

[Manuals.plus](#) /

› [AIS](#) /

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AIS Sim2Fly

AIS Sim2Fly Prepaid SIM Card User Manual

Model: Sim2Fly (ASIN: B06XDDQCKP)

Brand: AIS

1. INTRODUCTION

The AIS Sim2Fly Prepaid SIM Card is designed for travelers seeking convenient and affordable mobile data access across multiple countries in Asia and Australia. This card provides a generous data allowance at high-speed LTE/5G connectivity, ensuring you stay connected during your travels without the hassle of local SIM purchases in each destination.

This manual provides essential information on how to set up, operate, and troubleshoot your Sim2Fly card to ensure a seamless experience.

2. KEY FEATURES

- **Extensive Coverage:** Prepaid SIM card for 21 Asian countries, offering 6GB data volume at LTE/5G speeds (where available).
- **Automatic Activation:** Activates automatically upon first connection to a mobile network in any of the listed 21 countries.
- **Hotspot & Tethering:** Supports mobile hotspot and tethering functionalities, allowing you to share your data connection with other devices.
- **Data Balance Check:** Easily check your remaining data volume by dialing the USSD code *111*6#.
- **Flexible SIM Format:** SIM cards are provided in triple format (Mini, Micro, and Nano), compatible with most mobile devices.
- **Validity:** The data package is valid for 8 days from activation.

3. SETUP GUIDE

1. Insert the SIM Card:

Carefully insert the AIS Sim2Fly card into your mobile phone's SIM card slot. The card comes in a triple-cut format (Mini, Micro, Nano), so select the appropriate size for your device.



This image displays the packaging of the AIS Sim2Fly prepaid SIM card. It features illustrations of iconic landmarks from Asia and Australia, such as a Japanese torii gate, Mount Fuji, the Sydney Opera House, and a traditional Korean building. The packaging highlights 'SIM2Fly' branding, 'AIS' logo, '4G Advanced' technology, and key features like '6GB for 8 days' and '3-in-1 SIM' format.

2. Automatic Activation:

The SIM card will activate automatically once you arrive in one of the supported countries and your phone connects to a local mobile network. No manual activation steps are required.

3. Enable Data Roaming:

Ensure that "Data Roaming" is enabled in your phone's network settings. This is crucial for the SIM card to function outside your home country.

4. Restart Your Device:

If you experience any issues connecting to the network after inserting the SIM, try restarting your mobile device.

4. OPERATING INSTRUCTIONS

• Checking Data Balance:

To check your remaining data volume, dial ***111*6#** on your phone and press the call button. You will receive an SMS with your current data balance.

- **Hotspot and Tethering:**

You can use your Sim2Fly card to create a mobile hotspot and share your internet connection with other Wi-Fi enabled devices (laptops, tablets, other smartphones). Refer to your phone's user manual for specific instructions on how to enable personal hotspot/tethering.

- **Validity Period:**

The included data package is valid for 8 days from the moment of its first activation in a supported country. Ensure you plan your usage accordingly.

- **Extending Validity/Data:**

While the initial package is for 8 days, it may be possible to extend the validity or purchase additional data packages through the service provider. Please refer to the provider's official website or contact their customer support for details on available top-up options.

5. SUPPORTED COUNTRIES

The AIS Sim2Fly card provides data roaming services in the following 21 countries:

- Australia
- Brunei
- Cambodia
- China (including Tibet)
- Hong Kong
- Indonesia
- Japan
- Laos
- Macau
- Malaysia
- Myanmar
- Nepal
- Philippines
- Qatar
- Singapore
- South Korea
- Sri Lanka
- Taiwan
- Vietnam
- India*

**Note for India: Service is not available in Diskit, Gulmarg, Jammu, Kargil, Kashmir, Katra, Leh, Plan Bandipora, and Srinagar.*

6. TROUBLESHOOTING

- **No Signal or Network Connection:**

- Ensure "Data Roaming" is enabled in your phone settings.
- Restart your phone.
- Try manually selecting a network operator from your phone's network settings (e.g., Docomo or Y! Mobile in Japan, as per user reviews).

- Verify you are not in one of the excluded regions for India.

• **No Data Connection:**

- Check your data balance using *111*6#.
- Ensure your APN settings are correct (usually automatic, but can be checked if issues persist).
- Toggle Airplane Mode on and off.
- Confirm that your phone is not locked to a specific carrier.

• **Slow Data Speed:**

- Network congestion can affect speeds.
- Try switching between 4G/LTE and 3G network modes in your phone settings.

7. SPECIFICATIONS

Specification	Detail
Brand	AIS
Service Provider	AIS
Mobile Technology	LTE, 5G
Data Volume	6 GB (LTE/5G)
Validity Period	8 Days
SIM Format	Triple (Mini, Micro, Nano)
ASIN	B06XDDQCKP
UPC	647627494012
Country of Origin	Thailand
Package Dimensions	7.9 x 6.5 x 0.9 cm; 20 Grams
Available on Amazon.de Since	March 2, 2017

8. WARRANTY AND SUPPORT

For any product-related inquiries, technical support, or warranty information, please contact the seller or the official AIS customer service. Details for contacting the seller are typically available on the platform where the product was purchased (e.g., Amazon order details).

Please retain your purchase receipt as proof of purchase for any warranty claims or support requests.