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> [mophie Juice Pack Wireless Charging Protective Power Pack Case for iPhone 7, iPhone 8, and iPhone SE User Manual](#)

mophie 3673_JPA-IP7

mophie Juice Pack Wireless Charging Protective Power Pack Case for iPhone 7, iPhone 8, and iPhone SE User Manual

Model: 3673_JPA-IP7

INTRODUCTION

The mophie Juice Pack Wireless Charging Protective Power Pack Case is designed to extend the battery life of your iPhone 7, iPhone 8, or iPhone SE while providing enhanced protection. This case integrates Charge Force Technology, allowing for convenient wireless charging with Qi-enabled systems and other compatible wireless charging accessories. It also features pass-through charge and sync capabilities.

Compatible Devices: iPhone 7, iPhone 8, iPhone SE (4.7-inch models)

WHAT'S IN THE BOX

- mophie Juice Pack Case
- Micro USB Cable
- Quick Start Guide

SETUP

Installing Your iPhone

1. Separate the top cap from the main body of the Juice Pack case.
2. Slide your iPhone into the bottom section of the Juice Pack case, ensuring the Lightning connector on the phone properly aligns and connects with the connector inside the case.
3. Once the iPhone is seated, slide the top cap back onto the case until it clicks securely into place.





100% Charged

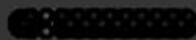
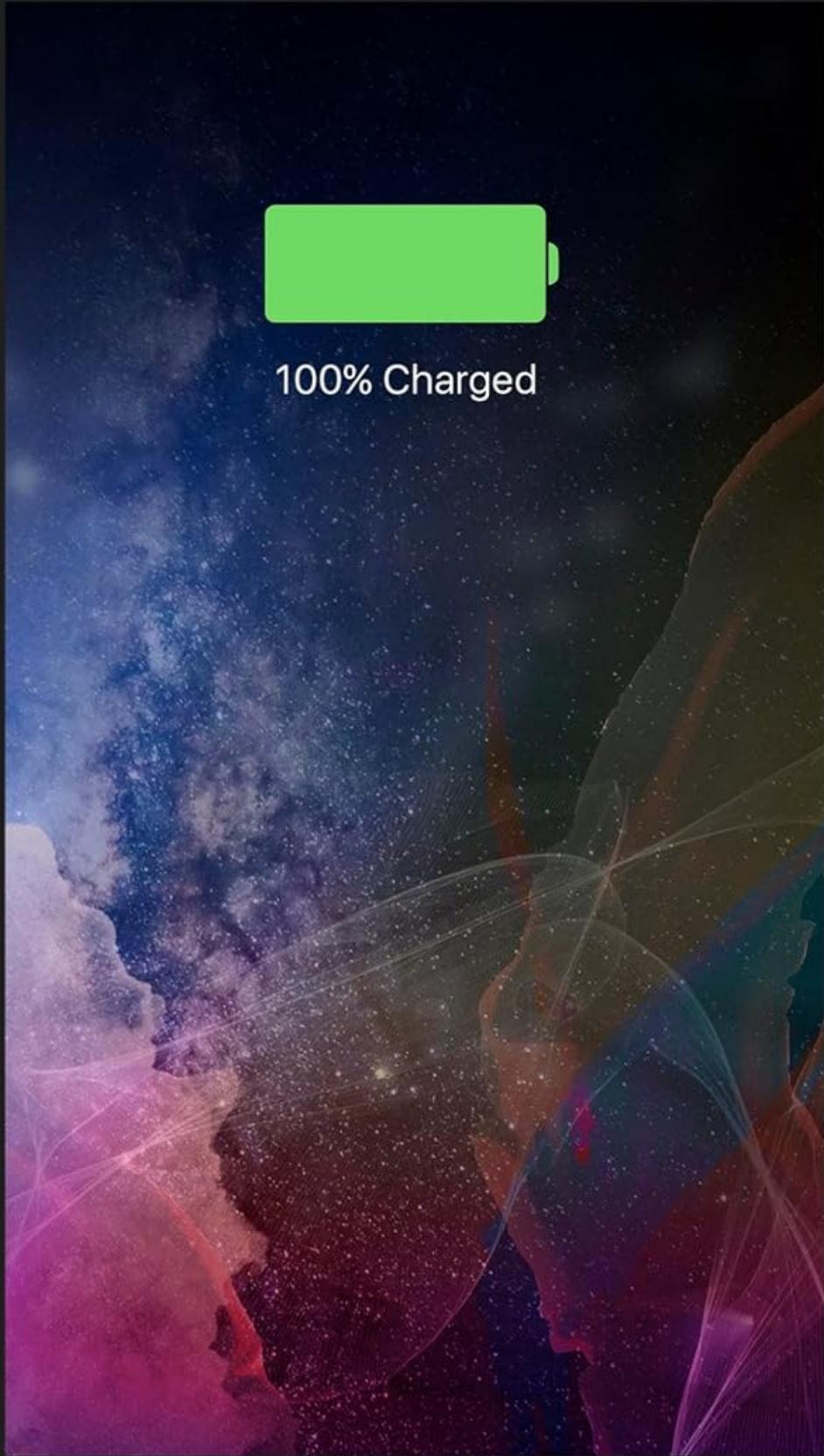




Figure 1: Front view of the mophie Juice Pack case with an iPhone installed.



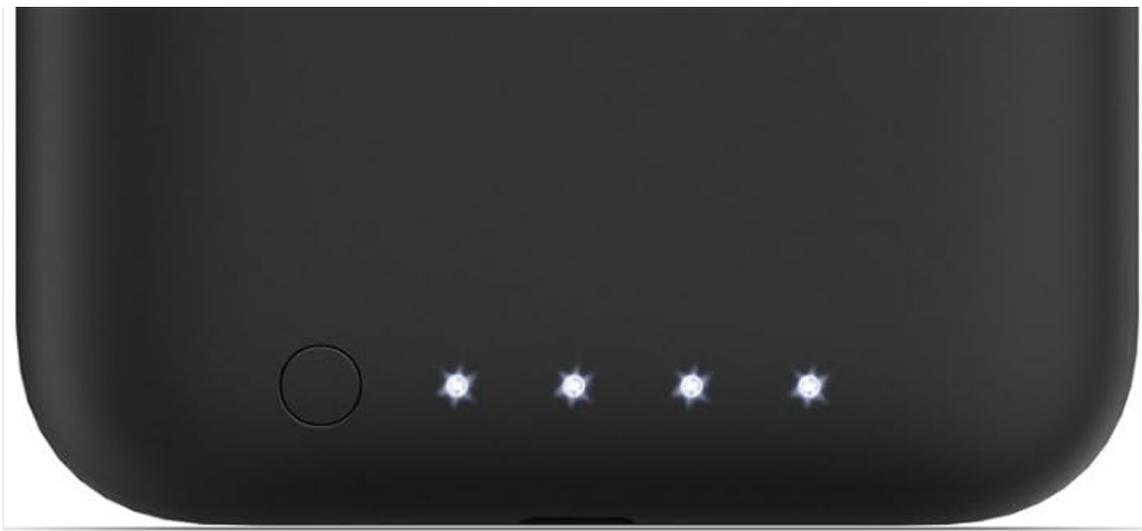


Figure 2: Back view of the mophie Juice Pack case with an iPhone installed, highlighting the LED indicators.

Initial Charging

Before first use, fully charge your mophie Juice Pack case. Connect the included Micro USB cable to the charging port on the bottom of the case and plug the other end into a USB power adapter (not included) or a computer's USB port. The LED indicator lights on the back of the case will illuminate to show charging progress.

OPERATING THE JUICE PACK

Activating/Deactivating Charging

To begin charging your iPhone from the Juice Pack case, press and hold the power button on the back of the case for 2 seconds. The LED indicator lights will illuminate, and your iPhone will begin charging. To stop charging, press and hold the power button again for 2 seconds.

LED Indicator Lights

The four LED lights on the back of the Juice Pack case indicate the remaining battery charge and charging status:

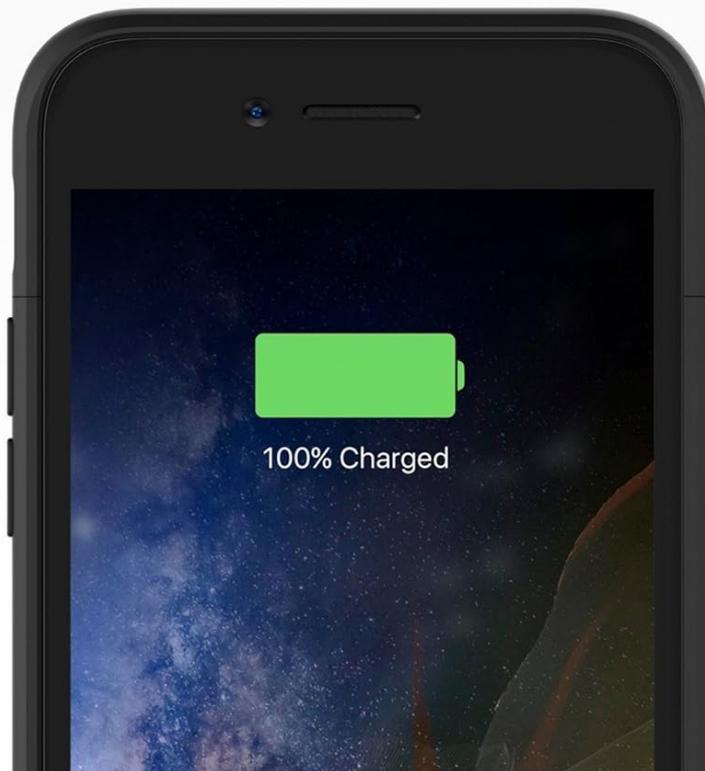
- **4 Solid Lights:** 75-100% charged
- **3 Solid Lights:** 50-74% charged
- **2 Solid Lights:** 25-49% charged
- **1 Solid Light:** 1-24% charged
- **Flashing Lights:** Case is charging

Wireless Charging (Charge Force Technology)

The mophie Juice Pack case features Charge Force Technology, making it compatible with Qi-enabled wireless charging systems. To wirelessly charge your iPhone and Juice Pack case:

1. Place the Juice Pack case (with your iPhone inside) onto a compatible Qi wireless charging pad or Charge Force accessory.
2. Ensure the case is properly aligned with the charging surface. Magnetic Charge Force accessories will automatically align the case for optimal charging.
3. Charging will begin automatically. The LED indicator lights on the case will flash to confirm charging is active.

UP TO
100%
EXTRA BATTERY



Power Beyond Boundaries

Up to 27 hours of extra battery with the push of a button

Figure 3: The mophie Juice Pack case is compatible with various magnetic wireless charging docks and pads.

Pass-Through Charge and Sync

When connected to a computer via the Micro USB cable, the Juice Pack case enables pass-through charging and data synchronization. Your iPhone will charge first, followed by the Juice Pack case. Data transfer between your iPhone and computer will also occur as normal.

Product Video: mophie Juice Pack Air Overview

Your browser does not support the video tag.

Video 1: This video provides a brief overview of the mophie Juice Pack Air, demonstrating its features and functionality.

MAINTENANCE

Cleaning

To clean your mophie Juice Pack case, gently wipe it with a soft, damp cloth. Avoid using harsh chemicals or abrasive cleaners, as these can damage the case's finish or internal components.

Storage

When storing the Juice Pack case for extended periods, ensure it is partially charged (around 50%) to maintain battery health. Store in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Case Not Charging iPhone

- Ensure the iPhone is correctly seated in the case and the Lightning connector is fully engaged.
- Verify the Juice Pack case itself has sufficient charge by checking the LED indicators.
- Press and hold the power button for 2 seconds to activate charging.

Case Not Recharging

- Check the Micro USB cable and power adapter for damage. Try a different cable or adapter if available.
- Ensure the Micro USB cable is securely connected to both the case and the power source.
- If using wireless charging, ensure the case is properly aligned on a compatible Qi charging pad.

LED Indicators Not Working

- Attempt to charge the case using the Micro USB cable. If the lights still do not illuminate, contact customer support.

SPECIFICATIONS

Feature	Detail
Brand	mophie
Compatible Phone Models	iPhone 7, iPhone 8, iPhone SE
Color	Black
Material	Plastic, Silicone
Water Resistance Level	Not Water Resistant
Additional Features	Heavy Duty Protection, Lightweight, Wireless Charging Compatible
Screen Size	4.7 Inches
Item Dimensions	2.81 x 0.66 x 4.14 inches
Model Number	3673_JPA-IP7-BLK
Item Weight	3.51 Ounces
UPC	810472036731

WARRANTY AND SUPPORT

Warranty Information

The mophie Juice Pack Wireless Charging Protective Power Pack Case comes with a **1-year limited warranty**. This warranty covers defects in materials and workmanship under normal use. For specific terms and conditions, please refer to the warranty documentation included with your product or visit the official mophie website.

Customer Support

For further assistance, technical support, or warranty claims, please visit the official mophie support website or contact their customer service department. You can often find FAQs, troubleshooting guides, and contact information on their website.

Visit the [mophie Store on Amazon](#) for more product information.

