Zinus FSUP-Q

ZINUS Kellen Queen Upholstered Platform Bed Frame Instruction Manual

Model: FSUP-Q

Introduction Safety Information Package Contents Assembly Instructions Usage Maintenance Troubleshooting Specifications Warranty Support

1. Introduction

This manual provides detailed instructions for the assembly, usage, and maintenance of your ZINUS Kellen Queen Upholstered Platform Bed Frame. Please read this manual thoroughly before beginning assembly to ensure correct setup and safe operation. Retain this manual for future reference.



Image 1.1: Fully assembled ZINUS Kellen Queen Upholstered Platform Bed Frame.

2. Safety Information

WARNING: Failure to follow these safety guidelines may result in injury or damage to the product.

- Always follow assembly instructions carefully.
- Ensure the bed frame is stable and securely assembled before use.
- Do not exceed the maximum weight capacity of 700 lbs for the Queen size bed frame.
- Keep small parts and packaging materials away from children to prevent choking hazards.
- Use only the provided tools and hardware for assembly.
- Periodically check all connections to ensure they remain tight.

3. Package Contents

All components, tools, and instructions for your ZINUS Kellen Platform Bed Frame are conveniently packed within the zippered compartment located on the back of the headboard. Please unpack all items and verify against the parts list provided in the assembly instructions before beginning.



Image 3.1: Components and tools stored within the headboard's zippered compartment.



Image 3.2: Rear view of the headboard, highlighting the zippered storage area.

Expected components typically include:

- Upholstered Headboard
- Side Rails (Left and Right)
- Footboard
- Wood Slats with Velcro attachment
- Support Legs
- Assembly Hardware (bolts, washers, nuts)
- Assembly Tools (Allen wrench, ratchet tool)

4. Assembly Instructions

Assembly of the ZINUS Kellen Platform Bed Frame is designed for ease, typically requiring two people and less than an hour. Follow the pictorial instructions included in your package for the most accurate guidance.

1. **Unpack Components:** Carefully open the zippered compartment on the back of the headboard and remove all parts, hardware, and tools. Lay them out on a clean, soft surface to prevent scratches.
2. **Attach Side Rails:** Connect the side rails to the headboard and footboard using the provided bolts and the ratchet tool. Ensure all connections are snug but do not overtighten initially.
3. **Install Support Legs:** Securely attach any central support legs to the frame as indicated in the instructions.
4. **Place Wood Slats:** Lay the wood slats across the frame. The slats are designed with a Velcro attachment system to keep them in place. Ensure the Velcro strips on the slats align with those on the bed frame.
5. **Final Tightening:** Once all components are in place, go back and securely tighten all bolts.



Image 4.1: Detail of wood slats with Velcro for secure placement.



Image 4.2: Assembled bed frame structure with wood slat support.

5. Usage

The ZINUS Kellen Platform Bed Frame is designed to support your mattress directly, eliminating the need for a box spring. Simply place your Queen-sized mattress directly onto the wood slats.

- Ensure your mattress is compatible with a platform bed frame.
- Distribute weight evenly across the bed frame.
- The foam-padded headboard provides comfort for sitting up in bed.



Image 5.1: Detail of the upholstered headboard.

6. Maintenance

Proper care will extend the life and appearance of your bed frame.

- **Cleaning:** Wipe the upholstered fabric with a dry cloth to remove dust and light debris. For spills, blot immediately with a clean, dry cloth. Avoid harsh chemicals or abrasive cleaners.
- **Inspections:** Periodically inspect all bolts and connections to ensure they are tight. Retighten as necessary to maintain stability.
- **Moving:** When moving the bed frame, lift it rather than dragging it to prevent damage to the legs and frame structure.

7. Troubleshooting

Problem	Possible Cause	Solution
Bed frame feels wobbly or unstable.	Loose bolts or incorrect assembly.	Ensure all bolts are fully tightened. Review assembly instructions to confirm all parts are correctly installed.
Squeaking noises.	Loose connections or friction between parts.	Tighten all bolts. If squeaking persists, disassemble and reassemble, ensuring all parts are aligned. Applying a small amount of wax to contact points between wood slats and frame can help.
Mattress slides on the frame.	Smooth mattress bottom or frame surface.	Place a non-slip mat (e.g., rug gripper) between the mattress and the wood slats.
Missing parts.	Not all parts removed from headboard compartment.	Double-check the zippered compartment in the headboard. If still missing, contact Zinus customer support.

8. Specifications

Brand: Zinus

Model: FSUP-Q

Size: Queen

Product Dimensions: 84"L x 63"W x 43"H

Color: Grey

Material: Woven Fabric Upholstery with Steel Framework, Wood Slats

Weight Capacity: Up to 700 lbs (Queen size)

Assembly Required: Yes

Care Instructions: Wipe with Dry Cloth

UPC: 841550203622



Image 8.1: Product dimensions and weight capacity.

9. Warranty Information

Your ZINUS Kellen Queen Upholstered Platform Bed Frame comes with a worry-free 5-year limited warranty. This warranty covers manufacturing defects and ensures the quality of your product. Please retain your proof of purchase for warranty claims. For full details regarding the warranty, please refer to the documentation included with your product or visit the official Zinus website.

10. Customer Support

If you have any questions, require assistance with assembly, or need to report missing/damaged parts, please contact Zinus customer support. You can find contact information on the Zinus website or through the retailer where you purchased the product.

Online Support: Visit the Zinus Store on Amazon for more information and support resources.

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