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Logitech 939-001093

Logitech SmartDock Video Conferencing User Manual

Model: 939-001093 | Brand: Logitech

1. Introduction

The Logitech SmartDock is an AV Control Console designed to enhance the Skype Room System collaboration experience. It simplifies meeting initiation with one-touch join functionality and expands I/O capabilities for Microsoft Surface Pro, supporting dual HDMI displays, multiple USB 3.1 ports, and Gigabit Ethernet. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your SmartDock.

2. Key Features

- One-touch join for Skype Room System meetings.
- Expanded I/O for Surface Pro: dual HDMI display support, three USB 3.1 ports, Gigabit Ethernet.
- Embedded motion sensor for automatic system activation.
- 1080p30 HDMI input for content sharing from laptops.
- Pivoting, cast-metal base with tamper-resistant screws and K-lock for enhanced security.
- Optional SmartDock Flex expansion kit for consolidated cabling (HDMI, USB, power over CAT6).

3. What's in the Box

Your Logitech SmartDock package should include the following components:

- Logitech SmartDock docking station
- HDMI cables
- USB cables
- Ethernet cable
- SmartDock Flex expansion kit (if included with your model)

4. Setup Guide

Follow these steps to set up your Logitech SmartDock for optimal performance in your conference room.

4.1 Unpacking and Placement

1. Carefully remove all components from the packaging.
2. Place the SmartDock on a stable, flat surface in your conference room, ensuring easy access to power outlets and network connections.

4.2 Connecting the Surface Pro

The SmartDock is designed to securely house and connect a Microsoft Surface Pro (not included). Insert the Surface Pro into the SmartDock's dedicated slot, ensuring it is properly seated and connected to the internal ports.

4.3 Peripheral Connections

Connect your conference room peripherals to the SmartDock:

- **Displays:** Connect up to two HDMI displays to the HDMI output ports on the SmartDock.
- **USB Devices:** Connect Logitech ConferenceCams, microphones, or other USB peripherals to the available USB 3.1 ports.
- **Network:** Connect an Ethernet cable to the Gigabit Ethernet port for network connectivity.
- **Power:** Connect the power adapter to the SmartDock and then to a power outlet.

Figure 1: Logitech SmartDock with its integrated display, showing a typical meeting interface. This image illustrates the compact design and user-friendly screen for managing video conferences.

For detailed wiring diagrams, please refer to the quick start guide provided with your SmartDock.

5. Operating Instructions

The Logitech SmartDock is designed for intuitive operation within a Skype Room System environment.

5.1 Starting a Meeting

- The embedded motion sensor will activate the system when someone enters the room.
- On the SmartDock's display, select your scheduled meeting from the calendar.
- Tap the "Join" button for one-touch meeting entry.
- To start an ad-hoc meeting, select "New Meeting" and add participants.

5.2 Content Sharing

To share content from a laptop during a meeting:

1. Connect your laptop to the SmartDock's HDMI input port.
2. On the SmartDock display, select the "Present" or "Share Content" option.
3. Your laptop's screen will be shared with meeting participants.

5.3 Meeting Controls

The SmartDock display provides intuitive controls for managing your meeting, including:

- Mute/unmute microphone
- Adjust speaker volume
- End call
- Add participants
- Manage camera views

6. Maintenance

Proper maintenance ensures the longevity and optimal performance of your Logitech SmartDock.

- **Cleaning:** Use a soft, dry cloth to clean the exterior surfaces of the SmartDock. For the display, use a screen-safe cleaning solution and a microfiber cloth. Avoid abrasive cleaners or solvents.
- **Cable Management:** Periodically check all connected cables to ensure they are securely plugged in and free from kinks or damage.
- **Software Updates:** Ensure the Skype Room System software running on the Surface Pro is kept up-to-date. Refer to Microsoft's documentation for update procedures.

7. Troubleshooting

This section addresses common issues you might encounter with your Logitech SmartDock.

7.1 No Display Output

- **Check Cables:** Ensure HDMI cables are securely connected to both the SmartDock and the displays.
- **Power:** Verify the SmartDock is powered on and the Surface Pro is correctly docked and powered.
- **Display Input:** Confirm your displays are set to the correct HDMI input source.

7.2 No Audio During Calls

- **Volume:** Check the volume levels on the SmartDock display and any connected audio devices (e.g., ConferenceCam speaker).
- **Mute:** Ensure the microphone and speaker are not muted on the SmartDock interface.
- **Device Connection:** Verify that your audio devices (e.g., Logitech ConferenceCam) are properly connected to the SmartDock's USB ports.

7.3 Content Sharing Issues

- **HDMI Connection:** Ensure the laptop is connected to the correct HDMI input port on the SmartDock.
- **Source Selection:** Confirm that "Present" or "Share Content" is selected on the SmartDock display.
- **Laptop Display Settings:** Check your laptop's display settings to ensure it is configured to extend or duplicate its display.

8. Specifications

Feature	Detail
Brand	Logitech

Feature	Detail

Model Number	939-001093
Item Weight	6.04 pounds
Product Dimensions (LxWxH)	9.41 x 13.15 x 8.23 inches
Power Source	Corded Electric
Connectivity Technology	Ethernet, HDMI, USB
Connector Type	USB, HDMI
Compatible Devices	Tablets, Laptops (specifically Microsoft Surface Pro)
Included Components	Docking station, HDMI cables, USB cables, Ethernet cable, SmartDock Flex expansion kit
Mounting Type	Tabletop Mount
Total USB Ports	3
Wattage	36 watts

9. Warranty and Support

For information regarding the warranty of your Logitech SmartDock, please refer to the warranty documentation included with your purchase or visit the official Logitech support website. Logitech provides comprehensive support resources, including FAQs, troubleshooting guides, and contact information for technical assistance.
Logitech Support Website: www.logitech.com/support
Please have your model number (939-001093) and serial number ready when contacting support.

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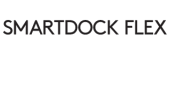
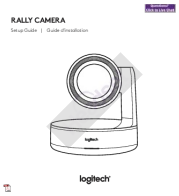
Related Documents - 939-001093

	Logitech Rally Bar: All-in-One Video Bar for Medium Rooms Discover the Logitech Rally Bar, an all-in-one video conferencing solution designed for medium-sized rooms. Featuring brilliant optics, automated pan, tilt, zoom, and powerful audio, it delivers a natural and productive meeting experience. Learn about its features, setup, management, and technical specifications.

	[Logitech BRIO 501 Webcam Setup Guide] A comprehensive setup guide for the Logitech BRIO 501 Full HD webcam, covering unboxing, mounting, connection, and software features like Logi Tune.
	[Logitech Connect Setup Guide] A comprehensive setup guide for the Logitech Connect video conferencing device, covering installation, product features, and usage instructions in multiple languages.
	[Logitech SmartDock Flex Installation Guide] This guide provides essential information for installers and system administrators setting up a Logitech SmartDock Flex for Skype Room Systems. It covers required knowledge, included components, and installation steps.
	[Logitech MX BRIO Setup Guide: Crystal Clear Video for Your Workspace] Learn how to set up and use your Logitech MX BRIO webcam with this comprehensive setup guide. Discover features like the ultrawide lens, dual noise-cancelling microphones, and easy mounting options for enhanced video conferencing.
	[Logitech Rally Camera Setup Guide] Official setup guide for the Logitech Rally Camera, detailing unboxing, component identification, connection, mounting, and basic operation. Includes troubleshooting and support information.

Documents - Logitech – 939-001093

[pdf] Documentation

Solstice Logitech Smartdock Mersive Technologies Inc Documentation The SmartDock provides a plug and play solution to extend s in room collaboration experience remote participants with Microsoft solstice logitech smartdock documentation mersive content Pod Teams or Skype for Business

Solstice Pod Logitech SmartDock The Logitech SmartDock provides a plug-and-play solution to ex ... Dual band, 802.11ac 2x2 MIMO Warranty: 1-year limited hardware warranty Logitech SmartDock Part #: **939-001093** Size: 239mm x 334mm x 209mm Weight: 6.04 lbs Power: AC/DC Adapter - 100-240V, 15V, ...

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