Candy CMXG20DS

Candy CMXG20DS Microwave Oven with Grill and Cook-in App - User Manual

Model: CMXG20DS

Front view of the Candy CMXG20DS microwave oven in silver, showcasing the digital display and control panel.

1. INTRODUCTION

Thank you for choosing the Candy CMXG20DS Microwave Oven with Grill and Cook-in App. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your appliance. Please read it thoroughly before use and keep it for future reference.

Product Overview

The Candy CMXG20DS is a versatile microwave oven designed to simplify your cooking experience. Key features include:

- **Grill Function:** For browning and crisping dishes.
- **Cook-in App:** Connects to your smartphone or tablet for recipes, cooking tips, and food information.
- **40 Automatic Programs:** Pre-set programs for various dishes, including specialized options for baby food and healthy meals.
- **Silent Operation:** Option to eliminate button sounds and end-of-cooking alerts.
- **Eco Function:** Display shutdown for energy saving.
- **Large Turntable:** A 24.5 cm diameter glass turntable ensures even cooking.

2. IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, injury to persons, or exposure to excessive microwave energy when using your appliance, follow basic safety precautions, including the following:

- Read all instructions before using the appliance.
- Do not attempt to operate this oven with the door open as this can result in harmful exposure to microwave energy.
- Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- Do not heat liquids or other foods in sealed containers since they are liable to explode.
- Only allow children to use the oven without supervision when adequate instructions have been given so that the child is able to use the oven in a safe way and understands the hazards of improper use.
- Use only utensils that are suitable for use in microwave ovens.
- When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
- If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Do not overcook food.
- Do not use the oven for storage purposes. Do not leave paper products, cooking utensils, or food in the oven when not in use.
- The oven must be regularly cleaned and any food deposits removed.

3. PRODUCT COMPONENTS

Familiarize yourself with the main parts of your microwave oven:

- **Door:** With integrated handle for opening and closing.
- **Control Panel:** Features a digital display, buttons, and a rotary dial for setting functions and time.
- **Oven Cavity:** The interior space where food is cooked.
- **Glass Turntable:** Rotates to ensure even cooking.
- **Roller Ring:** Supports the glass turntable.
- **Grill Element:** Located at the top of the oven cavity for grilling.

The microwave door open, showing the interior cavity with a glass turntable and several small food bowls.

4. Setup and Installation

4.1 Unpacking

Carefully remove the microwave oven and all packaging materials. Check the oven for any damage, such as dents or a misaligned door. Do not operate the oven if it is damaged.

4.2 Placement

Place the oven on a flat, stable surface that can support its weight. Ensure there is adequate ventilation around the oven. Maintain a minimum clearance of 20 cm (8 inches) above the oven, 10 cm (4 inches) at the rear, and 5 cm (2 inches) on both sides for proper airflow.

4.3 Turntable Installation

1. Place the roller ring in the center of the oven cavity.
2. Place the glass turntable on top of the roller ring, ensuring it sits securely in the center hub.

4.4 Power Connection

Plug the power cord into a grounded electrical outlet. Ensure the voltage matches the specifications of your oven.

4.5 Setup Video

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This video provides a detailed close-up view of the Candy CMXG20DS microwave oven, demonstrating its exterior design, control panel, and the installation of the turntable and roller ring.

5. OPERATING INSTRUCTIONS

5.1 Basic Microwave Cooking

1. Place food in a microwave-safe container on the turntable.
2. Close the oven door securely.
3. Select the desired power level using the power setting button or dial.
4. Set the cooking time using the timer dial or buttons.
5. Press the Start button to begin cooking.

5.2 Grill Function

The grill function is ideal for browning and crisping food. Use a heat-resistant rack and container. Refer to the manual for specific grill cooking times and power levels.

5.3 Automatic Programs

Your oven comes with 40 pre-set automatic programs. To use them:

1. Place the food in the oven.
2. Select the desired automatic program from the menu (refer to the full manual for program codes).
3. The oven will automatically set the power level and cooking time.
4. Press Start.

5.4 Cook-in App

Download the 'Cook-in App' to your smartphone or tablet for access to a wide range of recipes, cooking tips, and nutritional information tailored for your Candy CMXG20DS. Follow the app's instructions for pairing and usage.

6. CARE AND MAINTENANCE

6.1 Cleaning the Oven Interior

After each use, wipe the interior with a damp cloth to remove food splatters. For stubborn stains, use a mild detergent. Never use abrasive cleaners or harsh chemicals.

6.2 Cleaning the Exterior

Clean the exterior surfaces with a soft, damp cloth. Avoid getting water into the ventilation openings.

6.3 Cleaning the Turntable and Roller Ring

The glass turntable and roller ring can be removed and washed in warm, soapy water or in a dishwasher. Ensure they are completely dry before placing them back in the oven.

7. TROUBLESHOOTING GUIDE

If you encounter any issues with your microwave oven, consult the table below before contacting customer service:

Problem	Possible Cause	Solution
Oven does not start	Power cord not securely plugged in.	Ensure the power cord is firmly plugged into the outlet.
	Door is not closed properly.	Close the door securely.
	A fuse has blown or circuit breaker has tripped.	Replace fuse or reset circuit breaker.
Food not heating	Incorrect cooking time or power level set.	Adjust cooking time and power level as needed.
	Food container is not microwave-safe.	Use only microwave-safe dishes.
Turntable not rotating	Turntable or roller ring is not correctly positioned.	Check and reposition the turntable and roller ring.
	Food is too large or heavy, obstructing rotation.	Use smaller portions or lighter dishes.

8. TECHNICAL SPECIFICATIONS

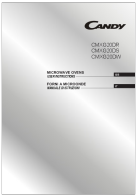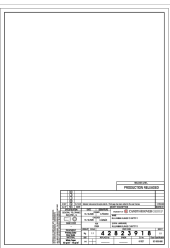| Feature	Specification
Brand	Candy
Model Number	CMXG20DS
Capacity	22 Liters
Wattage	1250 Watts
Product Dimensions (W x D x H)	46.1 x 36.5 x 28.9 cm
Weight	12.5 kg
Material	Stainless steel, Glass
Controller Type	Button, Rotary Dial
Voltage	230 Volts
Energy Consumption	1.25 Kilowatts
Color	Silver
Installation Type	Freestanding

9. WARRANTY AND SUPPORT

Your Candy CMXG20DS Microwave Oven is covered by a manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions, including the warranty period and coverage details.

For technical assistance, spare parts, or warranty claims, please contact Candy customer support. Contact information can typically be found on the manufacturer's website or in the product packaging.

Related Documents - CMXG20DS

	Candy CMXG20DR/DS/DW Microwave Oven User Manual User instructions and safety precautions for the Candy CMXG20DR, CMXG20DS, and CMXG20DW microwave ovens. Includes operating instructions, cooking guides, and troubleshooting tips.
	Candy MIC20GDFN-80 Microwave Oven User Instructions User instructions and safety precautions for the Candy MIC20GDFN-80 built-in microwave oven. Covers installation, operation, cleaning, and troubleshooting.
	Candy Oven User Manual and Operating Instructions Comprehensive user manual for Candy ovens, providing detailed instructions on operation, safety precautions, various functions, cleaning, and maintenance. Includes information on cooking modes like Grill, Pizza, AQUACTIVA, and U-COOK.
	Candy MIC440VTX MEC440TX Microwave Oven Instruction Manual Comprehensive user manual for the Candy MIC440VTX and MEC440TX microwave ovens, covering safety instructions, operation, cleaning, troubleshooting, and specifications.

[Candy CMG20SMW/CMG20SMB Microwave Oven User Manual](#)

User manual and instructions for the Candy CMG20SMW and CMG20SMB microwave ovens, covering safety, operation, installation, and troubleshooting.

[Candy Smart Washing Machine User Guide and Features](#)

Comprehensive guide to the Candy Smart washing machine, detailing programs, features, options, and basic usage. Access further multilingual information at go.he.services/smart-bi.