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Eques EQ-R21P

Eques VEIU Mini Smart Video Doorbell & Door Viewer User Manual

Model: EQ-R21P

Introduction

The Eques VEIU Mini Digital Door Viewer is designed to enhance home security by providing a clear view of visitors outside your door. This device allows you to see and communicate with visitors via an LCD monitor or a mobile application, even when you are away from home. It integrates advanced features such as night vision, motion detection, and a rechargeable battery for convenient and reliable operation.



Figure 1: Eques VEIU Mini Smart Video Doorbell and Door Viewer components, showing the outdoor camera unit and the indoor monitor.

Product Features

- **Children & Senior Friendly:** Records visitors in pictures and videos without requiring a smartphone.
- **Night Vision:** Provides clear images during both daytime and nighttime conditions.
- **Rechargeable Battery:** Equipped with a 3800mAh rechargeable Lithium battery, eliminating the need for frequent battery replacement.
- **Easy Installation:** Designed for quick setup, typically taking less than 5 minutes, without needing a traditional doorbell or access to home electricity.
- **Wide-Angle Lens:** Features a 120° view angle to capture a broad perspective of the area outside your door.
- **Android & iOS App Capable:** Allows communication with visitors remotely via the free Eques mobile application.
- **Motion Detection:** Automatically detects people outside and initiates photo or video recording.

Package Contents

Please verify that all components are present and in good condition upon opening the package.

- VEIU Mini Outdoor Camera Unit

- VEIU Mini Indoor Monitor Unit
- Mounting Bracket
- USB Charging Cable
- Mounting Screws
- User Manual (this document)
- Rechargeable Lithium Battery (pre-installed or separate)

Setup Guide

1. Charging the Battery

Before initial use, fully charge the internal 3800mAh Lithium battery. Connect the provided USB cable to the indoor monitor unit and a standard USB power adapter (not included). The charging indicator will show the charging status.



Figure 2: Side view of the indoor monitor, highlighting the USB charging port and memory card slot.

2. Installation of Outdoor Camera Unit

1. Remove your existing peephole viewer from the door.
2. Insert the cable of the outdoor camera unit through the door hole from the outside.
3. Position the outdoor camera unit flush against the door.



Figure 3: Detailed view of the outdoor camera unit, showing the lens, motion sensor, and doorbell button.



Figure 4: The outdoor camera unit mounted on a wooden door, demonstrating its discreet appearance.

3. Installation of Indoor Monitor Unit

1. Attach the mounting bracket to the door on the inside, aligning it with the door hole and securing it with screws.
2. Connect the cable from the outdoor camera unit to the corresponding port on the indoor monitor unit.
3. Slide the indoor monitor unit onto the mounting bracket until it clicks into place.





Figure 5: The indoor monitor displaying a live feed from the outdoor camera, showing a clear image of a person.

4. Mobile App Setup (Optional)

For remote access and additional features, download the "Eques" app from the App Store (iOS) or Google Play Store (Android). Follow the in-app instructions to pair your VEIU Mini device with your smartphone via Wi-Fi.



Figure 6: The Eques VEIU Mini system alongside a smartphone displaying the live view and communication options within the mobile application.

Operating Instructions

Power On/Off

Press and hold the power button on the indoor monitor to turn the device on or off.



Figure 7: Close-up of the indoor monitor's control panel, showing the power button, navigation arrows, and OK button.

Viewing Visitors

- **Manual View:** Press the view button on the indoor monitor to activate the screen and see who is outside.
- **Doorbell Ring:** When a visitor presses the doorbell button on the outdoor unit, the indoor monitor will automatically display the live view and ring.
- **Motion Detection:** If motion detection is enabled, the device will automatically capture photos or videos when movement is detected outside your door.

Two-Way Audio Communication

When viewing a visitor, press the talk button on the indoor monitor or use the mobile app to initiate two-way audio communication.

Recording and Playback

The VEIU Mini automatically records events triggered by the doorbell or motion detection. You can manually capture photos or videos from the indoor monitor or the mobile app. Recorded media can be reviewed directly on the indoor monitor or through the mobile application.
The device has 2GB internal memory and supports external Micro SD cards up to 32GB for additional storage.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the indoor monitor screen and the outdoor camera lens. Avoid abrasive cleaners or solvents.
- **Battery Care:** Recharge the battery when the low battery indicator appears. For optimal battery life, avoid fully discharging the battery frequently.
- **Firmware Updates:** Periodically check the Eques mobile app for available firmware updates to ensure optimal performance and access to new features.
- **Storage:** If storing the device for an extended period, ensure the battery is partially charged (around 50%) and store it in a cool, dry place.

Troubleshooting

Problem	Possible Cause	Solution
Device does not power on.	Low or depleted battery.	Charge the indoor monitor unit using the provided USB cable.
No image on screen.	Outdoor camera cable not properly connected.	Ensure the cable from the outdoor unit is securely connected to the indoor monitor.
Poor image quality at night.	Infrared sensor obstruction or dirty lens.	Clean the outdoor camera lens. Ensure no obstructions are blocking the infrared sensors.
Cannot connect to Wi-Fi/App.	Incorrect Wi-Fi password; device too far from router; app not updated.	Verify Wi-Fi password. Move device closer to router. Update Eques app to the latest version. Reset Wi-Fi settings on the device if necessary.
Motion detection not working.	Motion detection sensitivity settings; obstructions.	Adjust motion detection sensitivity in the settings. Ensure the sensor is not obstructed.

Problem	Possible Cause	Solution

Specifications

Feature	Detail
Display Screen	2.8" LCD display
Camera View Angle	120°
Door Hole Diameter Range	12-58 mm
Door Thickness Range	35-110 mm
Battery Capacity	3800mAh rechargeable Lithium battery
Internal Memory	2GB
External Memory	Micro SD card, up to 32 GB
Photo/Video Recording	Automatic
Supported Mobile App	Android 4.0 or newer & iOS 8.0 or newer
Connectivity Protocol	Wi-Fi
Item Dimensions (L x W x H)	20.3 x 10.2 x 7.6 cm
Item Weight	400 g
Model Number	EQ-R21P

Warranty and Support

Eques products are designed for reliability and performance. For specific warranty details, please refer to the warranty card included with your product or visit the official Eques website. For technical support, troubleshooting assistance, or inquiries about your VEIU Mini, please contact Eques customer service through their official channels.

Manufacturer: Eques

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