TOTO CT437FG#01

TOTO CT437FG#01 MH Wall-Hung Dual-Flush Toilet Bowl User Manual

Model: CT437FG#01 | Brand: TOTO

1. Introduction

This manual provides essential information for the proper installation, operation, and maintenance of your TOTO CT437FG#01 MH Wall-Hung Dual-Flush Toilet Bowl. Please read this manual thoroughly before installation and retain it for future reference. Adherence to these instructions will ensure optimal performance and longevity of your product.

2. Important Safety Information

- **Professional Installation Recommended:** Due to the specialized nature of wall-hung toilet systems, professional plumbing installation is strongly recommended to ensure correct and secure mounting, as well as proper water connections.
- **Heavy Item:** The toilet bowl is heavy. Exercise caution and use proper lifting techniques or seek assistance during handling and installation to prevent injury.
- **Water Supply:** Ensure the main water supply is turned off before beginning any installation or maintenance procedures.
- **Component Compatibility:** This toilet bowl is designed for use with specific TOTO in-wall tank systems (WT153M or WT154M) and a compatible D-shape SoftClose seat (SS117#01). Using incompatible components may result in improper function or damage.

3. Product Features

The TOTO CT437FG#01 MH Wall-Hung Toilet Bowl incorporates advanced design and technology for efficiency and hygiene:

- **Wall-Hung Design:** Offers a sleek, modern aesthetic and facilitates easier floor cleaning.
- **Dual-Flush System:** WaterSense certified, providing options for 1.28 gallons per flush (GPF) for solid waste and 0.9 GPF for liquid waste, promoting water conservation.
- **3D Tornado Flush Technology:** Utilizes a powerful centrifugal rinse action for thorough bowl cleaning.
- **CeFiONtect Glaze:** An ultra-smooth, ion-barrier surface that helps prevent particles from adhering to the ceramic, reducing the need for harsh cleaning chemicals.
- **Sleek Skirted Design:** Conceals the trapway, contributing to a sophisticated appearance and simplifying exterior cleaning.

4. Package Contents

Verify that all components are present and undamaged upon unpacking.

- TOTO CT437FG#01 MH Wall-Hung Toilet Bowl (Cotton White)

Note: The TOTO in-wall tank system (WT153M or WT154M) and the D-shape SoftClose seat (SS117#01) are required for complete installation and are sold separately.

5. Installation Guide

Installation of this wall-hung toilet bowl requires specific plumbing knowledge and tools. It is highly recommended that installation be performed by a qualified professional plumber.

5.1 Pre-Installation Considerations

- Ensure you have the compatible TOTO in-wall tank system (WT153M or WT154M) installed according to its specific instructions.
- Confirm the wall structure is adequate to support the weight of the toilet bowl and user.
- Verify all necessary plumbing connections (water supply, waste outlet) are correctly positioned and accessible.

5.2 Installation Steps (Overview)

1. **Mounting the Bowl:** Securely attach the toilet bowl to the pre-installed in-wall tank carrier system using the provided hardware. Ensure the bowl is level and firmly seated.
2. **Connecting Water Supply:** Connect the water supply line from the in-wall tank to the toilet bowl, ensuring all connections are tight to prevent leaks.
3. **Installing the Seat:** Attach the compatible D-shape SoftClose seat (SS117#01) according to its separate instructions.
4. **Testing:** Once installation is complete, slowly turn on the main water supply and check for any leaks. Perform several test flushes to ensure proper operation of the dual-flush mechanism and water flow.



Figure 1: Front-side view of the TOTO CT437FG#01 MH Wall-Hung Toilet Bowl. This image displays the sleek, skirted design and the D-shape of the bowl, highlighting its modern aesthetic and wall-mounted configuration.



Figure 2: Front view of the TOTO CT437FG#01 MH Wall-Hung Toilet Bowl. This perspective emphasizes the compact and space-saving nature of the wall-hung design, along with the smooth ceramic finish.

6. Operating Instructions

Your TOTO CT437FG#01 toilet bowl operates in conjunction with a TOTO dual-flush in-wall tank system.

- **Dual-Flush Activation:** The in-wall tank system will have a flush plate with two buttons or levers. Typically, a smaller button/lever activates the 0.9 GPF (liquid waste) flush, and a larger button/lever activates the 1.28 GPF (solid waste) flush. Refer to your in-wall tank system's manual for specific flush plate operation.
- **CeFiONtect Benefits:** The CeFiONtect glaze on the bowl surface is designed to maintain cleanliness. Its smooth, non-porous nature resists the adherence of waste and mold, contributing to a more hygienic environment with less frequent and easier cleaning.

7. Maintenance and Cleaning

Regular cleaning will preserve the appearance and functionality of your toilet bowl. The CeFiONtect glaze simplifies maintenance.

- **General Cleaning:** Use a soft cloth or sponge with a mild, non-abrasive bathroom cleaner. Wipe down the exterior and interior surfaces of the bowl.

- **CeFiONtect Care:** To maintain the integrity of the CeFiONtect glaze, avoid using abrasive cleaners, scouring pads, or harsh chemicals (e.g., strong acids, alkalis, or bleach-based products). These can damage the glaze and reduce its effectiveness.
- **Toilet Brush:** Use a soft-bristled toilet brush for the interior of the bowl.
- **Seat Cleaning:** Clean the toilet seat according to the manufacturer's instructions for the specific seat model (e.g., TOTO SS117#01).

8. Troubleshooting

This section addresses common issues related to the toilet bowl. For issues related to the flushing mechanism, water fill, or leaks from the tank, refer to the instruction manual for your specific TOTO in-wall tank system.

Problem	Possible Cause	Solution
Water not draining completely from bowl	Partial clog in the trapway or waste pipe.	Use a toilet plunger. If the problem persists, a plumber may be required to clear the drain.
Bowl appears dirty quickly after cleaning	Use of abrasive cleaners may have damaged CeFiONtect glaze. Hard water stains.	Ensure only mild, non-abrasive cleaners are used. For hard water stains, use a cleaner specifically designed for mineral deposits, ensuring it is safe for ceramic and glazes.
Water leaking from base of bowl	Improper seal between bowl and waste outlet. Loose mounting bolts.	Turn off water supply. Inspect the wax ring or sealing gasket. Tighten mounting bolts carefully, ensuring not to overtighten. Professional assistance is recommended for sealing issues.

9. Specifications

Model Number	CT437FG#01
Brand	TOTO
Color	Cotton White
Material	Ceramic, Resin
Installation Type	Wall Mounted
Shape	D-Shape (Oval)
Product Dimensions	16.5 x 14.75 x 22.25 inches
Item Weight	66.5 Pounds
Water Consumption	1.28 GPF / 0.9 GPF (Dual-Flush)
Certification	WaterSense
UPC	739268298163

10. Warranty Information

This TOTO product is covered by a **One Year Limited Warranty**. This warranty covers defects in materials and workmanship under normal use and service.
For complete details regarding warranty coverage, terms, and conditions, please refer to the official TOTO warranty documentation provided with your product or visit the official TOTO website.

11. Customer Support

If you have any questions, require technical assistance, or need to report a warranty claim, please contact TOTO customer support directly. Have your model number (CT437FG#01) and proof of purchase ready when contacting support.
For the most current contact information, please visit the official TOTO website:www.totousa.com

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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