

Duraflame DFI-5010-03

Duraflame DFI-5010-03 Freestanding Electric Fireplace Stove Heater User Manual

Model: DFI-5010-03

1. IMPORTANT SAFETY INFORMATION

Please read and understand this entire owner's manual, including all safety information, before plugging in or using this appliance. Failure to do so may result in fire, electric shock, or serious personal injury.

- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and/or repair.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- All electrical heaters have hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable vapors or liquids are used or stored.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug into a properly grounded, fused outlet.

2. PRODUCT OVERVIEW

The Duraflame DFI-5010-03 Freestanding Electric Fireplace Stove Heater provides supplemental zone heating for up to 1,000 square feet. It features a durable metal body construction with side viewing windows and an operable, beveled glass door. The patented 3D flame effect technology creates a realistic fire experience with five adjustable brightness settings. The realistic flame effect with a glowing log and ember bed can be operated with or without heat, offering ambiance year-round.

Key Features:

- **Infrared Quartz Heat:** Helps maintain natural humidity in the air, providing comfortable heat without drying out the room.
- **3D Flame Effect:** Layered flame effect for a realistic fire experience with five adjustable brightness settings.
- **Year-Round Ambiance:** Flame effect can be operated with or without heat.
- **Adjustable Thermostat:** Customize your desired temperature.
- **Remote Control:** Convenient operation from a distance.
- **Portable Design:** Easy to move to any room.

Product Visuals:



Front view of the Duraflame DFI-5010-03 Electric Fireplace Stove Heater in Cinnamon color, showcasing the 3D flame effect and operable glass door.



The electric fireplace stove heater positioned in a living room, demonstrating its compact size and aesthetic appeal.



Close-up view of the electric fireplace with its glass door open, revealing the internal control panel and glowing logs.



The included remote control for convenient adjustment of settings.

Official Product Video:

Your browser does not support the video tag.

This video from Duraflame (ClassicFlame) highlights the features and benefits of the electric fireplace, including its realistic flame effect and heating capabilities.

3. SETUP INSTRUCTIONS

The Duraflame DFI-5010-03 electric fireplace stove heater is designed for easy assembly. Follow these steps to set up your unit:

1. **Unpack the Unit:** Carefully remove the electric fireplace stove heater and all components from the packaging. Retain packaging for future storage or shipping.
2. **Identify Components:** Ensure all included components are present: the electric fireplace stove heater unit, remote control, 2 AAA batteries, and this manual.
3. **Attach the Legs (if detached):** If the legs are not pre-attached, align each leg with the designated mounting points on the bottom of the stove. Secure them using the provided screws and a screwdriver. Ensure they are firmly attached for stability.
4. **Placement:** Position the fireplace stove on a flat, stable surface away from combustible materials (curtains, furniture, bedding) at least 3 feet (0.9 m). Ensure there is adequate clearance around the unit for proper ventilation.
5. **Power Connection:** Plug the power cord directly into a properly grounded 120V, 15 Amp outlet. Do not use extension cords or power strips.
6. **Install Remote Batteries:** Open the battery compartment on the remote control and insert the 2 AAA batteries, ensuring correct polarity.

4. OPERATING INSTRUCTIONS

The electric fireplace can be operated using the control panel located behind the operable glass door or with the included remote control.

Control Panel Functions:

- **Power Button:** Turns the unit on or off.
- **Flame Effect Button:** Cycles through five adjustable brightness settings for the 3D flame effect.
- **Heat Settings:** Adjusts the heat output (e.g., low, high).
- **Thermostat Control:** Allows you to set your desired room temperature.
- **Timer Function:** Sets an automatic shut-off time for the heater.

Remote Control Functions:

The remote control duplicates most functions of the control panel for convenience.

- **Power (Red Button):** Turns the unit on or off.
- **Flame Button:** Adjusts flame brightness.
- **Temperature Up/Down Buttons:** Adjusts the thermostat setting.
- **Heat Level Button:** Cycles through heat output levels.

Note: The flame effect can be used independently without the heater function for ambiance during warmer periods.

5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your electric fireplace stove heater.

- **Cleaning:** Always disconnect the power before cleaning. Wipe the exterior surfaces with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Dust Removal:** Periodically use a vacuum cleaner with a soft brush attachment to clean the air intake and exhaust vents to prevent dust buildup.
- **Storage:** If storing the unit for an extended period, ensure it is clean and dry. Store it in a cool, dry place, preferably in its original packaging.
- **Light Bulbs:** The flame effect uses LED technology, which typically does not require replacement. If issues arise, consult the troubleshooting section or contact customer support.

6. TROUBLESHOOTING

If you experience issues with your Duraflame electric fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	No power to the unit.	Check if the power cord is securely plugged into a grounded outlet. Ensure the wall outlet is functional.
No heat output.	Heat function is off or thermostat is set too low.	Activate the heat function using the control panel or remote. Increase the thermostat setting.
Flame effect is not working.	Flame effect is turned off or brightness is too low.	Turn on the flame effect and adjust the brightness settings.
Remote control not working.	Dead batteries or obstruction.	Replace batteries in the remote control. Ensure no obstructions between the remote and the unit's sensor.
Unit overheats and shuts off.	Overheat protection activated.	Unplug the unit, wait 10-15 minutes for it to cool down. Check for blocked air vents and clear any obstructions. Re-plug and restart.

7. SPECIFICATIONS

Feature	Specification
Brand	Duraflame
Model Name	duraflame 3D Infrared Electric Fireplace Stove
Item Model Number	DFI-5010-03
Power Source	Corded Electric
Product Dimensions (D x W x H)	13.07"D x 24"W x 23.4"H
Material	Glass, Metal
Finish Type	Cinnamon
Installation Type	Freestanding
Heat Output	5200 British Thermal Units (BTU)
Heating Coverage	1000 sq ft
Power Consumption	1500 Watts
Special Features	Adjustable Thermostat, Automatic timed shut-off, 3D Flame Effect
Included Components	Electric Fireplace Stove Heater Unit, Remote Control with 2 AAA batteries, and Manual
Item Weight	28.6 Pounds
Batteries Required	2 AAA batteries (for remote)
UPC	611768097135

8. WARRANTY & SUPPORT

This Duraflame electric fireplace stove heater comes with a **1 Year Limited Manufacturer Warranty**.

For warranty claims, technical support, or replacement parts, please contact the manufacturer, Twin-Star International, Inc., or refer to the contact information provided in the included manual. Keep your proof of purchase for warranty validation.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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