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Brother QL800

Brother QL-800 High-Speed Professional Label Printer User Manual

Model: QL-800

1. Introduction

This manual provides essential information for the proper setup, operation, and maintenance of your Brother QL-800 High-Speed Professional Label Printer. Please read this manual thoroughly before using the printer to ensure optimal performance and longevity.



Image: The Brother QL-800 label printer, demonstrating its USB connection feature and printing capabilities.

2. Setup

2.1. Unboxing and Package Contents

Carefully unpack your Brother QL-800 printer and verify that all components are present. The package should include:

- Brother QL-800 Label Printer
- P-touch Editor software and driver CD (or download instructions)
- AC power cable
- USB cable
- DK-1201 starter roll (standard address labels)
- DK-2251 starter roll (black/red continuous length labels)

2.2. Connecting the Printer

1. Connect the AC power cable to the printer and then to a power outlet.
2. Connect the USB cable to the printer's USB port and then to your computer.



Image: The Brother QL-800 printer connected via USB, highlighting its wired connectivity.

2.3. Software and Driver Installation

The Brother QL-800 features Plug & Label technology, allowing direct printing from Microsoft Word, Excel, and Outlook without full driver installation. For advanced features and full functionality, install the P-touch Editor software and drivers from the provided CD or download them from the official Brother support website.

2.4. Loading Label Rolls

The QL-800 uses Brother Genuine DK label rolls. Follow these steps to load a label roll:

1. Open the top cover of the printer.
2. Insert the DK label roll into the spindle, ensuring the label feed direction is correct.
3. Close the top cover. The printer will automatically detect the label type and size.

Video: Official Brother video demonstrating the setup and features of the QL-800 printer, including how to load label rolls.

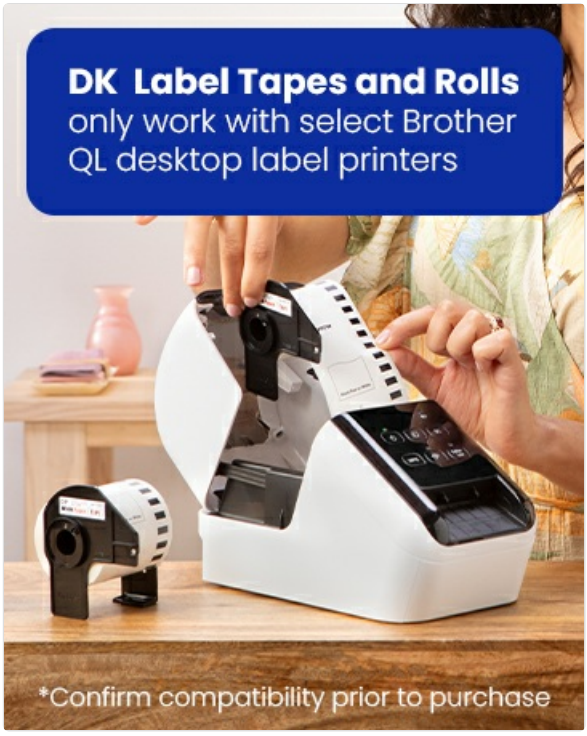


Image: A close-up of hands loading a DK label roll into a Brother QL series printer, emphasizing compatibility.

3. Operating the Printer

3.1. Basic Printing

Once the printer is connected and software/drivers are installed, you can print labels from P-touch Editor or compatible applications. Ensure the correct label size is selected in your software settings.

3.2. Dual-Color Printing

The QL-800 supports dual-color printing (black and red) when using the Brother Genuine DK-2251 label roll. This feature allows for enhanced visual communication on your labels.



Image: The Brother QL-800 printer producing a red and black visitor badge, showcasing its dual-color printing capability.

3.3. Continuous Length Labels and Auto-Cutter

For custom-sized labels or banners, use continuous length DK rolls. The built-in auto-cutter provides precise, clean cuts, supporting lengths up to 3 feet.



Image: An icon illustrating the printer's speed of up to 93 labels per minute.

3.4. Printing from Microsoft Office

Leverage the Plug & Label feature to print directly from Microsoft Word, Excel, and Outlook, simplifying label creation for addresses, mail merges, and more.

4. Maintenance

4.1. Cleaning the Printer

Regularly clean the print head and platen roller with a soft, lint-free cloth to maintain print quality. Refer to the detailed cleaning instructions in the full user guide available on the Brother support website.

4.2. Replacing Label Rolls

When a label roll is depleted, simply open the top cover, remove the empty spindle, and insert a new Brother Genuine DK label roll. The drop-in style design makes replacement quick and easy.

4.3. Using Genuine Supplies

For optimal performance, print quality, and to ensure your warranty remains valid, always use Brother Genuine DK labels and tapes. Non-genuine supplies may affect print quality and could void your warranty.



Image: The Brother Genuine DK Tape and Label supplies logo, emphasizing the use of authentic products.

5. Troubleshooting

If you encounter issues with your QL-800 printer, consider the following common solutions:

- **No Power:** Ensure the AC power cable is securely connected to both the printer and a working power outlet.

- **Printer Not Detected:** Verify the USB cable is properly connected to both the printer and your computer. Reinstall drivers if necessary.
- **Poor Print Quality:** Clean the print head and platen roller. Ensure you are using Brother Genuine DK labels.
- **Label Feed Issues:** Check that the label roll is loaded correctly and that there are no obstructions in the label path.

For more detailed troubleshooting steps and solutions, please refer to the comprehensive user manual or visit the official Brother support website.

6. Specifications

Feature	Detail
Brand	Brother
Model Name	Brother QL800
Connectivity Technology	USB
Printing Technology	Thermal
Special Feature	Print amazing Black/Red labels using DK-2251
Color	Black/Red
Printer Output	Monochrome, Black and Red
Max Print Speed Monochrome	93 labels per minute (standard address labels)
Item Weight	2.5 pounds
Printer Type	Thermal
Item Dimensions (D x W x H)	4.9"D x 10.6"W x 5.6"H
Print Media	Labels
Compatible Devices	Laptops, PC
Ink Color	Black
Resolution	300 x 300 dpi
Maximum Media Size	Roll - 2.44" wide
Paper Size	2.4-inch wide inches
Wattage	50 watts
UPC	012502647454, 012502646327

7. Warranty Information

The Brother QL-800 High-Speed Professional Label Printer comes with a limited warranty. Specifically, it includes a **2 Years Manufacturer's Labor + Parts Warranty**. Please retain your proof of purchase for warranty claims. For full details on warranty coverage and terms, refer to the warranty documentation included with your product or visit the

official Brother support website.

8. Support

For additional assistance, technical support, or to download the latest drivers and software, please visit the official Brother support website. You can also find FAQs and contact information for customer service there.

Brother Support Website: www.brother-usa.com/support

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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