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Canon DR-X10C II

Canon imageFORMULA DR-X10C II Production Document Scanner User Manual

Model: DR-X10C II | Part Number: 2260C001

1. PRODUCT OVERVIEW

The Canon imageFORMULA DR-X10C II is a high-speed production document scanner designed for demanding scanning environments. It offers reliable performance and advanced image processing capabilities for efficient document capture.



Figure 1.1: Front view of the Canon imageFORMULA DR-X10C II Production Document Scanner. The image shows the scanner's main body in light grey, with the document feeder tray open at the top, revealing the paper guides and rollers. The control panel with a small display and buttons is visible on the lower right side.

2. SETUP GUIDE

2.1 Unpacking and Placement

- Carefully remove the scanner and all accessories from the packaging. Retain packaging for future transport or storage.
- Place the scanner on a stable, flat surface with adequate space for document feeding and output. Ensure proper ventilation around the unit.
- Verify all components listed in the packing list are present.

2.2 Connecting the Scanner

1. **Power Connection:** Connect the power cable to the scanner's power input and then to a grounded electrical outlet.
2. **USB Connection:** Connect the supplied USB cable from the scanner's USB port to an available USB port on your computer.

2.3 Driver and Software Installation

Before operating the scanner, install the necessary drivers and scanning software from the provided installation disc or by downloading the latest versions from the official Canon support website. Follow the on-screen instructions during installation.

3. OPERATING THE SCANNER

3.1 Loading Documents

- Open the document feeder tray.
- Adjust the paper guides to match the width of your documents.
- Place the documents face-down (or as indicated by the scanner's markings) into the feeder tray, ensuring they are neatly stacked and aligned.
- Avoid loading stapled, clipped, or damaged documents to prevent jams.

3.2 Basic Scanning Procedure

1. Ensure the scanner is powered on and connected to your computer.
2. Launch your preferred scanning application (e.g., Canon CapturePerfect, Kofax VRS, or other compatible software).
3. Select the Canon imageFORMULA DR-X10C II as your scanner.
4. Configure scanning settings such as color mode (Color, Grayscale, Black & White), resolution (e.g., 200 dpi, 300 dpi), simplex/duplex scanning, and output destination.
5. Press the "Scan" button in the software or on the scanner's control panel to begin scanning.
6. Monitor the scanning process and clear any paper jams promptly.

4. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your scanner.

4.1 Cleaning the Scanner

- **Power Off:** Always turn off and unplug the scanner before cleaning.
- **Exterior:** Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Glass Surfaces:** Gently clean the scanning glass surfaces with a lint-free cloth and a non-abrasive glass cleaner.
- **Rollers:** Periodically clean the feed rollers with a damp cloth or a specialized roller cleaning kit to prevent paper feeding issues. Refer to the detailed cleaning instructions in the full service manual for specific roller access.

4.2 Consumables

The scanner's rollers and separation pads are wear-and-tear parts that may require replacement over time. Consult the full service manual or Canon support for information on replacement parts and procedures.

5. TROUBLESHOOTING

This section provides solutions to common issues you might encounter.

5.1 Common Issues and Solutions

Problem	Possible Cause	Solution
Scanner not recognized by computer	Loose USB cable, driver not installed, scanner off.	Check USB connection, install/reinstall drivers, ensure scanner is powered on.
Paper jam	Misaligned documents, overloaded feeder, damaged paper.	Remove jammed paper carefully, ensure documents are properly aligned and within capacity. Clean rollers if necessary.
Poor image quality (streaks, blurry images)	Dirty scanning glass, worn rollers, incorrect settings.	Clean the scanning glass and rollers. Adjust scanning resolution and image processing settings in the software.
Scanner not feeding documents	Worn feed rollers, incorrect paper loading.	Clean or replace feed rollers. Ensure documents are loaded correctly and paper guides are adjusted.

For more detailed troubleshooting, refer to the comprehensive user manual available on the Canon support website or contact Canon technical support.

6. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	imageFORMULA DR-X10C II
Manufacturer Part Number	2260C001
Scanner Type	Document Scanner
Connectivity Technology	USB
Resolution	600 dpi
Item Weight	86 Pounds (approx. 39 kg)
Product Dimensions (L x W x H)	26.2 x 26 x 19 inches (approx. 66.5 x 66 x 48.3 cm)
Sheet Size Supported	Letter, Legal
Color Depth	24 bpp
Standard Sheet Capacity	500 sheets
Color	Grey

7. WARRANTY AND SUPPORT

7.1 Product Warranty

Canon products typically come with a limited warranty covering defects in materials and workmanship. The specific warranty period and terms may vary by region and purchase date. Please refer to the warranty card included with your

product or visit the official Canon website for detailed warranty information.

7.2 Customer Support

For technical assistance, product inquiries, or service requests, please contact Canon customer support. Support resources, including FAQs, driver downloads, and contact information, are available on the official Canon support website. When contacting support, please have your product model number (DR-X10C II) and serial number ready. You can typically find support information at: www.usa.canon.com/support (or your regional Canon website).

