

Vivanco 37598

Vivanco WAP 410 Flat Screen Wall Mount

Model: 37598

Brand: Vivanco

1. IMPORTANT SAFETY INFORMATION

Please read this entire instruction manual before installation and use. Failure to do so may result in property damage, serious injury, or death. If you do not understand these instructions, or have doubts about the safety of the installation, please contact a qualified installer.

- **Weight Capacity:** Do not exceed the maximum weight capacity of 45 kg (99 lbs). This mount is designed for flat screens between 23 and 55 inches.
- **Wall Type:** Ensure the mounting surface can safely support the combined weight of the equipment and all attached hardware. This mount is suitable for solid concrete walls, brick walls, and wood stud walls. Do not install on drywall alone.
- **Tools:** Use appropriate tools for installation.
- **Assembly:** Do not use this product for any purpose not explicitly specified by Vivanco. Do not use damaged components.

2. PACKAGE CONTENTS

Verify that all components are present and undamaged before beginning installation. If any parts are missing or defective, do not proceed with installation.

- Wall Plate Assembly
- TV Bracket Arms (2x)
- Mounting Hardware Kit (screws, anchors, washers, spacers)
- Instruction Manual

3. TOOLS REQUIRED (NOT INCLUDED)

- Pencil
- Stud Finder (for wood stud installation)
- Drill with appropriate drill bits (wood or masonry)
- Level
- Socket Wrench or Adjustable Wrench
- Phillips Head Screwdriver
- Measuring Tape

4. SETUP AND INSTALLATION

Follow these steps carefully to ensure a secure installation of your Vivanco WAP 410 wall mount.

1. **Determine Mounting Location:** Choose a suitable location on your wall, considering viewing angles, height, and proximity to power outlets. Use a stud finder to locate wood studs if applicable.
2. **Mark Drill Holes:** Hold the wall plate assembly against the wall at the desired height and use a level to ensure it is straight. Mark the drill hole locations with a pencil.
3. **Drill Pilot Holes:** Drill pilot holes at the marked locations. The size of the drill bit will depend on your wall type and the anchors/screws provided.
4. **Attach Wall Plate:** Secure the wall plate assembly to the wall using the appropriate screws and anchors. Ensure all screws are tightened firmly.
5. **Attach TV Brackets to TV:** Carefully place your TV face down on a soft, clean surface. Attach the two TV bracket arms to the back of your TV using the screws and spacers that fit your TV's VESA mounting pattern (100x100mm to 400x400mm). Ensure the brackets are centered and securely fastened.
6. **Hang TV on Wall Plate:** With assistance, carefully lift the TV and hook the TV bracket arms onto the wall plate assembly. Ensure the TV is securely seated on the mount.
7. **Secure TV to Mount:** Use the safety screws or locking mechanisms on the TV bracket arms to secure the TV to the wall plate, preventing accidental dislodgement.



This image illustrates the Vivanco WAP 410 flat screen wall mount, highlighting its adjustable features. The green arrows indicate the range of motion for both swivel and tilt, allowing for optimal viewing angles. The mount is designed for flat screens and features a robust metal construction.

5. OPERATING INSTRUCTIONS

The Vivanco WAP 410 wall mount offers flexibility for optimal viewing.

- **Tilting Adjustment:** To adjust the vertical tilt angle of your TV, loosen the tilt adjustment knobs or bolts on the side of the TV bracket arms. Adjust the TV to the desired angle, then securely tighten the knobs/bolts to lock the position.
- **Swivel Adjustment:** The articulated arm allows you to swivel the TV horizontally. Gently push or pull the TV to the left or right to achieve your preferred viewing angle. Ensure the movement is smooth and does not strain the mount or wall.
- **Extension/Retraction:** The mount can be extended away from the wall or pushed back closer to the wall. Carefully pull or push the TV to adjust the distance.

Always ensure that cables are not pinched or strained during adjustments.

6. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your wall mount.

- **Cleaning:** Clean the mount with a soft, dry cloth. Do not use abrasive cleaners or solvents, as they may damage the finish.
- **Periodic Checks:** Periodically check all screws and bolts to ensure they remain tight. Re-tighten if necessary.
- **Inspect for Damage:** Regularly inspect the mount for any signs of wear, damage, or corrosion. If any damage is observed, discontinue use and contact Vivanco support.

7. TROUBLESHOOTING

If you encounter issues with your Vivanco WAP 410 wall mount, refer to the following common problems and solutions.

- **TV is not level:** Ensure the wall plate is level during installation. If the TV is slightly off-level, some mounts allow for minor post-installation leveling adjustments. Check the level bubble on the mount if present.
- **Difficulty adjusting tilt/swivel:** Ensure all adjustment knobs or bolts are sufficiently loosened before attempting to move the TV. If movement is still stiff, check for any obstructions or overtightened components. Do not force movement.
- **Mount feels unstable:** Immediately remove the TV from the mount. Re-check all wall mounting screws and TV bracket screws for proper tightness. Ensure the wall type is appropriate and anchors are correctly installed. Consult a professional if uncertainty persists.

8. SPECIFICATIONS

Model Number	37598
Brand	Vivanco
Material	Metal
Color	Black
Maximum Weight Capacity	45 kg (99 lbs)
Compatible Screen Sizes	23 - 55 inches
VESA Compatibility	100x100mm to 400x400mm
Movement Type	Tiltable, Swivel, Extendable
Item Weight	3700 Grams

9. WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the documentation included with your purchase or visit the official Vivanco website. Keep your proof of purchase for warranty claims.

