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Hisense EN-33926A

Hisense EN-33926A TV Remote Control User Manual

Model: EN-33926A

INTRODUCTION

This user manual provides essential information for the proper setup, operation, and maintenance of your Hisense EN-33926A TV Remote Control. Please read these instructions carefully before using the remote control to ensure optimal performance and longevity.



Image: Front view of the Hisense EN-33926A TV Remote Control, highlighting the brand name and model number.

SETUP

1. Battery Installation

The Hisense EN-33926A remote control requires two AAA batteries (not included). Follow these steps to install them:

1. Locate the battery compartment cover on the back of the remote control.
2. Press down on the tab and slide the cover off.

3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.

Note: Always replace both batteries at the same time. Do not mix old and new batteries, or different types of batteries. Remove batteries if the remote control will not be used for an extended period.

OPERATING INSTRUCTIONS

This remote control is designed for immediate use with compatible Hisense TV models (e.g., 32K20DW, 40K366WN, 50K610GWN) without requiring programming. Simply point the remote at your television and press the desired button.

Key Functions:

- **Power Button:** Turns the TV on or off.
- **Number Buttons (0-9):** Directly select channels.
- **Channel Up/Down (CH+/-):** Changes the TV channel sequentially.
- **Volume Up/Down (VOL+/-):** Adjusts the TV volume.
- **Mute:** Silences the TV audio.
- **Input/Source:** Cycles through available input sources (HDMI, AV, etc.).
- **Menu:** Accesses the TV's main menu.
- **Navigation Buttons (Up, Down, Left, Right):** Navigates through menus and options.
- **OK/Enter:** Confirms selections in menus.
- **Exit:** Exits the current menu or screen.
- **Back:** Returns to the previous screen or menu.
- **Picture:** Adjusts picture settings.
- **Sound:** Adjusts sound settings.
- **MTS/SAP:** Selects Multi-channel Television Sound/Secondary Audio Program.
- **CCD:** Activates Closed Captioning.
- **Sleep:** Sets a timer for the TV to turn off automatically.
- **FAV (Favorites):** Accesses favorite channels list.
- **VGA:** Selects VGA input.
- **HDMI:** Selects HDMI input.
- **Aspect:** Changes the screen aspect ratio.
- **Display:** Shows current channel information.



Image: Overview of the Hisense EN-33926A remote control buttons, including Picture, Sound, Sleep, FAV, VGA, HDMI, Aspect, and Display.

MAINTENANCE

To ensure the longevity and proper functioning of your remote control, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the surface of the remote control. For stubborn dirt, slightly dampen the cloth with water or a mild cleaning solution, then wipe dry immediately. Do not use abrasive cleaners or solvents.
- **Storage:** Store the remote control in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** If the remote control will not be used for an extended period (e.g., one month or more), remove the batteries to prevent leakage and potential damage.
- **Avoid Drops:** Protect the remote control from physical impact, as drops can damage internal components.

TROUBLESHOOTING

If you encounter issues with your Hisense EN-33926A remote control, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Remote control not responding.	Dead or incorrectly installed batteries.	Replace batteries with new AAA batteries, ensuring correct polarity (+/-).

Problem	Possible Cause	Solution
Remote control range is poor.	Obstruction between remote and TV; low battery power.	Ensure a clear line of sight to the TV's IR receiver. Replace batteries if they are low.
Specific buttons not working.	Dirt or debris under the button; internal malfunction.	Clean the remote control. If the issue persists, the remote may require replacement.
TV not responding to any remote commands.	TV's IR receiver is blocked or faulty; TV is off.	Check if the TV is powered on. Ensure nothing is blocking the TV's IR sensor. Try using the TV's physical buttons.

SPECIFICATIONS

- **Model:** EN-33926A
- **Brand:** Hisense
- **Compatible Devices:** Television (specifically Hisense models 32K20DW, 40K366WN, 50K610GWN, and others using EN-33926A)
- **Power Source:** 2 x AAA Batteries (not included)
- **Color:** Black
- **Item Weight:** 3.52 ounces (approximately 100 grams)
- **Package Dimensions:** 8.98 x 1.97 x 1.18 inches (approximately 22.8 x 5.0 x 3.0 cm)
- **Special Feature:** Ergonomic design

WARRANTY AND SUPPORT

This product is typically sold as a replacement part. For specific warranty information, please refer to the terms provided by your retailer at the time of purchase. For technical support or further assistance, please contact the retailer or Hisense customer service directly.

Note: This manual is for informational purposes only. Product specifications and appearance may change without notice.