

Dell MDA17

Dell MDA17 Dual Monitor Arm Instruction Manual

Model: MDA17

INTRODUCTION

The Dell MDA17 Dual Monitor Arm is designed to support two monitors, enhancing workspace ergonomics and aesthetics. This manual provides detailed instructions for assembly, operation, and maintenance to ensure optimal performance and user comfort.

Key features include:

- Customized dual monitor alignment for comfortable viewing.
- Easy, single-handed adjustment of monitors for articulation and tilt.
- Integrated cable management for a tidy workspace.
- Sleek design with a curved crossbar to enhance the viewing experience.
- Compatibility with Dell E/P/U series monitors and other VESA compliant monitors using provided adapters.

WHAT'S IN THE BOX

Verify that all components are present before beginning assembly:

- Dell Dual Monitor Arm - MDA17
- Crossbar
- Clamp (for desk attachment)
- VESA Adapter Plate (2X)
- Thumbscrew
- Screws
- Spacers
- Allen keys (small + big)
- Quick Setup Guide (this document serves as a comprehensive guide)

SETUP AND INSTALLATION

Follow these steps to properly install your Dell MDA17 Dual Monitor Arm.

1. Attach the Desk Clamp

Secure the desk clamp to the edge of your desk. The clamp consists of two parts: an upper section and a lower section that bolts together. Ensure the clamp is tightened firmly to provide a stable base for the monitor arm.



Image: Top-down view of the monitor arm, highlighting the desk clamp and the crossbar where monitors attach.

2. Assemble the Monitor Arm and Crossbar

Attach the main arm assembly to the desk clamp. Then, connect the crossbar to the arm. The crossbar is designed to hold both monitors.

3. Prepare Monitors for Mounting

For Dell E/P/U series monitors, the Quick Release Mount is supported. For other VESA compliant monitors, use the provided VESA adapter plates. Attach the adapter plates to the back of your monitors using the supplied screws and spacers. Ensure the screws are securely fastened but do not overtighten.

4. Mount the Monitors

Carefully attach your prepared monitors to the crossbar. Slide them onto the mounting points until they click into place or are secured with the thumbscrews. Ensure both monitors are level and stable.



Image: Front view of the Dell MDA17 Dual Monitor Arm with two monitors mounted, ready for use.



Image: Rear view of the Dell MDA17 Dual Monitor Arm, illustrating how cables can be routed for a clean setup.

OPERATING AND ADJUSTMENTS

The Dell MDA17 Dual Monitor Arm allows for flexible positioning of your displays.

Monitor Positioning

You can adjust the monitors individually along the crossbar to achieve optimal spacing. The arm provides articulation and tilt capabilities, allowing you to angle your monitors for comfortable viewing. Adjustments can typically be made with a single hand.



Image: Side view of the monitor arm, illustrating the articulation and tilt range for a single monitor.

Cable Management

Utilize the integrated cable management system to route monitor and power cables along the arm. An internal latch on the arm helps conceal cables, contributing to a cleaner and more organized workspace.

MAINTENANCE

To ensure the longevity and proper function of your Dell MDA17 Dual Monitor Arm, follow these maintenance guidelines:

- **Cleaning:** Wipe the arm and clamp surfaces with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Connection Check:** Periodically check that the desk clamp is securely tightened and that the monitors are firmly attached to the crossbar.
- **Lubrication:** The arm's joints are designed for smooth operation and generally do not require lubrication. If movement becomes stiff, consult Dell support.

TROUBLESHOOTING

If you encounter issues with your Dell MDA17 Dual Monitor Arm, refer to the following common problems and solutions:

- **Monitors are too low or high:** The MDA17 arm offers horizontal and tilt adjustments. For vertical height adjustments, ensure your desk setup and monitor size are compatible with the arm's fixed vertical range.
- **Monitors feel wobbly or sag:**
 - Ensure the desk clamp is fully tightened to the desk.
 - Verify that the monitors are correctly seated on the crossbar and any thumbscrews are secured.

- Check the weight of your monitors against the arm's maximum supported weight (refer to specifications).

- **Difficulty adjusting monitor position:**

- The arm's joints may have tension screws. Use the provided Allen keys to slightly loosen or tighten these screws to achieve desired movement resistance. Adjust incrementally.
- Ensure no cables are snagged or impeding movement.

- **Cables are not staying hidden:** Re-route cables through the integrated cable management channels. Ensure the internal latch is closed to secure them.

SPECIFICATIONS

Brand	Dell
Model Number	MDA17
Item Weight	16.06 Pounds
Mounting Type	Desk Clamp (Note: Product description mentions "Wall Mount" but images and context suggest desk clamp.)
Compatible Devices	Dell E/P/U series monitors, VESA compliant monitors
Color	Black
Built-In Media	Dell Dual Monitor Arm - MDA17, Crossbar, clamp, VESA Adapter Plate (2X), thumbscrew, screws, spacers, Allen keys (small + big), Quick Setup Guide
UPC	884116231967

WARRANTY AND SUPPORT

Warranty Information

The Dell MDA17 Dual Monitor Arm comes with a **3-year minimum hardware warranty**. Please retain your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact Dell customer support. Refer to the official Dell website for contact information specific to your region.

You can visit the Dell support page at www.dell.com/support for further resources.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question