Web Service:** Navigate to the security settings of your desired online account (e.g., Google, Facebook). Look for options related to two-factor authentication, security keys, or passkeys. Follow the on-screen prompts to register your Thetis FIDO U2F Security Key. You may be asked to insert the key and tap its button.
4. **Log in with Key to Verify Setup:** After registration, attempt to log in to your account. When prompted for your security key, insert the Thetis key and tap its button to complete the authentication.

process. This verifies that the setup was successful.

Your browser does not support the video tag.

Video 5.1: This video demonstrates the four-step setup process for the Thetis FIDO U2F Security Key, including downloading software, setting a PIN, registering with a web service, and verifying login.

6. OPERATING INSTRUCTIONS

To use your Thetis FIDO U2F Security Key for authentication:

1. **Initiate Login:** Begin the login process for your online account as usual, entering your username and password.
2. **Insert Key:** When prompted by the website or service for your security key, insert the Thetis FIDO U2F Security Key into an available USB-A port on your computer.
3. **Activate Key:** A light on the key may flash, indicating it is ready. Tap the button on the key when instructed by the website to complete the authentication.
4. **Successful Login:** Upon successful verification, you will be granted access to your account.

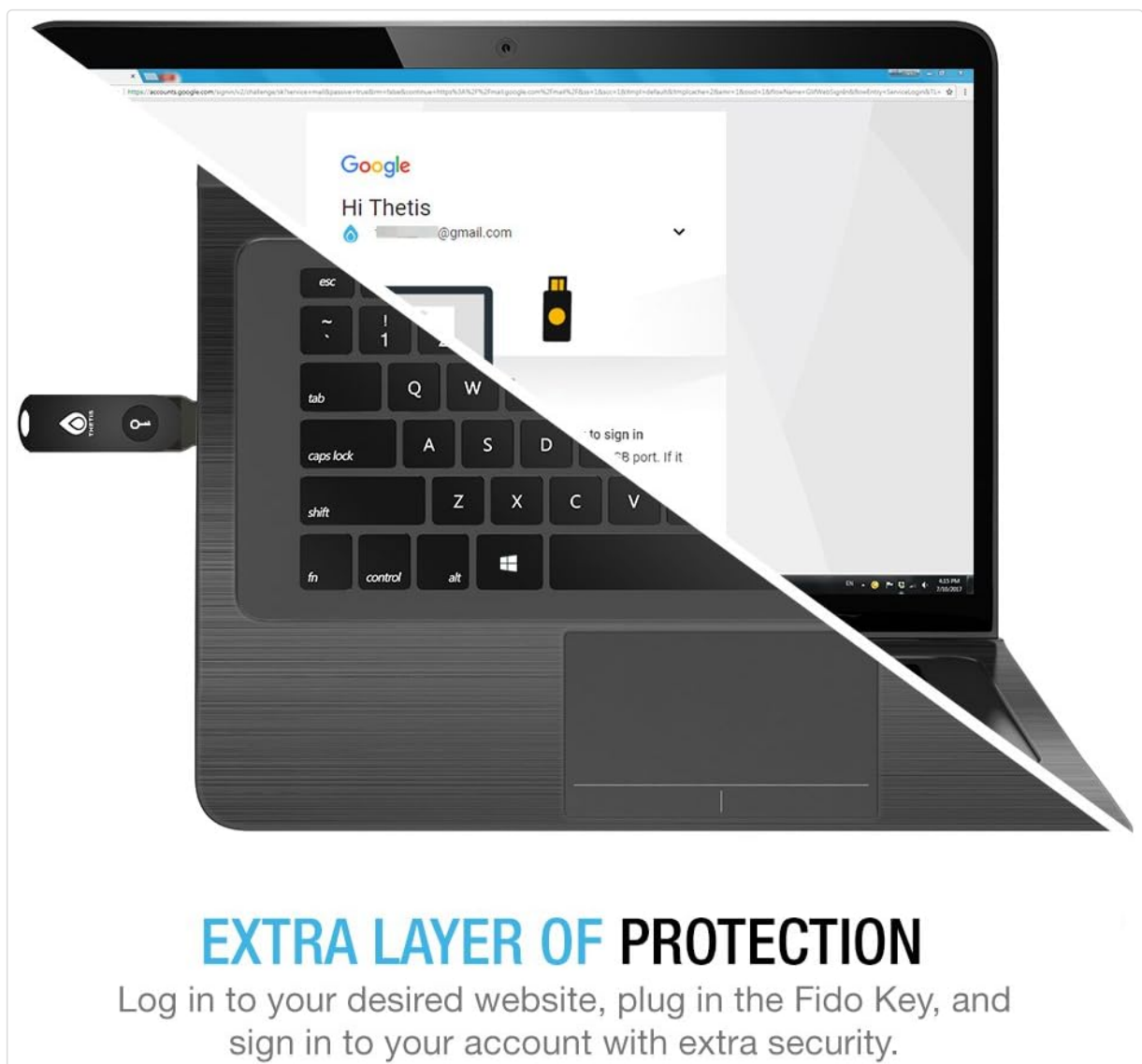


Image 6.1: The security key in use, providing an extra layer of protection during the login process.

7. MAINTENANCE

To ensure the longevity and optimal performance of your Thetis FIDO U2F Security Key:

- **Keep Clean:** Regularly wipe the key with a soft, dry cloth to remove dust and debris. Avoid using harsh chemicals or abrasive materials.
- **Protect Connector:** Utilize the 360° rotating metal cover to protect the USB connector when the key is not in use.
- **Avoid Extreme Conditions:** Do not expose the key to extreme temperatures, humidity, or direct sunlight.
- **Software Updates:** Periodically check the Thetis website for updates to the management software to ensure compatibility and security enhancements.



Image 7.1: The durable folding design helps protect the USB connector from damage.

8. TROUBLESHOOTING

If you encounter issues with your Thetis FIDO U2F Security Key, consider the following:

- **Key Not Recognized:**
 - Ensure the key is fully inserted into the USB port.
 - Try a different USB port.
 - Restart your computer.
 - Verify that your browser (Chrome/Opera) is up to date.

- **Authentication Failure:**

- Confirm that the website or service you are trying to access supports FIDO U2F.
- Ensure you are tapping the key's button when prompted.
- Check if the key is properly registered with the specific online account.

- **PIN Issues:**

- If you forget your PIN, refer to the Thetis management software for recovery options or instructions on resetting the key (note: resetting may erase registered credentials).

- **Software Problems:**

- Reinstall the Thetis management software.
- Check for software updates on the Thetis website.

9. SPECIFICATIONS





Feature	Detail
Model Name	Thetis FIDO U2F Security Key
Item Model Number	MB000124
Connectivity Technology	USB Type A
Dimensions (LxWxH)	1.75 x 0.6 x 0.3 inches
Item Weight	0.3 ounces
Hardware Platform	Mac, Windows, Linux
Voltage	5 Volts
UPC	701470423718

10. WARRANTY AND SUPPORT

The Thetis FIDO U2F Security Key comes with a manufacturer's warranty. For specific warranty details, registration, or technical support, please visit the official Thetis website or contact their customer service. Keep your purchase receipt for warranty claims.

For further assistance, please refer to the official Thetis support channels:

- **Thetis Official Website:** [Visit Thetis Store on Amazon](#)
- **Customer Service:** Refer to the contact information provided on the product packaging or the official website.

<div><div>How To Register the Thetis Pro FIDO2 Security Key: Setup and Usage Guide</div><div>How to register and use the Thetis Pro FIDO2 Security Key with various devices and platforms, including Windows Hello, iOS, and Coinbase. Includes setup tips and compatibility information.</div></div>	<p>Thetis Pro FIDO2 Security Key: Setup and Usage Guide</p> <p>Learn how to register and use the Thetis Pro FIDO2 Security Key with various devices and platforms, including Windows Hello, iOS, and Coinbase. Includes setup tips and compatibility information.</p>
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