Brother MFC-J5730DW

Brother MFC-J5730DW Multifunction Inkjet Printer User Manual

Model: MFC-J5730DW

1. Introduction

The Brother MFC-J5730DW is a 4-in-1 Business Smart inkjet multifunction printer designed for professional environments. It integrates printing, copying, scanning, and faxing functionalities. Key features include high-quality output, advanced paper handling up to A3 size, automatic duplex printing, and flexible connectivity options such as Ethernet and Wi-Fi.



Figure 1: Brother MFC-J5730DW Multifunction Inkjet Printer, front view.

2. Setup

2.1 Unpacking and Initial Placement

Carefully remove the printer from its packaging. Ensure all protective tapes and materials are removed. Place the printer on a stable, level surface with adequate space for ventilation and paper trays.

2.2 What's in the Box

- Brother MFC-J5730DW Printer
- Four Starter Ink Cartridges (Black, Cyan, Magenta, Yellow) - rated for 358 pages (ISO/IEC 24711)
- Power Cable
- Fax Line Cable
- Drivers for Windows and Mac (CD-ROM)
- ControlCenter 4 and Nuance PaperPort 14 Center 2 (including Nuance OCR module for Mac)
- Installation Guide
- User Manual (CD-ROM)
- *Note: A USB data cable is not included.*

2.3 Power Connection

Connect the power cable to the printer and then to a grounded electrical outlet. Do not connect to a surge protector or extension cord during initial setup.

2.4 Ink Cartridge Installation

1. Open the ink cartridge cover.
2. Unpack each ink cartridge and insert it into its corresponding slot until it clicks into place.
3. Close the ink cartridge cover.

2.5 Paper Loading

The printer features dual 250-sheet paper trays and a 100-sheet multi-purpose tray. Load paper into the desired tray, ensuring it is aligned correctly.



Figure 2: Loading paper into the printer's paper tray.

2.6 Network Connection

The MFC-J5730DW supports both wired (Ethernet) and wireless (Wi-Fi) connections.

- **Ethernet:** Connect an Ethernet cable from the printer to your network router or switch.
- **Wi-Fi:** On the printer's touchscreen, navigate to Network Settings, then WLAN, and follow the on-screen instructions to connect to your wireless network. Wi-Fi Direct is also available for direct connection from mobile devices.

2.7 Driver and Software Installation

Install the necessary drivers and software from the provided CD-ROM or download the latest versions from the Brother support website. This ensures full functionality and optimal performance.

3. Operating Instructions

3.1 Navigating the Touchscreen

The printer features a 9.3 cm color LCD touchscreen for intuitive navigation. Tap icons to select functions, swipe to browse menus, and use the on-screen keyboard for data entry.

3.2 Printing

The MFC-J5730DW supports printing up to A3 size and automatic duplex (two-sided) printing up to A4 size.

1. From your computer or mobile device, select the print function in your application.
2. Choose the Brother MFC-J5730DW as your printer.
3. Adjust print settings such as paper size (A4, A3, etc.), color/monochrome, and duplex options.
4. Confirm the print job.



Figure 3: Document being printed from the Brother MFC-J5730DW.

3.3 Copying

Use the automatic document feeder (ADF) for multi-page documents or the flatbed scanner for single pages or delicate items.

1. Place your document on the flatbed or in the ADF.
2. On the printer's touchscreen, select the 'Copy' function.
3. Adjust settings such as number of copies, color/monochrome, and duplex options.
4. Press 'Start'.

3.4 Scanning

Scan documents to your computer, network folder, email, or cloud services like Google Drive, Dropbox, OneDrive, and Evernote.

1. Place your document on the flatbed or in the ADF.
2. On the printer's touchscreen, select the 'Scan' function.
3. Choose your scan destination and adjust settings (e.g., resolution, file type).
4. Press 'Start'.

3.5 Mobile and Cloud Connectivity

Print and scan directly from various mobile devices and cloud services.

- **Mobile Apps:** Supports Apple AirPrint, Brother iPrint&Scan, Brother Print Service Plugin for Android, Google Cloud Print, and Mopria.
- **Cloud Services:** Access and print from or scan to Google Drive, Dropbox, OneDrive, and Evernote directly from the printer's touchscreen.



Figure 4: Wireless printing from a tablet to the Brother MFC-J5730DW.

4. Maintenance

4.1 Ink Cartridge Replacement

When an ink cartridge is low or empty, the printer will display a notification. Replace cartridges as needed to maintain print quality.

1. Open the ink cartridge cover.
2. Press the release lever for the empty cartridge and remove it.
3. Unpack a new Brother original ink cartridge and insert it firmly into the correct slot until it clicks.
4. Close the ink cartridge cover.

4.2 Print Head Cleaning

If print quality degrades (e.g., streaks, missing colors), perform a print head cleaning from the printer's maintenance

menu. Regular use helps prevent clogging. If the printer is not used for an extended period, keep it connected to power to allow for automatic cleaning cycles.

4.3 Paper Tray and Roller Cleaning

Periodically clean the paper trays and paper feed rollers to prevent paper jams and ensure smooth paper handling. Use a lint-free cloth lightly dampened with water.

5. Troubleshooting

5.1 Common Issues and Solutions

- **Printer Not Responding:** Check power connection, network connection (Wi-Fi signal or Ethernet cable), and ensure the printer is not in an error state on the display. Restart the printer and your computer/router.
- **Poor Print Quality:** Perform a print head cleaning and nozzle check from the maintenance menu. Ensure you are using genuine Brother ink cartridges. Check paper type settings.
- **Paper Jams:** Follow the on-screen instructions or refer to the full user manual for clearing paper jams from various access points. Ensure paper is loaded correctly and not overfilled.
- **Ink Cartridge Not Recognized:** Ensure cartridges are correctly installed and are genuine Brother products. If the issue persists, try removing and reinserting the cartridge.
- **Connectivity Issues (Wi-Fi):** Verify your Wi-Fi password and network name. Ensure the printer is within range of your router. Try reconnecting via the printer's network settings.

5.2 Further Assistance

For more detailed troubleshooting steps, refer to the comprehensive user manual on the provided CD-ROM or visit the official Brother support website.

6. Specifications



Figure 5: Brother MFC-J5730DW dimensions.

Feature	Specification
Brand	Brother
Model Name	MFC-J5730DW
Print Technology	Inkjet
Connectivity Technology	Ethernet, Wi-Fi
Special Feature	Wireless
Color	Black
Printer Output	Color
Max Print Speed (Color)	20 Pages per minute
Max Print Speed (Monochrome)	35 Pages per minute
Item Weight	20.6 Kilograms
Item Dimensions (D x W x H)	14.7 x 20.9 x 15.7 inches (approx. 37.4 x 53 x 39.8 cm)
Scanner Type	Flatbed
Scanner Resolution	1200 x 1200 dpi

Max Copy Speed (Black & White)	35 Pages per minute
Compatible Devices	Smartphone, Tablet
Control Method	Touchscreen
Max Media Size	11 x 17 inches (A3)
Max Paper Capacity (Input)	250 sheets (per tray, dual trays)
Output Sheet Capacity	250 sheets
Duplex Printing	Automatic
Total Ethernet Ports	1
Total USB Ports	1
Max Print Resolution (Color)	2400 x 1200 dpi
Max Print Resolution (Monochrome)	600 dpi
Power Consumption	30 Watts

7. Warranty and Support

7.1 Product Warranty

The Brother MFC-J5730DW comes with a standard**2-year on-site exchange warranty**. Please retain your proof of purchase for warranty claims.

7.2 Customer Support

For technical assistance, warranty service, or to download the latest drivers and manuals, please visit the official Brother support website or contact your local Brother customer service center. Contact information can typically be found on the Brother website or in the documentation included with your product.

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Example: How do I reset this device or fix this error?

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Model number, symptoms, what you tried, or the section of the manual you are using.

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