Grand Canyon Gas Logs AWO24LOGS

Grand Canyon 24" Arizona Weathered Oak Logs - 7 Logs Only

Brand: Grand Canyon Gas Logs | **Model:** AWO24LOGS

1. Product Overview

This manual provides essential information for the safe and effective use of your Grand Canyon 24" Arizona Weathered Oak Gas Logs. These logs are designed to replicate the natural beauty of real wood logs in a gas fireplace setting. This product includes the 7 concrete logs only and does not include a burner system or gas connection components.



Figure 1: Grand Canyon 24" Arizona Weathered Oak Gas Logs installed within a fireplace, showcasing their appearance in a typical setting.

2. Important Safety Information

WARNING: Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Read the installation, operating, and maintenance instructions thoroughly before installing or servicing this equipment.

These logs are designed for use with approved gas burner systems. Always ensure your gas fireplace system is installed and maintained by a qualified professional. Do not operate the logs if they are wet or damaged. Keep children and pets away from the fireplace during operation.

- Always ensure adequate ventilation when operating a gas fireplace.
- Never place combustible materials near the fireplace opening.
- Do not obstruct the flow of combustion and ventilation air.
- Regularly inspect logs for cracks or damage. Replace if necessary.

3. Setup and Installation

These logs are designed to be placed on an existing gas burner system. Proper placement is crucial for optimal flame appearance and safe operation. Refer to your gas burner system's manual for specific clearances and installation requirements.

3.1 Unpacking

Carefully remove all logs from the packaging. Inspect each log for any signs of damage during transit. Handle logs with care as they are made of concrete and can be heavy and brittle if dropped.

3.2 Log Placement

The Grand Canyon Arizona Weathered Oak log set is designed for specific placement to achieve a realistic flame pattern. While exact placement may vary slightly based on your burner, the general principle is to stack the logs to allow flames to flow naturally around and between them, without impinging directly on the logs for extended periods.



Figure 2: Detailed view of the Grand Canyon 24" Arizona Weathered Oak Gas Logs with flames, illustrating proper log arrangement for optimal flame distribution.

1. Ensure your gas burner system is properly installed and secured within the fireplace.
2. Place the larger, base logs first, typically on the grate provided with your burner. These logs often have indentations or flat surfaces for stability.
3. Arrange the remaining logs on top of the base logs, creating a natural-looking stack. Ensure there are gaps for flames to rise through.
4. Avoid placing logs directly over burner ports, which can impede gas flow and cause sooting.
5. Refer to any diagrams or instructions provided with your specific Grand Canyon log set for the recommended stacking pattern.

Note: This product is logs only. Installation of the gas burner system and connection to a gas supply must be performed by a certified gas technician.

4. Operating Instructions

Once the logs are properly placed and the gas burner system is installed and connected, you can operate your gas fireplace. Always follow the operating instructions provided with your specific gas burner system.

4.1 Ignition

To ignite your gas logs, ensure the gas supply valve is open. Use the ignition method provided with your burner system (e.g., pilot light, electronic ignition, manual lighter). Follow the burner manufacturer's instructions carefully.

4.2 Flame Adjustment

Adjust the flame height and intensity using the control knob or remote control associated with your gas burner system. Observe the flames to ensure they are burning cleanly and not excessively impinging on the logs, which can lead to sooting.

4.3 Shut Down

To turn off your gas logs, turn the control knob to the "OFF" position or use your remote control. It is recommended to close the main gas supply valve when the fireplace will not be used for an extended period.

5. Maintenance

Regular maintenance ensures the longevity and safe operation of your gas logs.

5.1 Cleaning

Allow logs to cool completely before handling. Use a soft brush or vacuum cleaner with a brush attachment to gently remove any dust or soot accumulation. Do not use abrasive cleaners or liquids, as this can damage the log finish.

5.2 Inspection

Periodically inspect the logs for any signs of cracking, chipping, or deterioration. If significant damage is observed, consider replacing the affected logs to maintain aesthetic appeal and prevent potential issues with flame impingement. Also, inspect the burner system and gas connections annually, preferably by a qualified technician.

6. Troubleshooting

This section addresses common issues you might encounter. For complex problems, consult a qualified gas technician.

Problem	Possible Cause	Solution
No flame or weak flame	Gas supply off; pilot light out; clogged burner ports.	Ensure gas supply is on; relight pilot; clean burner ports (consult technician).
Excessive sooting on logs	Improper log placement; incorrect gas pressure; dirty burner.	Adjust log placement to prevent flame impingement; consult technician for gas pressure or burner cleaning.

Problem	Possible Cause	Solution
Unusual odor	Gas leak; initial burn-off of new logs/burner.	If gas odor persists, immediately shut off gas supply and ventilate area. Do NOT operate. Contact gas company or qualified technician. Initial odors should dissipate quickly.

7. Specifications

The following specifications are for the Grand Canyon 24" Arizona Weathered Oak Logs (7 Logs Only):

Model: AWO24LOGS

Material: Concrete

Log Count: 7 logs

Approximate Package Dimensions: 24 x 14 x 12 inches

Approximate Item Weight: 63 pounds

ASIN: B01N0AT6YM

UPC: 696447384775

8. Warranty Information

Specific warranty details for the Grand Canyon 24" Arizona Weathered Oak Logs were not provided in the product listing. Please refer to the official Grand Canyon Gas Logs website or contact their customer service directly for comprehensive warranty information.

9. Customer Support

For further assistance, technical support, or inquiries regarding your Grand Canyon Gas Logs, please contact the manufacturer directly. You may also refer to the Amazon Customer Support page for general order-related issues.

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This manual is for informational purposes only. Always consult with a qualified professional for installation and service of gas appliances.

Ask a question about this manual

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Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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