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Spracht HS-2018 Zum Maestro

Spracht HS-2018 Zum Maestro DECT Wireless Headset User Manual

Model: HS-2018 Zum Maestro

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Spracht HS-2018 Zum Maestro DECT Wireless Headset. This headset is specifically designed for use with **desktop phones only**, offering a secure and stable wireless connection via DECT technology. Please read this manual thoroughly before using your headset.

DECT

vs

BLUETOOTH



350 Feet Range



Premium Voice Quality



Stable Signal



33 Feet Range

Satisfactory Voice Quality

Unstable Signal

Image: A comparison chart illustrating the differences between DECT and Bluetooth wireless technologies, highlighting DECT's 350-foot range, premium voice quality, and stable signal.

PACKAGE CONTENTS

Verify that all items are present in your package:

- Spracht HS-2018 ZuM Maestro DECT Monaural Headset
- Base Station
- AC Power Adapter
- User's Guide (this document)



Image: The Spracht HS-2018 Zum Maestro DECT Wireless Headset docked in its base station, with the AC power adapter shown alongside.

SETUP INSTRUCTIONS

1. Connect the Base Station:

Connect the AC Power Adapter to the base station and plug it into a power outlet. The base station will power on.

2. Initial Charging:

Place the headset onto the base station's charging cradle. Ensure it is seated correctly. The headset requires

approximately 2.5 hours for a full charge, providing up to 21 hours of talk time and at least 50 hours of standby time.



DECT WIRELESS HEADSET

Wireless Range:
Up to 350 feet (107 meters)

Talk Time:
Up to 21+ hours

Charging Time:
2.5 hours

Headset Weight:
.89lb (Mono)/.95 (Dual)

Image: Features of the DECT Wireless Headset, highlighting a wireless range of up to 350 feet, talk time of 21+ hours, charging time of 2.5 hours, and headset weight.

3. Connect to Desktop Phone:

The base station connects to your desktop phone. Refer to your desktop phone's manual for specific connection ports (e.g., headset port, handset port). Typically, you will disconnect your phone's handset from its base and connect the headset base to the phone, then connect the handset to the headset base.

DECT

Designed for
Desk Phones Only



Image: The Spracht DECT Wireless Headset and base station positioned next to a desktop phone, emphasizing that the product is designed for desk phones only, with a clear icon indicating incompatibility with mobile phones.

4. Pairing (Automatic):

The headset and base station are typically pre-paired from the factory. Once powered on and charged, they should automatically establish a connection. If re-pairing is needed, consult the troubleshooting section or contact support.

OPERATING INSTRUCTIONS

Headset Controls

- Multi-function Button:** Located on the headset, this button allows you to answer or end calls. You can also answer/end calls by simply docking or undocking the headset from the base station.
- Volume Control:** Adjust the listening volume using the dedicated controls on the headset.
- Mute Indicator:** An LED indicator on the headset or base station will show when the microphone is muted.
- Headset Status LED:** Provides visual feedback on power, charging, and connection status.

Making and Receiving Calls

1. **To Answer a Call:** When your desk phone rings, lift the headset from the base or press the multi-function button on the headset.
2. **To End a Call:** Place the headset back on the base station or press the multi-function button.
3. **To Make a Call:** Lift the headset from the base, dial the number on your desk phone, and speak into the microphone.

Microphone and Audio Features

- **Noise-Canceling Microphone:** The integrated microphone features noise cancellation to reduce background distractions, ensuring clear voice transmission. It has a 270° swivel for optimal positioning.
- **Wideband Speaker:** Provides high-quality audio for clear communication.



Image: A woman wearing the Spracht headset, demonstrating the noise cancellation feature for clear communication in an office environment.



VERSATILE & COMPATIBLE

- **Comfortable in Long Work Hours.**

The comfortable headband wearing style, with extra large leatherette ear pad, is ideal for those spending a lot of time on the phone. Both Monaural (single ear) and Binaural (dual ear) headset styles are available.

LONG-LIFE WITH 21H PLAYTIME

Battery ●

300mAh

Battery Life ●

Minimum recharging 1000 times

Battery Standby Time ●

At least 50 hours



Image: Detailed explanation of the noise-canceling microphone, designed to filter out background noise and focus on capturing the user's voice for natural and uninterrupted communication.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset and base station. For ear cushions (premium vegan leather), a slightly damp cloth can be used, but ensure they are completely dry before use. Avoid harsh chemicals or abrasive cleaners.
- **Storage:** When not in use, store the headset on its base station to keep it charged and protected. Avoid extreme temperatures and direct sunlight.
- **Battery Care:** To prolong battery life, avoid fully discharging the headset frequently. Charge it regularly.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No audio or poor audio quality.	Headset not powered on, out of range, low battery, or incorrect phone connection.	Ensure headset is charged and powered on. Check if it's within the 350-foot wireless range. Verify all cables between the base station and desktop phone are securely connected.
Headset not charging.	Headset not properly seated on the base, or power adapter issue.	Ensure the headset is correctly placed in the charging cradle. Check that the AC power adapter is securely connected to both the base station and the power outlet.
Cannot answer/end calls via headset.	Incorrect phone setup or headset not connected.	Verify the base station is correctly connected to your desktop phone's headset port. Ensure the headset is paired and within range.

Problem	Possible Cause	Solution
Headset does not connect to mobile phone or computer.	This headset is designed exclusively for desktop phones.	The Spracht HS-2018 Zum Maestro is a DECT headset intended for desktop phones only and is not compatible with mobile phones or computers via Bluetooth or USB.

SPECIFICATIONS

Feature	Detail
Model	HS-2018 Zum Maestro
Connectivity Technology	Wireless (DECT)
Compatible Devices	Desktop Phones
Wireless Range	Up to 350 feet (107 meters)
Battery Life (Talk Time)	Up to 21 hours
Battery Life (Standby Time)	At least 50 hours
Charging Time	Approximately 2.5 hours
Microphone	Noise-canceling, 270° swivel
Speaker	Wideband
Earpiece Shape	Over-ear cup (Monaural)
Ear Muffs	Premium vegan leather
Frequency Range	300-3,400Hz
Item Weight	6.4 ounces (0.4 lbs)
Product Dimensions (Base)	3.5" L x 4.75" H x 2.75" W (89L x 121H x 70W mm)
Water Resistance Level	Not Water Resistant
UPC	800807320307

**Standby Time:**

At least 50 hours

**Microphone:**

270° swivel with AI noise cancellation

**Ear Muff(s):**

Premium vegan leather



Image: The Spracht headset on a desk, highlighting its standby time of at least 50 hours, 270° swivel microphone with AI noise cancellation, and premium vegan leather ear muffs.

HS-2018

DECT STEREO SINGLE EAR WIRELESS HEADSET



9 Hour
Talk Time



Noise Canceling
Microphone



1 Hour Charge
Time



Headset Status
LED



Battery
Status



Mute
Indicator



Image: Physical specifications including height from base with headset, base dimensions, weight, and packaging details.



Image: The Spracht headset, base station, AC power adapter, and connection cables, illustrating the product's long battery life with 21 hours of talk time and at least 50 hours of standby.

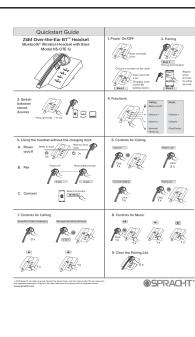
WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your purchase or visit the official Spracht website. For technical support, troubleshooting assistance beyond this manual, or to inquire about warranty claims, please contact Spracht customer service.

You can find more information and contact details on the [Spracht Store on Amazon](#).

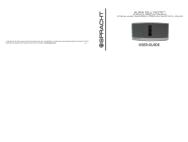
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Related Documents - HS-2018 Zum Maestro



[Spracht ZüM HS-OTE-Q Over-the-Ear Bluetooth Headset Quickstart Guide](#)

Quickstart guide for the Spracht ZüM Over-the-Ear BT™ Bluetooth Wireless Headset with Base, Model HS-OTE-Q. Provides instructions on powering on/off, pairing, switching devices, and using controls for calls and music.

	<p>Spracht ZümRJ9M & ZümRJ9B Universal Deskphone Headsets User Guide</p> <p>Comprehensive user guide for Spracht ZümRJ9M and ZümRJ9B universal deskphone headsets. Learn about headset features, connection, wearing options, microphone adjustments, and warranty information.</p>
	<p>Spracht Aura SoHo Plus™ Conference Phone User Guide</p> <p>Comprehensive user guide for the Spracht Aura SoHo Plus™ Conference Phone, covering setup, features, operation, troubleshooting, specifications, and warranty information.</p>
	<p>Blunote ANC Bluetooth Headphones User Guide</p> <p>Comprehensive user guide for the Spracht Blunote ANC Bluetooth Headphones (Model HPBTANC), detailing features, operation, specifications, and warranty information.</p>
	<p>R-100HD-RF Range Protective Ear Muffs User Guide</p> <p>User guide for the Spracht R-100HD-RF Range Protective Ear Muffs RF, detailing charging, FRS radio communication, hearing enhancement features, and FCC compliance information.</p>
	<p>Spracht Aura Blu Note™ Portable Wireless Bluetooth Speaker User Guide</p> <p>Comprehensive user guide for the Spracht Aura Blu Note™ portable wireless Bluetooth speaker, covering setup, features, safety precautions, troubleshooting, specifications, and warranty information.</p>