

motorola 500ID

Motorola 500ID Cordless Phone User Manual

Model: 500ID

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1. INTRODUCTION

Thank you for purchasing the Motorola 500ID Cordless Phone. This manual provides detailed instructions for setting up, operating, and maintaining your new phone. Please read this manual thoroughly before using the phone to ensure proper functionality and safety.



Image 1.1: The Motorola 500ID cordless phone, showing the handset docked in its charging base. The phone features a monochrome display and a standard numeric keypad with navigation and call control buttons.

2. IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using this product to reduce the risk of fire, electric shock, and injury to persons.

- Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power adapter and batteries provided with this unit. Using other types may be hazardous.
- Do not dispose of batteries in a fire. They may explode. Check with local codes for special disposal instructions.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for

cleaning.

3. PACKAGE CONTENTS

Verify that your package contains the following items. If any items are missing or damaged, please contact your retailer.

- Motorola 500ID Handset
- Motorola 500ID Base Unit
- Power Adapter for Base Unit
- Telephone Line Cord
- Rechargeable AAA Batteries (typically 2)
- User Manual (this document)



Image 3.1: The retail packaging for the Motorola 500ID cordless phone, illustrating the product and its key features on the box.

4. SETUP AND INSTALLATION

4.1. Battery Installation

1. Open the battery compartment cover on the back of the handset.
2. Insert the two supplied AAA rechargeable batteries, observing the correct polarity (+ and -).
3. Close the battery compartment cover securely.



Image 4.1: The Motorola 500ID handset positioned next to its base unit, illustrating the two main components of the phone system.

4.2. Connecting the Base Unit

1. Plug one end of the telephone line cord into the TEL LINE jack on the back of the base unit.
2. Plug the other end of the telephone line cord into a telephone wall jack.
3. Plug the small end of the power adapter into the DC IN 6V jack on the back of the base unit.
4. Plug the large end of the power adapter into a standard electrical wall outlet.

4.3. Charging the Handset

Place the handset on the base unit with the display facing forward. The charge indicator on the handset should illuminate, indicating that the handset is charging. For optimal battery performance, charge the handset for at least 15-20 hours before initial use.



Image 4.2: A side view of the Motorola 500ID handset docked in its charging base, demonstrating how the handset sits securely for charging.

5. OPERATING INSTRUCTIONS

5.1. Making a Call

1. Pick up the handset or press the **TALK/FLASH** button (green button).
2. Wait for a dial tone.
3. Dial the phone number.
4. To end the call, press the **END** button (red button) or place the handset back on the base unit.

5.2. Answering a Call

When the phone rings, pick up the handset or press the **TALK/FLASH** button.

5.3. Adjusting Volume

During a call, press the **UP** or **DOWN** navigation buttons to adjust the earpiece volume.

5.4. Phonebook (Directory)

The phonebook allows you to store frequently called numbers for quick dialing.

Storing a Contact:

1. Press the **MENU/OK** button.
2. Navigate to "PHONEBOOK" or "DIRECTORY" using the navigation buttons and press **MENU/OK**.
3. Select "ADD NEW" and press **MENU/OK**.
4. Enter the name using the keypad (multi-tap input).
5. Press **MENU/OK**.
6. Enter the phone number.
7. Press **MENU/OK** to save.

Dialing from Phonebook:

1. Press the **PHONEBOOK** button (often a dedicated button or accessible via MENU).
2. Use the **UP/DOWN** navigation buttons to scroll through contacts.

3. Once the desired contact is displayed, press the **TALK/FLASH** button to dial.

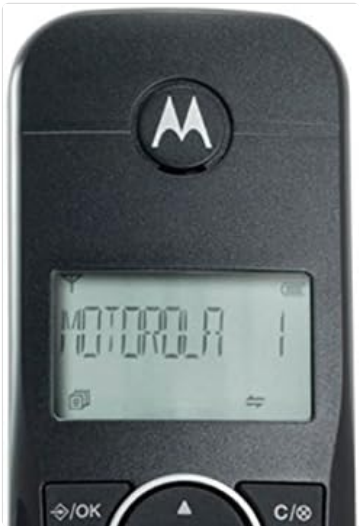


Image 5.1: A close-up view of the Motorola 500ID phone's monochrome display, showing the "MOTOROLA" brand name and signal strength indicator, typical of its user interface.

5.5. Caller ID

If you subscribe to Caller ID service, the phone will display the caller's name and number (if available) before you answer the call. You can review past calls in the Caller ID log.

1. Press the **CALLER ID** button (often the **DOWN** navigation button in standby mode).
2. Use the **UP/DOWN** navigation buttons to scroll through the call log.
3. To call back a number from the log, press the **TALK/FLASH** button.

6. MAINTENANCE AND CARE

- **Cleaning:** Clean the phone and base unit with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Battery Care:** To maintain optimal battery life, fully discharge the batteries occasionally by leaving the handset off the base until it runs out of power, then fully recharge it.
- **Storage:** If you do not plan to use the phone for an extended period, remove the batteries from the handset. Store the phone in a cool, dry place.

7. TROUBLESHOOTING

If you experience problems with your phone, please try the following solutions before contacting customer support.

Problem	Possible Solution
No dial tone.	Ensure the telephone line cord is securely plugged into the base unit and the wall jack. Check if the power adapter is properly connected to the base unit and the electrical outlet. Test the wall jack with another phone to confirm it is working.
Handset does not charge.	Ensure the handset is correctly seated in the base unit. Verify the power adapter is connected and the outlet has power. Check that the batteries are inserted with correct polarity.
Poor sound quality or static.	Move the handset closer to the base unit. Avoid placing the base unit near other electronic devices (e.g., microwaves, Wi-Fi routers) that may cause interference. Check the telephone line cord for damage.

Problem	Possible Solution
Display is blank.	Ensure the handset batteries are charged. Place the handset on the base unit to charge. Check if the power adapter is connected to the base unit.

8. SPECIFICATIONS

Feature	Detail
Brand	Motorola
Model	500ID
Color	Black
Phone Type	Cordless
Power Source	Corded Electric, Battery Powered
Compatible Devices	Fixed Telephone Network
Caller ID	Yes
Multi-line Operation	Yes
UPC	183420002998

9. WARRANTY AND SUPPORT

Motorola products are designed and manufactured to the highest standards. For detailed warranty information and customer support, please refer to the warranty card included with your product or visit the official Motorola support website. Keep your purchase receipt as proof of purchase for warranty claims.

For technical assistance or further inquiries, please visit www.motorola.com/support or contact your local Motorola customer service center.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details.](#)

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question