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› BISSELL StainPro 4 Carpet Cleaner User Manual

BISSELL 20686

BISSELL StainPro 4 Carpet Cleaner User Manual

Model: 20686

INTRODUCTION

Thank you for purchasing the BISSELL StainPro 4 Carpet Cleaner. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new carpet cleaner. Please read all instructions carefully before using the appliance.



Figure 1: BISSELL StainPro 4 Carpet Cleaner, front view.

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

- Always connect to a properly earthed outlet.
- Unplug from outlet when not in use and before cleaning or servicing.
- Do not immerse in water or liquid.
- Do not use with damaged cord or plug.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.

- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as petroleum, or use in areas where they may be present.
- Do not use without filters in place.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use in an enclosed space where vapours are given off by oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not use for any purpose other than described in this User Guide.
- Always disconnect this appliance from the mains supply before connecting or disconnecting the hose.
- Use only BISSELL cleaning products intended for use with this appliance.
- Keep openings free of dust, lint, hair, etc.
- Do not point attachment nozzle at people or animals.
- Do not use on wet surfaces.
- Store appliance indoors.
- Use only on surfaces moistened by the cleaning process.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

PRODUCT COMPONENTS

Familiarise yourself with the parts of your BISSELL StainPro 4 Carpet Cleaner before assembly and operation.

A. Handle Assembly: The main handle for pushing and pulling the cleaner.

B. Clean Water Tank: Holds clean water and cleaning solution.

C. Dirty Water Tank: Collects dirty water extracted from carpets.

D. DirtLifter PowerBrush: Rotating brushes for deep cleaning.

E. EdgeSweep Brushes: For cleaning along baseboards and furniture.

F. ReadyTools Dial: Switches between floor cleaning and hose tool cleaning.

G. On-board Hose: For cleaning stairs, upholstery, and hard-to-reach areas.

H. Spray Trigger: Activates the spray of cleaning solution.

I. Removable Nozzle: Clear nozzle for easy cleaning and maintenance.

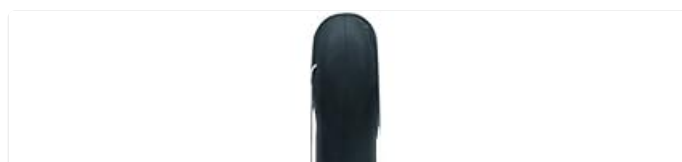






Figure 2: Front view of the BISSELL StainPro 4, showing key components.

SETUP AND ASSEMBLY

1. **Attach Handle:** Insert the upper handle assembly into the main body of the cleaner until it clicks securely into place.
2. **Attach Tool Rack (if applicable):** If your model includes a tool rack, attach it to the back of the handle as per the diagram.
3. **Fill Clean Water Tank:**
 - Remove the clean water tank from the base of the unit.
 - Unscrew the cap and fill the tank with hot tap water (not boiling).
 - Add the recommended amount of BISSELL cleaning formula as indicated on the formula bottle and the tank markings.
 - Securely replace the cap and reinsert the tank into the unit until it sits firmly.



Figure 3: Removing the clean water tank for filling.

4. **Prepare Area:** Vacuum the area to be cleaned thoroughly to remove loose dirt and debris.

Carpet Cleaning (Floor Mode)

1. Ensure the ReadyTools Dial is set to "Floor Cleaning".
2. Plug the cleaner into a grounded electrical outlet.
3. Press the power button to turn on the unit.
4. To clean, press the spray trigger while making a slow, forward wet pass and then a backward wet pass.
5. Release the spray trigger and make a slow forward and backward dry pass over the same area to extract dirty water.
6. Repeat passes until the water being extracted appears clean. Do not over-wet the carpet.
7. For best results, clean in small sections.



Figure 4: Using the BISSELL StainPro 4 for floor cleaning.

Using the On-board Hose and Tools

1. Ensure the ReadyTools Dial is set to "Tools".
2. Attach the desired cleaning tool (e.g., stair tool, upholstery tool) to the end of the hose.
3. Plug the cleaner into a grounded electrical outlet.
4. Press the power button to turn on the unit.
5. Hold the tool approximately one inch above the soiled surface. Press the spray trigger to apply cleaning solution.
6. Release the spray trigger and apply downward pressure, pulling the tool slowly over the soiled surface to extract the solution.

7. Repeat passes until the area is clean and no more dirty water is being extracted.



Figure 5: Cleaning stairs using the on-board hose and tool.



Figure 6: Cleaning upholstery using the on-board hose and tool.

Emptying and Cleaning Dirty Water Tank

1. Turn off the cleaner and unplug it from the electrical outlet.
2. Remove the dirty water tank from the base of the unit.
3. Carefully open the tank and pour out the dirty water into a sink or toilet.
4. Rinse the dirty water tank thoroughly with clean water.
5. Replace the tank securely onto the unit.

Cleaning the Removable Nozzle

The clear nozzle can be removed for easy cleaning of accumulated debris.

1. Ensure the cleaner is off and unplugged.
2. Locate the two release tabs on either side of the clear nozzle.
3. Press the tabs and gently pull the nozzle away from the unit.
4. Rinse the nozzle under running water to remove any dirt or debris.
5. Realign the nozzle and push it back into place until it clicks securely.



Figure 7: Removing the clear nozzle for cleaning.

Cleaning the DirtLifter PowerBrush

Periodically check the rotating brushes for hair or debris entanglement.

- Turn off and unplug the cleaner.
- Lay the unit on its side.
- Carefully remove any hair or debris wrapped around the brush roll. You may use scissors if necessary.
- Ensure the brushes spin freely before resuming operation.



Figure 8: Close-up view of the DirtLifter PowerBrush.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Cleaner will not turn on	Not plugged in; Blown fuse/tripped breaker	Ensure unit is securely plugged into a working outlet; Check/replace fuse or reset breaker.
Reduced spray or no spray	Clean water tank empty; Tank not seated properly; Clogged spray nozzle	Refill clean water tank; Remove and reseal tank; Clean spray nozzle (refer to Maintenance section).
Cleaner not picking up solution	Dirty water tank full; Dirty water tank not seated properly; Nozzle clogged or not properly attached	Empty dirty water tank; Remove and reseal dirty water tank; Clean nozzle and ensure it is securely attached.
Brush does not rotate	Brush belt broken or dislodged; Debris wrapped around brush	Contact BISSELL customer service for belt replacement; Remove debris from brush (refer to Maintenance section).

SPECIFICATIONS

Brand: BISSELL
Model: StainPro 4 (20686)
Colour: Titanium/Red
Product Dimensions: 50 x 120 x 30 cm
Item Weight: 8 kg
Power / Wattage: 800 watts
Voltage: 230 Volts
Material: Plastic

WARRANTY AND SUPPORT

Your BISSELL StainPro 4 Carpet Cleaner comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions.
For technical support, spare parts, or warranty claims, please contact BISSELL Customer Service:

Website: www.bissell.com/support
Phone: Refer to your regional BISSELL website for local contact numbers.

When contacting support, please have your model number (20686) and serial number (located on the product label) ready.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Why is my BISSELL StainPro 4 (Model 20686) not picking up dirty water?

If your BISSELL StainPro 4 (Model 20686) is not picking up dirty water, it is usually due to a blockage or an improperly seated component. Please check the following: Check the Dirty Water Tank:...

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