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> [Jebao APP Pond & Waterfall Pump, APP-9000 \(9500GPH\) Instruction Manual](#)

Jebao APP-9000

Jebao APP Pond & Waterfall Pump, APP-9000 (9500GPH)

Instruction Manual

[Components](#) [Setup](#) [Introduction](#) [Safety Instructions](#) [Product](#)
[Operation](#) [Maintenance](#) [Troubleshooting](#) [Specifications](#) [Warranty & Support](#)

1. INTRODUCTION

Thank you for choosing the Jebao APP-9000 Pond & Waterfall Pump. This high-performance pump is designed for efficient water circulation in ponds, fountains, and waterfalls, offering powerful flow rates with energy efficiency. This manual provides essential information for the correct installation, operation, and maintenance of your pump to ensure long-lasting performance and safety.

2. IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of electric shock, injury, or property damage, always follow these precautions.

- Always disconnect the pump from the power supply before performing any maintenance or cleaning.
- This pump is designed for continuous duty operation and must be fully submerged in water during use. **DO NOT RUN DRY**, as this can cause severe damage to the pump and void the warranty.
- Ensure the pump is connected to a grounded outlet with a Ground Fault Circuit Interrupter (GFCI) for electrical safety.
- The power cord is 28 feet long and features a 3-prong US plug. Do not modify the plug or use an adapter.
- This pump is suitable for pumping water only. Do not use it for flammable liquids, corrosive chemicals, or in swimming pools.
- Keep children and pets away from the pump and pond area during operation.
- Regularly inspect the power cord for any damage. If damaged, do not use the pump and contact qualified personnel for repair or replacement.

3. PRODUCT COMPONENTS

The Jebao APP-9000 pump package includes the following items:

- Jebao APP-9000 Pond & Waterfall Pump
- Multi-size hose fittings
- Instruction booklet
- 28-foot power cord with 3-prong plug



Figure 3.1: The Jebao APP-9000 Pond & Waterfall Pump. This image shows the main pump unit with its integrated handle and protective casing.



Figure 3.2: Rear view of the Jebao APP-9000 pump, highlighting the coiled 28-foot power cord and the product label with specifications and warnings.



Figure 3.3: Side view of the Jebao APP-9000 pump, showing the robust casing and the outlet connection point.



Figure 3.4: The Jebao APP-9000 pump displayed with its retail packaging, illustrating the product as it appears when unboxed.

4. SETUP INSTRUCTIONS

Follow these steps to properly set up your Jebao APP-9000 pump:

1. **Choose Location:** Select a suitable location in your pond or water feature where the pump can be fully submerged and stable. Ensure it is not placed directly on the bottom where it might draw in excessive debris.
2. **Attach Hose:** Connect your desired hose (not included) to the pump's outlet using the appropriate multi-size fitting provided. Secure the connection to prevent leaks.
3. **Submerge Pump:** Carefully place the pump into the water, ensuring it is completely submerged. The pump must not pump air, only water.
4. **Position Hose:** Route the hose to your waterfall, fountain, or filter system. Ensure the hose is not kinked or obstructed.
5. **Connect Power:** Plug the 3-prong power cord into a grounded GFCI-protected electrical outlet.

5. OPERATING INSTRUCTIONS

Once the pump is properly installed and submerged, it is ready for operation.

- **Power On:** Ensure the pump is fully submerged before plugging it into the GFCI-protected outlet. The pump will start operating immediately.
- **Continuous Duty:** The Jebao APP-9000 is designed for continuous duty operation, meaning it can run 24/7.
- **Flow Adjustment:** This model does not feature adjustable flow. The pump operates at its maximum flow rate of 9500 GPH.

- **Monitoring:** Periodically check the water flow and the pump's performance. Ensure no air is being drawn into the pump, which could indicate low water levels or improper submersion.

6. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your pump.

1. **Disconnect Power:** Always unplug the pump from the power source before any maintenance.
2. **Clean Pre-filter:** The pump features a heavy-duty pre-filter designed to resist clogging. Periodically remove the pump from the water and clean the pre-filter cage to remove accumulated debris. This helps maintain optimal flow and prevents strain on the motor.
3. **Inspect Impeller:** After cleaning the pre-filter, inspect the impeller for any blockages or damage. The pump uses a wear-proof ceramic shaft for durability, but debris larger than 6mm can potentially cause issues.
4. **Winterization:** In freezing climates, remove the pump from the pond before winter. Clean it thoroughly and store it in a frost-free location, submerged in a bucket of water to keep seals moist, or follow manufacturer's specific winterization guidelines.

7. TROUBLESHOOTING

If your pump is not operating as expected, refer to the following common issues and solutions:

Problem	Possible Cause	Solution
Pump does not start or runs intermittently.	No power; GFCI tripped; clogged impeller; motor overheating.	Check power connection and GFCI. Disconnect power, clean impeller and pre-filter. Allow motor to cool if overheated.
Reduced water flow.	Clogged pre-filter or impeller; kinked hose; low water level.	Clean pre-filter and impeller. Check hose for kinks. Ensure pump is fully submerged.
Pump is noisy.	Debris in impeller; pump not fully submerged; air in pump.	Disconnect power and clean impeller. Ensure pump is fully submerged and free of air pockets.

8. SPECIFICATIONS

Feature	Detail
Model	APP-9000
Flow Rate (GPH)	9500 GPH
Maximum Head	27.9 feet
Power Source	AC 110-120V
Current	5.2A

Feature	Detail
Dimensions (L x W x H)	11.25" x 6" x 9"
Item Weight	15.57 pounds
Material	Plastic
Shaft Type	Wear-proof ceramic
Max Particle Size	Up to 6mm
Power Cord Length	28 feet
UL Listed	Yes

9. WARRANTY & SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official Jebao website. Keep your proof of purchase for any warranty claims.

Contact Information: Please refer to the manufacturer's website or the original packaging for the most current contact details for support.