Wacom CTL490DB

Wacom Intuos Draw CTL490 Digital Drawing and Graphics Tablet

User Manual

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1. Introduction

The Wacom Intuos Draw CTL490 is a digital drawing and graphics tablet designed to provide an intuitive and natural creative experience. It serves as a versatile input device, replacing a traditional mouse for digital art creation, photo editing, and general computer navigation. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Intuos Draw tablet.

What's in the Box

- Wacom Intuos Draw Tablet (CTL490)
- Wacom Pen (Digital Pen)
- USB Cable
- Extra Pen Nibs (Tips)
- Quick Start Guide (not included in this digital manual)
- Software Download Instructions (for included drawing software)



The Wacom Intuos Draw CTL490 tablet with its accompanying digital pen.

2. Setup

Follow these steps to set up your Wacom Intuos Draw tablet and begin using it with your computer.

2.1 System Requirements

- **Operating System:** Mac OS X 10.8.5 or later, Windows 7 or later.
- **Connectivity:** Available USB port.
- **Internet Access:** Required for driver and software download.

2.2 Connecting the Tablet

1. Connect the small end of the included USB cable to the USB port on your Intuos Draw tablet.
2. Connect the larger end of the USB cable to an available USB port on your computer.
3. The tablet will power on automatically.



The tablet connected to a laptop, ready for use.

2.3 Installing Drivers and Software

For full functionality and customization, it is essential to install the latest Wacom drivers and any included drawing software.

1. Visit the official Wacom website (wacom.com/start/intuos) to download the latest drivers for your operating system.
2. Follow the on-screen instructions to complete the driver installation. You may be prompted to restart your computer.
3. After driver installation, you can download and install the included drawing software (e.g., ArtRage Lite) by following the instructions provided with your tablet or on the Wacom website.



A user engaged in digital sketching with the Intuos Draw tablet.

2.4 Left or Right-Handed Use

The Intuos Draw tablet is designed for both left and right-handed users. You can configure the tablet orientation and ExpressKey functions through the Wacom Tablet Properties software after driver installation.

3. Operating Instructions

Understand the core functionalities of your Wacom Intuos Draw tablet and pen.

3.1 Using the Wacom Pen

- **Pressure Sensitivity:** The battery-free pen features 1024 levels of pressure sensitivity. This allows you to draw thicker or thinner lines, or apply more or less opacity, depending on how hard you press the pen tip onto the tablet surface.
- **Pen Buttons:** The pen includes programmable buttons that can be customized for various functions (e.g., right-click, scroll, erase) via the Wacom Tablet Properties.

- **Hovering:** Move the pen tip just above the tablet surface to control the cursor without making contact.
- **Clicking:** Tap the pen tip on the tablet surface to perform a click.



Demonstration of the pressure-sensitive pen in use, showing varied line thickness.

3.2 ExpressKeys

The Intuos Draw tablet features four customizable ExpressKeys located on the tablet. These keys can be programmed to activate frequently used shortcuts, such as undo, copy, paste, or application-specific commands, enhancing your workflow efficiency.

- **Customization:** Access the Wacom Tablet Properties to assign desired functions to each ExpressKey.
- **Default Functions:** Refer to the Wacom Tablet Properties for the default assignments of the ExpressKeys.



A user interacting with the ExpressKeys for quick access to shortcuts.

3.3 Using with Software

Your Intuos Draw tablet is compatible with various creative software applications. The included drawing software provides a starting point for your digital art journey. The tablet functions as a precise input device, allowing for natural drawing, painting, and photo editing within these applications.

4. Maintenance

Proper care and maintenance will extend the lifespan of your Wacom Intuos Draw tablet.

4.1 Cleaning the Tablet

- Use a soft, lint-free cloth slightly dampened with water or a mild, non-abrasive cleaner to wipe the tablet surface.
- Avoid using harsh chemicals, solvents, or abrasive materials, as these can damage the surface.
- Ensure the tablet is disconnected from your computer before cleaning.

4.2 Replacing Pen Nibs

Over time, the pen nib (tip) may wear down. Your tablet comes with extra pen nibs for replacement.

1. Gently pull the old nib straight out of the pen using the nib removal tool (if included, or tweezers).
2. Insert a new nib firmly into the pen until it clicks into place.

4.3 Storage

When not in use, store the tablet and pen in a clean, dry place away from direct sunlight and extreme temperatures.

5. Troubleshooting

If you encounter issues with your Wacom Intuos Draw tablet, try the following common troubleshooting steps.

5.1 Tablet Not Responding

- **Check USB Connection:** Ensure the USB cable is securely connected to both the tablet and your computer. Try a different USB port.
- **Restart Computer:** A simple restart can often resolve connectivity issues.
- **Reinstall Drivers:** If the tablet was working previously but stopped, try uninstalling and then reinstalling the latest Wacom drivers from the official website.
- **Test on Another Computer:** If possible, test the tablet on another computer to determine if the issue is with the tablet or your system.

5.2 Pen Not Working Correctly

- **Check Pen Nib:** Ensure the pen nib is properly seated and not excessively worn. Replace if necessary.
- **Driver Issues:** Ensure Wacom drivers are correctly installed and up to date.
- **Interference:** Keep the tablet away from strong electromagnetic fields that might interfere with its operation.

5.3 ExpressKeys Not Functioning

- **Check Driver Software:** Open Wacom Tablet Properties and verify that the ExpressKeys are configured as desired.
- **Application Focus:** Ensure the application you are using is active and in focus. Some shortcuts are application-specific.

6. Specifications

Feature	Detail
Model Number	CTL490DB
Product Dimensions	6.7 x 8.25 x 0.04 inches
Item Weight	10.2 ounces
Connectivity Technology	USB (Wired), Wireless (Optional Kit, not included)
Pressure Sensitivity	1024 Levels
Operating System Compatibility	Windows 7 and above, Mac OS X 10.8.5 and above
Special Feature	Battery-free Pen, Customizable ExpressKeys

Visible Screen Diagonal	7 inches / 18 cm (active area)

7. Warranty & Support

7.1 Product Warranty

Wacom products typically come with a limited manufacturer's warranty. For detailed information regarding the warranty period, coverage, and terms and conditions for your Intuos Draw CTL490, please refer to the warranty card included with your product or visit the official Wacom website.
Wacom Official Website: www.wacom.com/support

7.2 Customer Support

If you require further assistance, technical support, or have questions not covered in this manual, please contact Wacom Customer Support through their official channels. Support options typically include online knowledge bases, FAQs, community forums, and direct contact methods (phone, email, chat).
Always refer to the official Wacom support page for the most current contact information and support resources.

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