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› [TOTO](#) /

› [TOTO Promenade II Toilet CST404CEFG User Manual](#)

## TOTO CST404CEFG

# TOTO Promenade II Two-Piece Elongated Toilet User Manual

Model: CST404CEFG

## 1. PRODUCT OVERVIEW

The TOTO Promenade II Two-Piece Elongated Toilet (Model CST404CEFG) is designed for efficiency and comfort. This toilet features a 1.28 gallons per flush (GPF) rate, utilizing TOTO's Tornado Flush system for powerful and efficient bowl cleaning. Its Universal Height design provides a comfortable seating position for a wide range of users. The ceramic surface is treated with CEFIONTECT glaze, an exceptionally smooth layer that helps prevent particles from adhering, simplifying cleaning and maintaining hygiene.



Figure 1: Front view of the TOTO Promenade II toilet, showcasing its elongated bowl and two-piece design.



Figure 2: Side view of the TOTO Promenade II toilet, illustrating the tank and bowl assembly.

## 2. INSTALLATION GUIDE

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This toilet is designed for floor-mounted installation. For optimal performance and to ensure proper sealing, it is recommended that installation be performed by a qualified professional.

### 2.1 Items Required (Sold Separately)

- Wax ring with flange bolts
- Toilet mounting bolts
- Water supply lines
- Compatible toilet seat (if not included)

### 2.2 Pre-Installation Checks

Before beginning installation, ensure that the water supply is turned off at the main valve and the existing toilet (if any) has been removed and the area cleaned. Verify that the floor flange is securely mounted and

at the correct height.

### 3. OPERATING INSTRUCTIONS

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#### 3.1 Flushing the Toilet

The Promenade II features TOTO's Tornado Flush system. To flush, depress the left-hand chrome trip lever located on the side of the tank. The Tornado Flush creates a powerful, centrifugal washing action with dual nozzles, effectively rinsing the bowl and minimizing waste adherence.



Figure 3: Close-up of the decorative left-hand chrome trip lever.



Figure 4: The Tornado Flush system creating a powerful, swirling water action for efficient cleaning.

### **3.2 Soft-Close Seat (if applicable)**

If equipped with a soft-close seat, gently push the seat or lid downwards. The soft-close mechanism will engage, allowing the seat to close slowly and quietly without slamming, preventing damage and reducing noise.

## **4. CARE AND MAINTENANCE**

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### **4.1 Cleaning the CEFIONTECT Surface**

The CEFIONTECT glaze provides an exceptionally smooth, ion-barrier surface that helps keep the bowl cleaner for longer. To clean, use a soft cloth or sponge with a mild, non-abrasive cleaner. Avoid harsh chemicals, abrasive pads, or brushes, as these can damage the glaze and reduce its effectiveness.

### **4.2 General Cleaning**

Regular cleaning of the exterior surfaces with a damp cloth and mild soap will maintain the toilet's appearance. For the trip lever, use a soft cloth and avoid abrasive cleaners to preserve the finish.

## 5. TROUBLESHOOTING

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### 5.1 Clogging Issues

The TOTO Promenade II toilet is designed with the Tornado Flush system to minimize clogging. If a clog occurs, use a standard toilet plunger. If the issue persists, it may indicate a problem with the drain line or installation, and professional assistance should be sought.

### 5.2 Leaks

If you observe any leaks around the base of the toilet or from the tank, first check all connections for tightness. Ensure the wax ring is properly seated. If leaks continue, contact a qualified plumber for inspection and repair.

## 6. PRODUCT SPECIFICATIONS

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- **Model Number:** CST404CEFG
- **Color:** Cotton White
- **Product Dimensions:** 39"D x 25"W x 24"H
- **Material:** Ceramic
- **Item Weight:** 60 Pounds
- **Installation Type:** Floor Mounted
- **Shape:** Elongated Oval
- **Water Consumption:** 1.28 Gallons per Flush (GPF)
- **Certification:** ADA Compliant, EPA WaterSense®, California CEC and CALGreen requirements
- **Included Components:** Tank to bowl gasket, tank to bowl hardware, toilet bolt caps (toilet seat, wax ring, mounting bolts, and water supply lines sold separately)

## 7. WARRANTY AND CUSTOMER SUPPORT

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### 7.1 Manufacturer's Warranty

This TOTO Promenade II toilet is covered by a Manufacturer One Year Limited Warranty. Please refer to the warranty documentation included with your purchase for specific terms and conditions.

### 7.2 Customer Support

For technical assistance, replacement parts, or warranty claims, please contact TOTO customer service. Contact information can typically be found on the TOTO official website or in the packaging materials.