

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- › [Norton](#) /
- › [Norton 5721 Powered Door Operator Instruction Manual](#)

## Norton 5730RFX689 531

# Norton 5721 Powered Door Operator Instruction Manual

Model: 5730RFX689 531

## INTRODUCTION

---

This manual provides essential information for the installation, operation, and maintenance of the Norton 5721 Powered Door Operator, model 5730RFX689 531. This automatic, hydraulic door operator is designed for heavy-duty performance in both interior and exterior applications. It is electronically controlled, non-handed, and meets ANSI A156.19 standards, ensuring ADA compliance.



Image showing the main unit of the Norton 5721 Powered Door Operator, typically mounted above a door frame.

## SETUP AND INSTALLATION

---

Proper installation is crucial for the safe and efficient operation of the Norton 5721 Powered Door Operator. It is highly recommended that installation be performed by a qualified professional.

### Key Installation Considerations:

- **Mounting Style:** The operator features a regular mounting style, suitable for push-side applications.
- **Arm Type:** Utilizes a slide track arm for smooth door operation.

- **Door Compatibility:** Designed for exterior doors up to 48 inches in width.
- **Housing Dimensions:** The operator housing measures approximately 5-1/4 inches in height, 29 inches in length, and 4-5/8 inches in depth. Ensure adequate space above the door frame for proper fitment.
- **Hardware:** All necessary hardware for installation is included.
- **Electrical Connection:** This is an electronically controlled unit and requires a stable power supply. Consult local electrical codes and a certified electrician for wiring.

## OPERATING INSTRUCTIONS

---

The Norton 5721 Powered Door Operator provides automatic and controlled door movement, enhancing accessibility and convenience.

### Basic Operation:

- **Automatic Function:** The operator is designed to open and close the door automatically upon activation by an external signal (e.g., push button, motion sensor, access control system).
- **Hydraulic Control:** The hydraulic mechanism ensures smooth and controlled door opening and closing speeds, preventing abrupt movements.
- **Electronic Control:** The electronic system manages the door's cycle, including hold-open time, closing speed, and safety features.
- **ADA Compliance:** The operator is configured to meet ADA requirements for opening force and closing speed, ensuring accessibility for all users.

Refer to the specific control panel or activation device manual for detailed programming and adjustment procedures.

## MAINTENANCE

---

Regular maintenance helps ensure the longevity and reliable performance of your Norton 5721 Powered Door Operator.

### Recommended Maintenance Schedule:

- **Monthly Inspection:**
  - Check for any unusual noises during operation.
  - Inspect the arm and slide track for wear, damage, or obstructions.
  - Verify that all mounting screws are tight.
  - Clean the exterior of the housing with a soft, damp cloth. Avoid abrasive cleaners.
- **Quarterly Inspection:**
  - Check the door's opening and closing speeds. Adjust if necessary according to manufacturer guidelines.
  - Inspect electrical connections for any signs of wear or corrosion (ensure power is off before inspection).
  - Ensure safety sensors (if installed) are clean and functioning correctly.
- **Annual Professional Service:** It is recommended to have the unit inspected and serviced annually by a qualified door technician to ensure optimal performance and safety.

Do not attempt to repair internal hydraulic or electronic components yourself. Contact a qualified technician for service.

## TROUBLESHOOTING

This section addresses common issues you might encounter with your door operator. For complex problems, contact a professional technician.

### Common Issues and Solutions:

- **Door Not Opening/Closing:**

- Check if the power supply to the unit is active.
- Ensure the activation device (e.g., push button) is functioning.
- Inspect for any physical obstructions preventing door movement.

- **Door Opens/Closes Too Slowly or Quickly:**

- The speed settings may need adjustment. Refer to the control unit's specific instructions or contact a technician.

- **Unusual Noises During Operation:**

- Could indicate wear in the arm, track, or internal components. Inspect for loose parts or debris. If noise persists, professional inspection is required.

- **Door Stops Mid-Cycle:**

- Check for obstructions.
- Safety sensors might be triggered. Ensure sensors are clean and aligned.
- Could indicate an electrical or internal component issue.

Always disconnect power before performing any inspection or maintenance that involves touching electrical components.

## SPECIFICATIONS

Feature	Detail
Manufacturer	NORTON DOOR CLOSERS
Model Number	5730RFX689 531
Part Number	5721XRF1X689X574
Item Weight	31 pounds
Product Dimensions	42 x 9.1 x 11.2 inches
Material	Aluminum, Steel
Item Package Quantity	1
Included Components	Hardware
Closer Series	Norton 5721
Closer Performance	Heavy Duty
Closer Type	Electronically Controlled, Hydraulic

Handing	Non-Handed
Mounting Style	Regular, Stop (Push) Side
Arm Type	Slide Track
Standards	ANSI A156.19, ADA Compliant
Exterior Door Width (Max)	48 inches
Housing Height	5-1/4 inches
Housing Length	29 inches
Housing Depth	4-5/8 inches

## WARRANTY INFORMATION

---

According to the product information, this Norton 5721 Powered Door Operator is sold with **No Warranty**. Please verify warranty terms with your point of purchase or the manufacturer directly for any specific conditions that may apply.

## SUPPORT

---

For technical assistance, parts, or further inquiries regarding your Norton 5721 Powered Door Operator, please contact Norton Door Closers customer support.

You can find more information and contact details by visiting the official Norton store or website:

- **Norton Store:** [Visit the Norton Store on Amazon](#)