Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Motorola 01119NAAZN

Motorola Moto G Plus (5th Generation) User Manual

Comprehensive guide for your Moto G Plus (5th Gen) smartphone, covering setup, operation, and maintenance.

Introduction

Welcome to the user manual for your Motorola Moto G Plus (5th Generation) smartphone. This guide provides essential information to help you set up, operate, and maintain your device. The Moto G Plus (5th Gen) is designed for performance, featuring an advanced 12 MP camera, an all-day battery with TurboPower charging, and a streamlined design with a fingerprint sensor.





Figure 1: Front view of the Moto G Plus (5th Generation) smartphone.

Setup

1. Unboxing and Initial Inspection

Upon opening the package, ensure all components are present:

- Moto G Plus (5th Generation) Smartphone
- Charger
- Quick Start Guide

2. Inserting the SIM Card and microSD Card

Locate the SIM/microSD card tray on the side of your device. Use the provided SIM ejector tool to open the tray. Carefully place your Nano-SIM card and an optional microSD card (up to 128 GB for additional storage) into their respective slots, ensuring correct orientation. Gently push the tray back into the phone until it clicks into place.


moto
11:35
Google
Say "Ok Google"
27°
11:35
FEB 06 MON
Google
Play Store
Amazon
Amazon Video
Amazon Kindle
Amazon



Figure 2: Side view of the Moto G Plus (5th Generation) showing the SIM tray location.

3. Powering On and Initial Setup

Press and hold the power button until the Motorola logo appears. Follow the on-screen prompts to complete the initial setup, including connecting to Wi-Fi, signing in with your Google account, and setting up security features like the fingerprint sensor.

Operating Your Device

1. Navigating Android 7.0 Nougat

Your Moto G Plus runs on Android 7.0 Nougat, offering a clean and intuitive user experience. Access Google Play Store for apps, Google Maps for navigation, Gmail for email, and more. The phone is unlocked and carrier-friendly, working with all major networks.

2. Camera Features

Capture brilliant photos with the 12 MP HD rear camera. For group shots and selfies, utilize the 5 MP wide-angle front camera. The camera app includes various modes and settings to enhance your photography.





Figure 3: Rear camera of the Moto G Plus (5th Generation).

3. Fingerprint Sensor

The integrated fingerprint sensor provides instant and secure unlocking of your phone. You can also use it for navigation gestures, such as swiping left to go back, swiping right to view active apps, and tapping to go home, freeing up screen space.

4. Battery and TurboPower Charging

The Moto G Plus features an all-day battery. With TurboPower™ charging, you can get up to 6 hours of use in just 15 minutes, ensuring you stay connected throughout your day.

5. Prime Exclusive Features

This Prime Exclusive version of the Moto G Plus displays offers and ads on the lockscreen. These are designed to be unobtrusive, allowing uninterrupted access to your personal notifications. You can tap an offer to learn more or swipe to dismiss it. The phone also comes pre-loaded with essential Amazon apps, providing Prime members with unlimited access to Prime movies and TV shows, Prime Music, storage on Prime Photos, and exclusive deals.



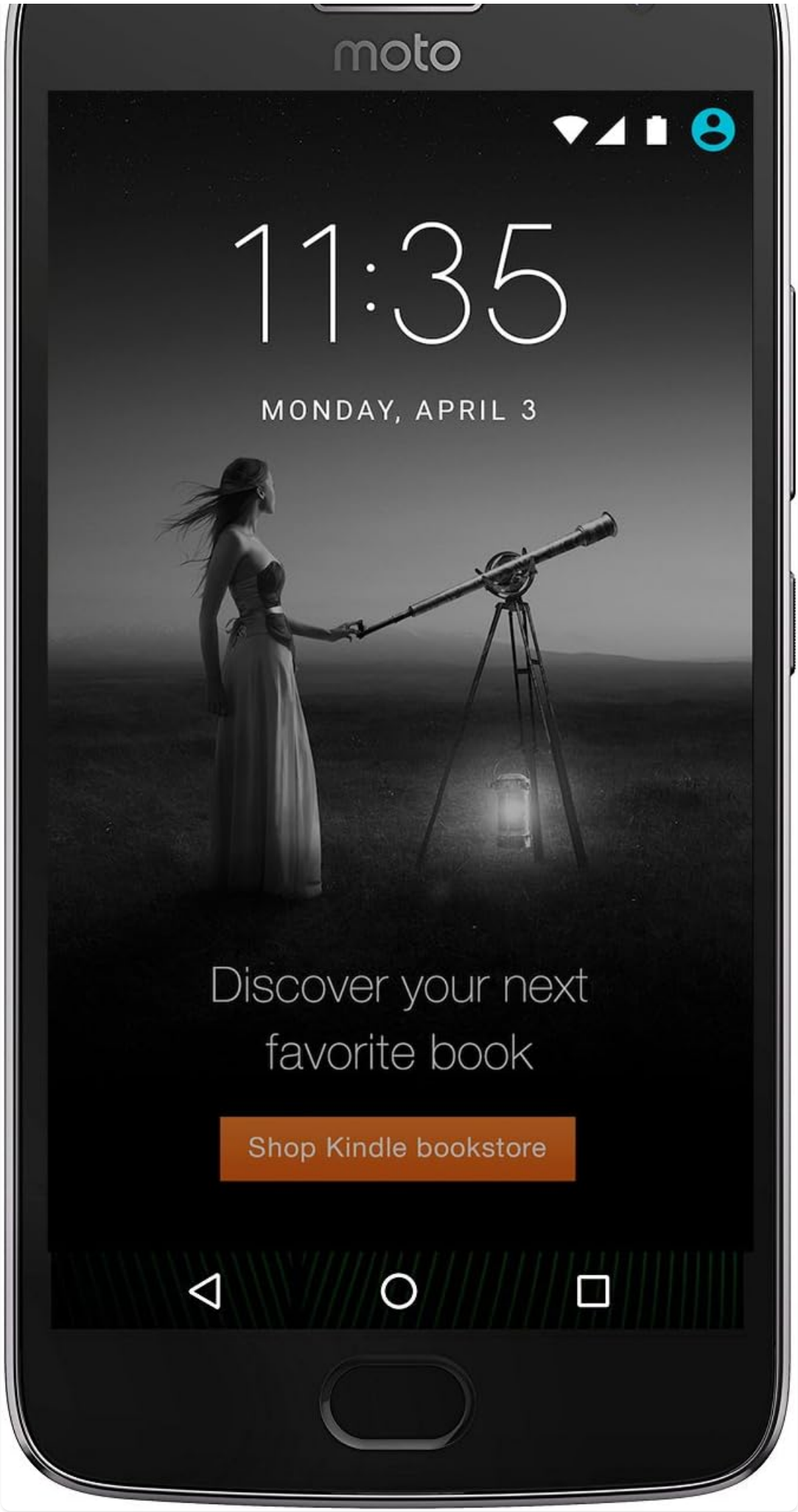
moto
11:35
MONDAY, APRIL 3
Discover your next
favorite book
Shop Kindle bookstore

Figure 4: Lock screen with Prime Exclusive offers.

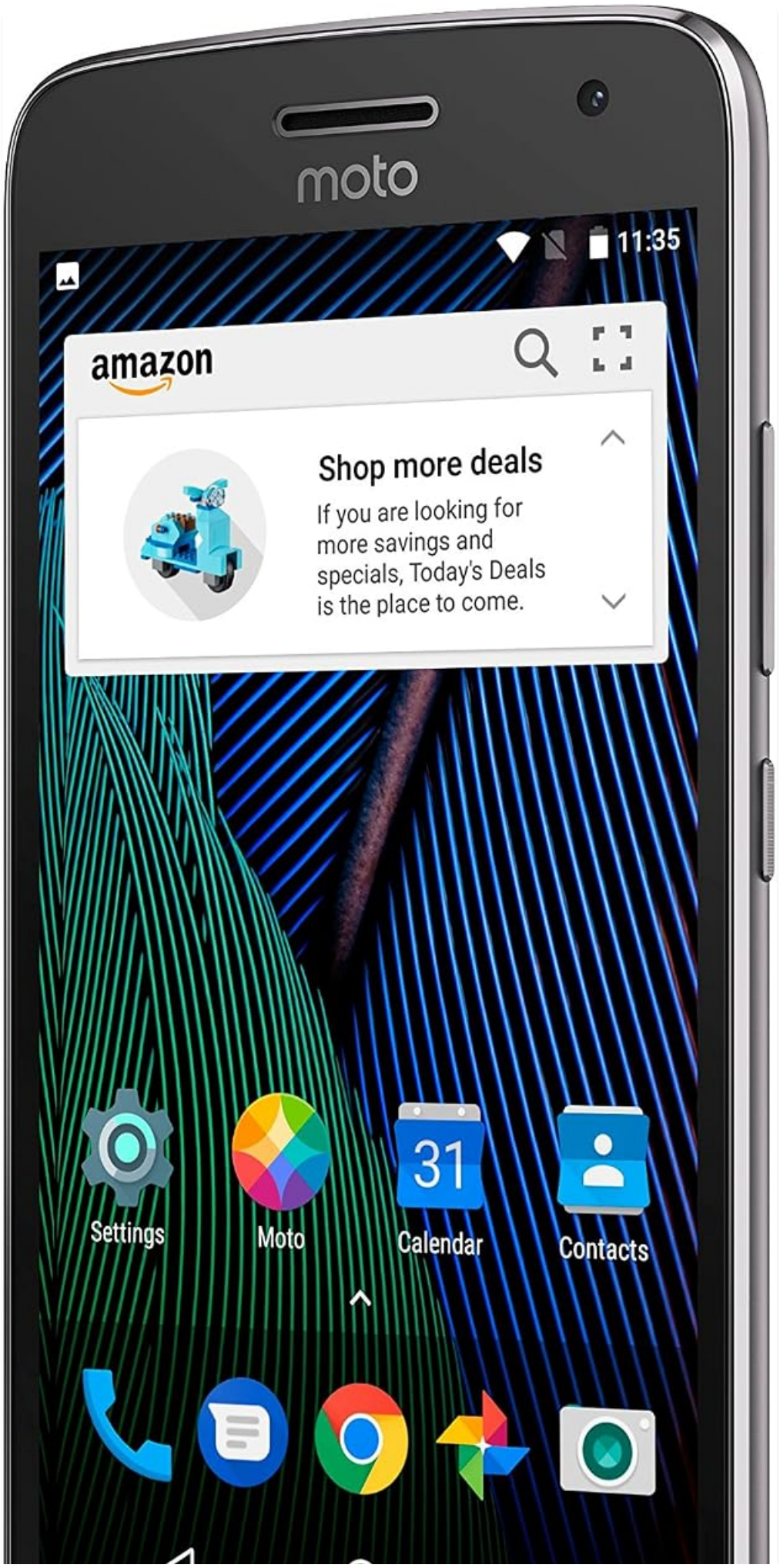



Figure 5: Home screen with Amazon app integration.

6. Official Product Video

Watch this official video from the seller to learn more about the Prime Exclusive features and benefits of your Moto G Plus (5th Generation) smartphone.

▶ **Watch video online**

Video 1: Prime Exclusive Phones Overview.

Maintenance

1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials. The phone has some water resistance, but it is not waterproof; avoid submerging it in liquids.

2. Battery Care

To maximize battery life, avoid exposing your phone to extreme temperatures. Charge your phone regularly, but it's not necessary to fully discharge it before recharging. TurboPower charging is designed for quick boosts, but regular charging overnight is also fine.

3. Software Updates

Ensure your device's software is up to date to benefit from the latest features, security patches, and performance improvements. You can check for updates in the phone's settings menu.

Troubleshooting

Problem	Possible Solution
Phone not turning on	Ensure the battery is charged. Connect the phone to the charger for at least 15 minutes, then try powering on again. If it still doesn't turn on, perform a force restart by holding the power button for 10-20 seconds.
Poor battery life	Close unused apps running in the background. Reduce screen brightness. Disable Wi-Fi, Bluetooth, and GPS when not in use. Check battery usage in settings to identify power-hungry apps.
Apps crashing or freezing	Clear the cache and data for the problematic app in settings. Ensure the app is updated to its latest version. If the issue persists, uninstall and reinstall the app.

Problem	Possible Solution
Fingerprint sensor not responding	Ensure your finger and the sensor are clean and dry. Re-register your fingerprints in the security settings.
Network connectivity issues	Check if your SIM card is properly inserted. Restart your phone. Verify your mobile data settings are correct. If issues persist, contact your carrier.

Specifications

Feature	Detail
Model Number	01119NAAZN
Operating System	Android 7.0 Nougat
Processor	Up to 2.0 GHz Octa-core
RAM	2 GB
Internal Storage	32 GB
Expandable Storage	Up to 128 GB via microSD card
Display	5.2" Full HD (1080p)
Rear Camera	12 MP HD
Front Camera	5 MP Wide-angle
Battery	Lithium Ion (included) with TurboPower™ charging
Dimensions	5.91 x 2.91 x 0.3 inches
Weight	5.5 ounces
Color	Lunar Gray
Connectivity	4G LTE, Wi-Fi, Bluetooth
Sensors	Fingerprint sensor
Included in Box	Charger, Quick Start Guide

Warranty and Support

For detailed warranty information, please refer to the warranty card included with your product or visit the official Motorola support website. For additional assistance, troubleshooting, or to contact customer service, please visit the Motorola support page or the Amazon product support page for your device.
You can also find the official User Manual (PDF)here.

© 2024 Motorola. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B01NBRN2YI

More documents and user manuals: **https://manuals.plus/**