

Elo E732416

Elo E-Series 15E2 Rev D 15.6-inch Touch Monitor User Manual

Model: E732416

INTRODUCTION

This manual provides essential instructions for the setup, operation, maintenance, and troubleshooting of your Elo E-Series 15E2 Rev D 15.6-inch Touch Monitor (Model E732416). Please read this manual thoroughly before using the product to ensure proper functionality and longevity.

The Elo E-Series 15E2 Rev D is a 15.6-inch, zero-bezel, single-touch monitor featuring Intellitouch (SAW) technology, powered by a Celeron J1900 processor with 4GB RAM and a 128GB SSD. This unit does not include a pre-installed operating system.

SETUP

1. Unpacking

Carefully remove all components from the packaging. Verify that all items listed in the packing list are present and undamaged. Retain the original packaging for future transport or service needs.

2. Connecting the Monitor

- Power Connection:** Connect the power adapter to the monitor's power input and then to a suitable power outlet.
- Video Connection:** Connect a video cable (e.g., HDMI, DisplayPort, VGA) from your computer's video output to the corresponding input on the monitor.
- USB Touch Connection:** Connect the USB cable from the monitor's USB port to an available USB port on your computer. This enables the touch functionality.



Figure 1: Elo E-Series 15E2 Rev D Touch Monitor connected to a system, showing the display, cash drawer, printer, keyboard, and scanner.



Figure 2: Side view illustrating connectivity ports on the Elo E-Series 15E2 Rev D, including cable management.

3. Initial Power-On

After connecting all cables, press the power button on the monitor. The display should power on. If no operating system is installed on the integrated computer, you will need to proceed with OS installation.

OPERATING INSTRUCTIONS

Touch Functionality

The Elo E-Series 15E2 Rev D features Intellitouch (SAW) single-touch technology. Once the USB touch cable is connected and the appropriate touch drivers are installed on your operating system, the touch screen will be active. You can interact with the display using a single finger touch.

- **Single Tap:** Functions as a left-click.
- **Tap and Hold:** Functions as a right-click (duration may vary by OS settings).
- **Drag:** Move items by touching and dragging your finger across the screen.



Figure 3: Monitor displaying a typical operating system interface, ready for touch input.

Operating System Installation

This unit is shipped without an operating system. Users must install a compatible operating system (e.g., Windows, Linux) and necessary drivers for full functionality, including touch screen support. Refer to your chosen operating system's installation guide for detailed steps.

MAINTENANCE

Cleaning the Display

- Always power off and unplug the monitor before cleaning.
- Use a soft, lint-free cloth lightly dampened with a non-abrasive, ammonia-free glass cleaner.
- Do not spray cleaner directly onto the screen. Apply it to the cloth first.
- Avoid using harsh chemicals, abrasive pads, or solvents.

Environmental Considerations

- Operate the monitor within specified temperature and humidity ranges to prevent damage.

- Ensure adequate ventilation around the unit to prevent overheating.
- Keep the monitor away from direct sunlight, excessive dust, and moisture.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No display on screen	Power cable disconnected; Video cable disconnected; Monitor off.	Check power and video cable connections. Ensure monitor is powered on.
Touch screen not responding	USB touch cable disconnected; Touch drivers not installed or corrupted; OS issue.	Verify USB cable connection. Install or reinstall touch screen drivers for your OS. Restart the system.
Display flickering or distorted	Loose video cable; Incorrect display resolution; Graphics driver issue.	Secure video cable. Adjust display resolution in OS settings. Update graphics drivers.

If problems persist after attempting these solutions, please contact customer support.

SPECIFICATIONS

Feature	Detail
Model Name	E732416
Brand	Elo
Screen Size	15.6 Inches
Touch Technology	Intellitouch (SAW) Single-Touch, Clear, Zero-Bezel
CPU	Intel Celeron J1900
RAM	4 GB
Storage	128 GB SSD
Operating System	No OS
Personal Computer Design Type	All in One
Graphics	Integrated
Connectivity	USB, Wi-Fi
Product Dimensions	17.99 x 15.43 x 9.45 inches; 14.46 Pounds
Manufacturer	Elo Touch Solutions, Inc.

WARRANTY AND SUPPORT

Warranty Information

This Elo product is manufactured by Elo Touch Solutions, Inc. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official Elo website. Warranty coverage typically includes defects in

materials and workmanship under normal use.

Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact Elo Touch Solutions customer support. Contact information can typically be found on the manufacturer's website or in the product documentation.

Manufacturer: **Elo Touch Solutions, Inc.**

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This manual is subject to change without notice.

Related Documents - E732416

	Elo 90 Series Open Frame Touchscreen User Manual User manual for Elo 90 Series Open Frame Touchscreens, detailing installation, operation, mounting, safety, technical support, and regulatory compliance. Features IntelliTouch and Projected Capacitive touch technologies.
	Elo 04L Standard Touch Monitor User Manual User manual for the Elo 04L Standard Touch Monitor series, detailing product features, installation, operation, troubleshooting, safety, and warranty. Learn about its PCAP touch technology, multiple connectivity options, and various screen sizes.
	Elo I-Series 3 Slate & EloPOS Z30 User Manual User manual for Elo I-Series 3 Slate with Intel® and EloPOS Z30 with Intel® touch screen computers, detailing product specifications, installation, operation, safety guidelines, technical support, and regulatory compliance.
	Elo ET0702L Touch Monitor User Manual Comprehensive user manual for the Elo ET0702L Touch Monitor, covering product description, installation, mounting, operation, technical support, safety, maintenance, regulatory information, and warranty details.
	Elo Touch Monitor User Manual: ET1903LM, ET2203LM, ET2403LM, ET2703LM Comprehensive user manual for Elo Touch Solutions ET1903LM, ET2203LM, ET2403LM, and ET2703LM touch monitors, covering installation, operation, safety, maintenance, technical support, and regulatory information.
	Manuale Utente Elo Backpack Performance I-Series 5.0 Guida completa per l'Elo Backpack Performance I-Series 5.0, che copre installazione, configurazione, funzionalità, impostazioni di sistema, supporto e informazioni normative. Scopri come collegare, configurare e gestire il tuo dispositivo Elo.



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E732416 Elo E series 15 6 inch 15e2 Aio Touchscreen Computer Intel Celeron 2 Ghz 4 Gb Ddr3l Sdram 128 Ssd Sata DirectDial Canada 1037339024 content etilize Manufacturer Brochure ||| 15E2 15.6-inch All-in-One Touchscreen Computer Integrated Touch Commercial Grade 3-Year Warranty ... ssible capacity may be less. Ordering Information Model 15E2 Part Number E757464 E924675 E353557 **E732416** E924393 E353362 Technology AccuTouch J1900 AccuTouch J1900 AccuTouch J1900 IntelliTou... lang:en score:28 filesize: 206.24 K page_count: 2 document date: 2020-11-11



[pdf] Warranty

15E2 15 6 inch Elo Touch The E Series touchscreen computer is a commercial grade solution that delivers widescreen impact in greatly reduced form factor ELO DS 18101AES00019 Web docs elotouch ||| 15E2 15.6-inch All-in-One Touchscreen Computer Integrated Touch Commercial Grade 3-Year Warranty ... ssible capacity may be less. Ordering Information Model 15E2 Part Number E757464 E924675 E353557 **E732416** E924393 E353362 Technology AccuTouch J1900 AccuTouch J1900 AccuTouch J1900 IntelliTou... lang:en score:22 filesize: 206.44 K page_count: 2 document date: 2018-10-02



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ELO 15E2 DS 17041AES00019 Web en docs elotouch EU 15E2 15.6-inch All-in-One Touchscreen Computer Integrated Touch Commercial Grade 3-Year Warranty ... Part Number E059167 E058968 E325013 E757464 E924675 15E2 E353557 E001466 E023735 E324801 **E732416** E924393 E353362 Technology AccuTouch AccuTouch AccuTouch AccuTouch J1900 AccuTouch J19... lang:en score:22 filesize: 242.64 K page_count: 2 document date: 2017-09-06



[\[pdf\]](#) User Manual Datasheet

ELO 15E2 DS 17041AES00019 docs elotouch DE Datasheets

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15E2

15.6 pouces

Ordinateur à écran tactile tout-en-un

Technologie tactile intégrée

Qualité commerciale

Garantie de 3 ans

Présentation du produit

Le 15E2 est un ordinateur tout-en-un à écran tactile de 15,6 pouces, conçu pour les environnements commerciaux. Il est doté d'un processeur Intel Core i3-4340, d'une mémoire vive de 4 Go et d'un disque dur de 500 Go. Il est également équipé d'une webcam HD et d'un lecteur de cartes à puce. Le 15E2 est disponible en deux versions : avec ou sans clavier et souris. Le 15E2 est également disponible en deux versions : avec ou sans lecteur de cartes à puce. Le 15E2 est également disponible en deux versions : avec ou sans lecteur de cartes à puce.

Disponible avec IntelliTouch à points sensibles ou avec le technologie tactile multi-touch à 10 points sensibles IntelliTouch.

Écran tactile en verre pour une précision d'ajustement optimale, avec une garantie de 3 ans.

Robuste pour résister aux dommages dus aux chocs et aux rayures.

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PRODUCT MANAGEMENT BULLETIN

April 8th, 2021
Product Manager: Kevin Cole
Product Management Bulletin
Number: 905-741

Transition Notice: E-Series 15-inch (15E2) Touchscreen Computers

Product Information

As part of the major upgrade to Elo's Windows POS offerings announced over the past year, the remaining 15-inch E-Series Touchscreen Computers are being discontinued and transitioned to the new 15-inch 15E2 (EloPOS) System. While we work to replace product changes, they are needed from time to time. When this occurs, we try to offer a suitable replacement product with equal or better specifications. Please see the table below for suggested replacements.

EloPOS
Modern. Modular. Made for Retail.

The versatile EloPOS System combines modern aesthetics, modular flexibility and convenient cash handling. EloPOS offers:

- 15-inch, 16-inch (15.5) 17-inch and 21.5-inch wide bezel-free Touchscreen Windows 10.5 Ultra compactly designed EloPOS Computers for all retail applications.
- Integrated Expansion Slots to connect accessories (USB, C or dual single cable) without having to open the back.

E-Series 15-inch (15E2) Last Time Buy & Last Time Ship

- Please note that remaining inventory will be managed on a first-come, first-served basis with last time buy.
- Please consult with your sales representative for specific part numbers and details.
- Recommended replacement part may not be identical or mechanically identical to the discontinued product.

PMB741, Page 1

[pdf] Specifications Accessories

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PRODUCT MANAGEMENT BULLETIN April 8th, 2021 Product Manager: Kevin Cole Product Management Bulletin ... 41, Page 1 PRODUCT MANAGEMENT BULLETIN Obsolete Replacement Part Numbers Obsolete Part Number **E732416 E732416** E353557 E757464 E353362 E353362 E292972 Obsolete Marketing Description Elo E-series... lang:en score:19 filesize: 457.09 K page_count: 2 document date: 2021-04-01

RE/SE290

触控一体机POS

应用推荐

RE/SE290触控一体机POS适用于各种零售场景，如：超市、便利店、餐饮店、药店、银行、酒店、机场、车站、码头、展览馆、博物馆、图书馆、学校、医院、政府机关、企事业单位、社会团体、公共场所等。

特性与优点

1. 采用独特超薄设计，外观时尚现代。
2. 采用15.6英寸大屏，清晰显示各种信息，方便用户操作。
3. 采用高性能Intel Core i3-4340处理器，运行流畅，响应迅速。
4. 采用多点触控技术，支持多人同时操作，提高操作效率。
5. 采用高清摄像头，支持人脸识别、身份验证等功能。
6. 采用高清摄像头，支持人脸识别、身份验证等功能。
7. 采用高清摄像头，支持人脸识别、身份验证等功能。
8. 采用高清摄像头，支持人脸识别、身份验证等功能。
9. 采用高清摄像头，支持人脸识别、身份验证等功能。
10. 采用高清摄像头，支持人脸识别、身份验证等功能。
11. 采用高清摄像头，支持人脸识别、身份验证等功能。

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RE/SE290 POS RE/SEPOS POS 1. 2. 15.6POS 3. Baytrail J1900 4. RE290 SE290 5. RE/SE290POSMSR VFD 6 ... , RCM, VCCI, CCC, KC, BSMI, UKSERTCOMPUTER, SII RE/SE290POS QIG 1GB10 E757464 E924675 E353557 **E732416** E924393 E353362 AccuTouch AccuTouch AccuTouch IntelliTouch ZB IntelliTouch ZB IntelliTouch... lang:tl score:18 filesize: 352.86 K page_count: 2 document date: 2018-10-15

 1033 McCarthy Blvd Milpitas, CA 95035 Phone: 800-557-1458 www.elotouch.com SPECIFICATIONS Touchcomputer E-SERIES REV-C-REV-D DOCUMENT: PS600133 REV: 4/11/16-1 REV DATE: Apr 12, 2016 Page: 1 of 1		
Model	ES0118C2 RevC	
Processor	Intel Celeron J1900 Dual Core Processor 2.41 GHz (up to 2.58 GHz) 1MB L2 Cache	ES0118C2 RevD Intel Celeron J1900 Dual Core Processor 2.41 GHz (up to 2.42 GHz) 3MB L2 Cache
Graphics	Intel HD Graphics	
BIOS	AMT	
Memory (RAM)	4GB DDR3L, SO-DIMM on 1 of 1 slot On-board 4GB DDR3L, SO-DIMM on 1 of 1 slot Maximum memory using 2 configurations supported by design: 4GB (on-board memory module, Expansion slot) or 8GB (on-board memory module, Expansion slot)	
Hard Disk Drive	320GB 2.5" 7mm SATA HDD	128GB 2.5" 7mm SATA SSD
USB Ports	4 x USB 2.0	
Serial Ports	2 x RS-485 (RS-422) (optional)	
Ethernet Port	1 x LAN RJ45 (Gigabit)	
Additional Video Out	2nd VGA out	
Audio Ports	1 x 3.5mm line out, 1 x 3.5mm line in, 1 x 3.5mm mic in	
Display	15.6" diagonal, active matrix TFT LED LCD	
On-Screen Display (OSD)	No. Brightness adjustable using On-Screen OSD (included)	
Aspect Ratio	16:9 (widescreen)	
Active Display Area	(Rough) 13.8" x 7.8" (344.2mm x 198.5mm) AccuTouch: 13.7" x 7.8" (346.2mm x 197.5mm)	
Native (optimal) Resolution	1366 x 768 @ 60Hz	
Colors	262K (8-bit)	
Brightness (typical)	LCD panel: 300 nits Touch: 180 nits AccuTouch: 180 nits	LCD panel: 300 nits Touch: 180 nits AccuTouch: 176 nits
Response Time (typical)	10 ms	
Viewing Angle (typical)	Horizontal: +40° or 90° total Vertical: 20°/40° or 80° total	
Contrast Ratio (typical)	900:1	

[pdf] Specifications Declaration of Conformity

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SPECIFICATIONS Touchcomp ... ca, EMEA, Asia America, EMEA, Asia Part # RoHS
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