JOYACCESS JA-CB2R

JOYACCESS Wireless Keyboard and Mouse Combo User Manual

Model: JA-CB2R

Introduction

This manual provides detailed instructions for setting up, operating, and maintaining your JOYACCESS Wireless Keyboard and Mouse Combo. This combo offers a compact design, quiet operation, and versatile compatibility for various devices.

Package Contents

- Wireless Keyboard
- Wireless Mouse
- USB Nano Receiver
- User Manual

Setup Instructions

1. Install Batteries

The keyboard requires 2 AAA batteries and the mouse requires 1 AA battery (batteries not included). Ensure correct polarity when inserting the batteries.
Note: The USB nano receiver is stored in the battery compartment of the mouse.



Image: The JOYACCESS wireless keyboard, mouse, and the compact USB nano receiver. The receiver is designed to be stored within the mouse's battery compartment for convenience.

2. Connect the USB Nano Receiver

1. Remove the USB nano receiver from the mouse's battery compartment.
2. Plug the USB nano receiver into an available USB port on your computer or compatible device.
3. Turn on the keyboard and mouse using their respective power switches.

The keyboard and mouse should automatically connect to your device. No additional drivers are typically required.



Image: A pink JOYACCESS wireless keyboard and mouse positioned on a desk next to a computer monitor, illustrating the use of a single nano receiver for both devices to save USB ports.

Operating Instructions

Keyboard Functions

- **Numeric Keypad:** The full-size numeric keypad allows for efficient data entry.
- **Multimedia Hotkeys:** Access functions like music control, internet browser, email, and volume adjustment directly using the dedicated hotkeys. (Note: Partial Mac compatibility for some hotkeys.)
- **Indicators:** The keyboard features NUM, CAPS, and POWER indicators to show the status of Num Lock, Caps Lock, and battery/power.



Image: A close-up view of the top right section of the JOYACCESS keyboard, highlighting the NUM, CAPS, and POWER indicators. It also points to the 'Rosy Gold' color and describes the 'Light & Responsive Tactile keys' with 'Enhanced Scissor-Key-Switches' and 'Solid ASA button'.



Image: A detailed view of the JOYACCESS keyboard keys, emphasizing the 'Light & Responsive Keystroke' feature with an illustrative diagram of the scissor-switch mechanism under a keycap.

Mouse Functions

- **Adjustable DPI:** Change cursor sensitivity to suit your needs. Press the DPI button on the mouse to cycle through settings: 1600 DPI (for office tasks), 2000-2400 DPI (for 4K screens or gaming).
- **Polling Rate Adjustment:** To toggle between 125Hz and 250Hz polling rates, press the right mouse button and the scroll wheel simultaneously for 3 seconds.
- **Silent Click:** The mouse features silent click buttons for a quiet user experience.



Image: A close-up of the JOYACCESS wireless mouse, illustrating its adjustable DPI settings (800, 1200, 1600, 2000, 2400) and highlighting the 'Silent click' feature.

Compatibility

The combo is compatible with Macbooks, Chromebooks, PCs, laptops, smart TVs, and various operating systems including Chrome OS and Windows 2000 and newer versions.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the keyboard and mouse. For stubborn dirt, a slightly damp cloth can be used, ensuring no liquid enters the device.
- **Battery Replacement:** Replace batteries when performance degrades or the power indicator light signals low battery.
- **Storage:** When not in use for extended periods, turn off the devices and store the USB nano receiver in the mouse's compartment to prevent loss.

Troubleshooting

Problem	Solution
Keyboard/Mouse not responding	◦ Ensure batteries are correctly installed and not depleted. Replace if necessary. ◦ Check if the power switches on both devices are turned ON. ◦ Verify the USB nano receiver is securely plugged into a working USB port. Try a different USB port. ◦ Move the devices closer to the receiver to ensure a strong wireless connection.
Lagging or intermittent connection	◦ Reduce interference by moving other wireless devices away from the receiver. ◦ Ensure there are no large metal objects between the devices and the receiver. ◦ Replace batteries if they are low.
Mouse cursor erratic or not moving smoothly	◦ Clean the optical sensor on the bottom of the mouse. ◦ Use the mouse on a clean, non-reflective surface. ◦ Adjust the DPI setting to a lower sensitivity if the cursor is too fast.

Specifications

Feature	Detail
Brand	JOYACCESS
Model Number	JA-CB2R
Color	Rose Gold
Connectivity Technology	USB (2.4G Wireless)
Special Features	Ergonomic, Lightweight, Portable, Silent Click Mouse
Compatible Devices	Laptop, Personal Computer, Projector, Tablet, Television
Movement Detection	Optical
Keyboard Layout	QWERTY
Number of Keys	102
Item Weight	Approximately 1 Pound
Operating System Compatibility	Chrome OS, Windows 2000 and newer
Mouse DPI Settings	1600, 2000, 2400 (Adjustable)
Mouse Polling Rate	125Hz, 250Hz (Adjustable)



Image: A diagram showing the dimensions of the JOYACCESS wireless mouse, indicating a length of 120mm, width of 65mm, and height of 25mm, highlighting its streamlined and quiet click design.

Warranty Information

The JOYACCESS Wireless Keyboard and Mouse Combo comes with a 1-year limited warranty from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.
Please retain your proof of purchase for warranty claims.

Support

For further assistance, technical support, or warranty inquiries, please visit the official JOYACCESS website or contact their customer service department.
Official Website: JOYACCESS Store on Amazon

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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