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› [PHILIPS Saeco Incanto Classic Espresso Machine HD8911/47 User Manual](#)

**PHILIPS HD8911/47**

# **PHILIPS Saeco Incanto Classic Espresso Machine HD8911/47 User Manual**

Model: HD8911/47

## **1. INTRODUCTION**

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your PHILIPS Saeco Incanto Classic Espresso Machine. Please read all instructions carefully before using the appliance and retain this manual for future reference.



**Figure 1.1:** The Saeco Incanto Classic Espresso Machine features a sleek black design with a chrome control panel and drip tray. It includes a coffee bean hopper, water tank, and a classic milk frother.

## 2. SAFETY INFORMATION

**Important:** Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Do not immerse the appliance, power cord, or plug in water or other liquids.
- Ensure the voltage indicated on the appliance corresponds to your local mains voltage before connecting.
- Keep hands and cords away from hot surfaces.
- Unplug from the outlet when not in use and before cleaning.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- This appliance is for household use only.

### 3. PRODUCT OVERVIEW

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The Saeco Incanto Classic Espresso Machine is designed for ease of use and consistent coffee quality. Key components include:

- **Control Panel:** Intuitive interface for drink selection and settings.
- **Ceramic Grinders:** Ensures fresh grinding for optimal aroma.
- **Classic Milk Frother:** For manual milk frothing.
- **Removable Brewing Unit:** Simplifies cleaning and maintenance.
- **Water Tank:** Accessible for refilling.
- **Bean Container:** For whole coffee beans.



**Figure 3.1:** The control panel features buttons for Espresso, Espresso Lungo, Aroma Strength, Steam, Hot Water, and Menu. The classic milk frother is located on the left side.

## 4. SETUP

Follow these steps for initial setup:

- 1. Unpack:** Remove all packaging materials and place the machine on a stable, level surface.
- 2. Rinse:** Rinse the water tank and drip tray with fresh water.
- 3. Fill Water Tank:** Fill the water tank with fresh tap water up to the MAX indication.

4. **Add Coffee Beans:** Open the bean container lid and pour whole coffee beans into the container. Do not use ground coffee in the bean container.
5. **Plug In:** Connect the power cord to the machine and then to a grounded wall outlet.
6. **Initial Start-up:** Follow the on-screen instructions for the initial rinse cycle.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Making Espresso or Espresso Lungo

1. Ensure the water tank is filled and the bean container has coffee beans.
2. Place one or two cups under the coffee dispenser.
3. Press the 'Espresso' or 'Espresso Lungo' button on the control panel.
4. To adjust aroma strength, press the 'Aroma Strength' button before brewing.
5. The machine will automatically grind the beans and brew your coffee.



**Figure 5.1:** Freshly brewed espresso flows from the dispenser into two cups, showcasing the machine's dual-spout design.

## 5.2 Using the Classic Milk Frother

1. Fill a milk pitcher with cold milk.
2. Submerge the steam wand into the milk.
3. Press the 'Steam' button on the control panel.
4. Once the desired foam consistency is achieved, press the 'Steam' button again to stop.

5. **Caution:** The steam wand becomes very hot. Clean the steam wand immediately after use.

## 5.3 Dispensing Hot Water

1. Place a cup under the hot water spout (usually the steam wand).
2. Press the 'Hot Water' button on the control panel.
3. Press the 'Hot Water' button again to stop dispensing.

## 6. MAINTENANCE

Regular cleaning and maintenance ensure optimal performance and longevity of your espresso machine.

### 6.1 Daily Cleaning

- **Drip Tray and Coffee Grounds Container:** Empty and rinse daily.
- **Milk Frother:** Clean the steam wand immediately after each use to prevent milk residue buildup.

### 6.2 Weekly/Monthly Cleaning

- **Brewing Unit:** The brewing unit is removable for easy cleaning. Rinse it under lukewarm running water. Allow it to air dry before reinserting.
- **Water Tank:** Clean the water tank with a mild detergent and rinse thoroughly.

### 6.3 Descaling

The machine will prompt you when descaling is required. Follow the instructions in the machine's menu for the automatic descaling procedure using a Saeco descaling solution.

## 7. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Machine displays 'No Beans' error.	Bean container is empty or sensor is obstructed.	Refill bean container. If error persists, ensure machine is on, remove the drip tray and grounds container, empty them, and reinsert.
Coffee is not hot enough.	Cups are cold, or temperature setting is low.	Pre-warm cups. Adjust coffee temperature in the menu settings.
Poor milk frothing.	Steam wand is clogged or milk is not cold enough.	Clean the steam wand thoroughly. Use fresh, cold milk.
Machine leaks water.	Water tank not properly inserted or brewing unit seal issue.	Ensure water tank is correctly seated. Check brewing unit for proper installation.

## 8. SPECIFICATIONS

Feature	Detail
Brand	Philips
Model Name	Saeco Incanto Classic

Feature	Detail
Item Model Number	HD8911/47
Color	Black
Coffee Maker Type	Espresso Machine
Operation Mode	Fully Automatic
Special Feature	Milk Frother
Capacity	1.8 Liters (Water Tank)
Bean Container Capacity	8.8 oz
Waste Container Capacity	15 servings
Voltage	230 Volts
Item Weight	15.87 pounds
Product Dimensions	20.59 x 12.32 x 19.49 inches

## 9. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your product or visit the official PHILIPS website. Keep your proof of purchase for warranty claims.