

Steelcase Gesture

Steelcase Gesture Office Desk Chair with Headrest User Manual

Model: Gesture

INTRODUCTION

The Steelcase Gesture office desk chair is designed to support a wide range of postures and body types, promoting comfort and well-being throughout the workday. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Gesture chair to ensure optimal performance and longevity.



Image: Steelcase Gesture office chair in a modern office environment, demonstrating its integration into a workspace.

SETUP

The Steelcase Gesture chair ships ready to assemble, meaning most components are pre-assembled for your convenience. Follow these steps for initial setup:

1. **Unboxing:** Carefully remove the chair from its packaging. Retain packaging materials for potential future transport or returns.
2. **Placement:** Position the chair on a flat, stable surface. Ensure the hard floor casters are suitable for your flooring type.
3. **Initial Inspection:** Verify all components are present and undamaged. Although the chair is largely pre-assembled, check for any loose parts or connections.

OPERATING THE CHAIR (ADJUSTMENTS)

The Steelcase Gesture chair offers a comprehensive range of adjustments to customize your seating experience. Familiarize yourself with these controls for optimal ergonomic support.



Image: Detailed diagram of the Steelcase Gesture chair's adjustment features.

- **Pneumatic Seat Height Adjustment:** Locate the lever on the right side, beneath the seat. Lift the lever

to raise the seat; apply weight and lift the lever to lower the seat. Adjust so your feet are flat on the floor or supported by a footrest, with thighs parallel to the floor.

- **Seat Depth Adjustment:** The front knob controls seat depth. Rotate the knob to slide the seat forward or backward, ensuring a 2-3 inch gap between the edge of the seat and the back of your knees.
- **Fully Adjustable Arms:** The armrests can be adjusted in multiple ways:
 - **Height:** Use the button on the underside of the armrest to raise or lower.
 - **Width:** The arms can be moved inward or outward.
 - **Pivot:** The arm caps pivot 360 degrees to support various device postures.
- **Recline Tension Adjustment:** Use the large knob on the right side, beneath the seat, to increase or decrease the resistance when reclining. Turn clockwise for more resistance, counter-clockwise for less.
- **4-Position Recline Lock:** The lever on the left side, beneath the seat, allows you to lock the chair in one of four recline positions or unlock it for full recline.
- **Adjustable Lumbar Support:** The lumbar support can be adjusted vertically to align with the natural curve of your lower back. Some models feature an adjustable lumbar pad for customized support.
- **Headrest Adjustment:** The headrest can be adjusted for height and tilt to provide optimal neck and head support.
- **Passive Seat Edge Angle:** The seat edge flexes to relieve pressure on the user's thighs, adapting to various postures.
- **Adaptive Bolstering:** The seat has air pockets carefully placed to conform to the user's body, providing continuous support.



Image: Diagram illustrating how the Gesture chair supports various postures and the lower back.

MAINTENANCE

Proper care and maintenance will extend the life and appearance of your Steelcase Gesture chair.

- **Cleaning Fabric (Cogent Connect Licorice):** The Connect fabric is 100% polyester. For general cleaning, spot wash with a mild, water-free solvent or dry cleaning detergent. Test in an inconspicuous area first. Avoid saturating the fabric.
- **Frame and Base:** Wipe down the frame and base with a soft, damp cloth. Avoid abrasive cleaners.
- **Casters:** Periodically check casters for hair or debris accumulation and clean as needed to ensure smooth movement.
- **General Inspection:** Regularly inspect all moving parts and fasteners to ensure they are secure. Do not overtighten.

TROUBLESHOOTING

If you encounter issues with your Steelcase Gesture chair, refer to the following common troubleshooting tips:

Problem	Possible Cause / Solution
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Problem	Possible Cause / Solution
Chair does not adjust height	Ensure the pneumatic lift lever is fully engaged. Check for obstructions. If the issue persists, the gas cylinder may need replacement.
Headrest feels loose or wobbly	The headrest attachment may require re-securing. Refer to the assembly instructions or contact Steelcase customer support for guidance.
Chair squeaks or makes noise	Tighten any loose screws or bolts. Apply a small amount of silicone-based lubricant to moving parts if necessary, avoiding fabric or upholstery.
Casters do not roll smoothly	Inspect casters for accumulated hair, dust, or debris. Clean thoroughly. Ensure casters are appropriate for your flooring type.

If troubleshooting steps do not resolve the issue, please contact Steelcase Customer Support.

SPECIFICATIONS

Key specifications for the Steelcase Gesture Office Desk Chair with Headrest:



Image: Detailed dimensions diagram of the Steelcase Gesture chair.

- **Brand:** Steelcase
- **Model Name:** Gesture
- **Color:** Cogent Connect Licorice
- **Material:** Textile (Connect fabric, 100% polyester), Foam fill
- **Product Dimensions (Overall):** 24.75"D x 27"W x 34.9"H
- **Size:** Low Height Range (14.5" - 18.25")
- **Item Weight:** 78 pounds
- **Recommended Uses:** Office
- **Surface Recommendation:** Hard Floor (Casters included)
- **Special Features:** Adjustable Height, Arm Rest, Ergonomic, Head Support, Seat Lock, Adjustable Lumbar
- **UPC:** 619084077961
- **ASIN:** B06X3V1G3V

WARRANTY INFORMATION

The Steelcase Gesture Office Desk Chair is backed by a **12-year manufacturer warranty**. This warranty covers defects in materials and workmanship under normal use. For specific terms and conditions, please refer to the official Steelcase warranty documentation or contact customer support.

CUSTOMER SUPPORT

For further assistance, parts replacement, or warranty claims, please contact Steelcase Customer Support. Have your product model and purchase information ready when contacting support.

Steelcase Official Website: www.steelcase.com

Please note that contact methods such as phone numbers or specific email addresses may vary by region and are best found on the official Steelcase website.

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