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Tetra 78000-00

Tetra Whisper IQ Power Filter 10 Gallons Instruction Manual

Model: 78000-00

1. Product Overview

The Tetra Whisper IQ Power Filter is designed to maintain clean and clear aquarium water for tanks up to 10 gallons. It incorporates Stay Clean™ technology and a sound shield for quiet operation. This filter provides mechanical, chemical, and biological filtration to support a healthy aquatic environment.
Key features include:

- **Quiet Operation:** Sound shield minimizes noise to less than 40 dB.
- **Self-Priming Motor:** Submerged motor starts without manual priming.
- **Bio-Scrubber:** Cultivates beneficial aerobic bacteria to remove ammonia and nitrite.
- **Smart Path Spillway:** Oxygenates water and agitates the surface.
- **Adjustable Intake:** Adapts to various aquarium depths.
- **Stay Clean Technology:** Helps reduce buildup on aquarium glass, binds small dirt particles, and stabilizes pH levels.



Image 1.1: Labeled diagram illustrating the key features of the Tetra Whisper IQ Power Filter, including the Smart Path Spillway, Flow Control, Sound Shield, Bio-Scrubber, Self-Priming Motor, and Adjustable Intake.

2. Setup and Installation

Follow these steps to properly set up your Tetra Whisper IQ Power Filter:

1. **Unpack Components:** Carefully remove all parts from the packaging. Ensure all components are present: filter unit, intake tube, and filter cartridge.
2. **Install Filter Cartridge:** Open the filter cover. Insert one medium-sized Tetra Whisper Bio-Bag Filter Cartridge into the designated slot within the filter housing. Ensure the cartridge is seated correctly.
3. **Assemble Intake Tube:** Attach the adjustable intake tube to the bottom of the filter unit. The tube can be extended or retracted to fit your aquarium's depth.
4. **Position Filter:** Hang the filter unit on the back rim of your aquarium. Ensure the intake tube is fully submerged in the water and the filter is level.
5. **Fill Aquarium:** Ensure the aquarium water level is above the minimum water line indicated on the filter, or at least covering the submerged motor.
6. **Connect Power:** Plug the power cord into a grounded electrical outlet. The self-priming motor will begin to draw water and start the filtration process.





Image 2.1: An internal view of the Tetra Whisper IQ Power Filter, showing the placement of the filter cartridge, the impeller, and the adjustable intake tube. This image aids in understanding cartridge installation and internal structure.

3. Operating Instructions

Once installed and powered on, the Tetra Whisper IQ Power Filter operates continuously to clean your aquarium water. The self-priming motor ensures automatic startup.

- **Flow Control:** The filter features an adjustable flow control mechanism. Locate the flow control dial or lever (as shown in Image 1.1) and adjust it to achieve the desired water circulation for your aquarium inhabitants. A gentle flow is often preferred for certain fish species like Bettas or fry.
- **Water Level:** Maintain the aquarium water level to ensure the intake tube and submerged motor are adequately covered. If the water level drops too low, the filter may stop operating or produce excessive noise.



Image 3.1: The Tetra Whisper IQ Power Filter actively filtering water, with water cascading from the spillway into the aquarium. This illustrates the filter's operational state and water return.

4. Maintenance

Regular maintenance is crucial for the optimal performance and longevity of your filter and the health of your aquarium.

- **Filter Cartridge Replacement:** Replace the medium-sized Tetra Whisper Bio-Bag Filter Cartridge monthly. Used cartridges should be discarded. Do not rinse and reuse.
- **Impeller Cleaning:** Periodically, the impeller and its housing may accumulate debris, which can affect performance or cause noise. Unplug the filter, remove the intake tube, and carefully detach the impeller cover to access and clean the impeller with a small brush.
- **Bio-Scrubber Maintenance:** The bio-scrubber should be gently rinsed in old aquarium water (not tap water) during water changes to preserve beneficial bacteria. Avoid excessive cleaning.
- **General Cleaning:** Wipe down the exterior of the filter unit and the intake tube as needed to remove algae or debris.

Warning: Always unplug the filter from the power outlet before performing any maintenance.

5. Troubleshooting

If you encounter issues with your filter, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Filter not starting or stopping intermittently.	• Power interruption. • Impeller clogged with debris. • Low water level.	• Check power connection. • Unplug and clean the impeller (refer to Maintenance section). • Ensure water level covers the submerged motor.
Reduced water flow.	• Clogged filter cartridge. • Clogged intake tube. • Impeller partially obstructed.	• Replace filter cartridge. • Clean intake tube. • Clean the impeller.
Excessive noise.	• Impeller obstruction or wear. • Low water level causing air intake. • Filter not level on aquarium rim.	• Clean or inspect impeller. • Add water to the aquarium. • Adjust filter position to be level.
Water flowing around filter instead of through it.	• Aquarium not level.	• Ensure the aquarium is on a flat, level surface.

6. Specifications

Feature	Detail
Model Name	Whisper IQ Power Filter
Model Number	78000-00
Aquarium Capacity	Up to 10 Gallons
Flow Rate	105 GPH (Gallons Per Hour)

Feature	Detail
Dimensions (LxWxH)	5.88 x 5.38 x 9 inches
Item Weight	0.01 Ounces
Material	Plastic
Color	Black
Filter Cartridge Type	Medium Tetra Whisper Bio-Bag Filter Cartridges

7. Warranty Information

This Tetra Whisper IQ Power Filter is covered by a**2-Year Warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. For specific terms and conditions, refer to the product packaging or contact Tetra customer support.

8. Customer Support

For questions about tank maintenance, product operation, or replacement parts, please contact TetraCare:

- **Phone:** 1-800-423-6458
- **Website:** www.tetracare.com



Image 8.1: Information on TetraCare customer support, including phone number and website, along with a visual of related Tetra products and the "My Aquarium" app.

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