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Remote Control XR2

Comcast Xfinity XR2 Version R1 Remote Control User Manual

Model: XR2

INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Comcast Xfinity XR2 Version R1 Remote Control. This remote is designed to work with your Xfinity cable box and compatible televisions, offering convenient control over your entertainment system.





Image: Front view of the Comcast Xfinity XR2 Version R1 Remote Control, showing all buttons including Power, Volume, Channel, Mute, Play/Pause, Rewind, Fast Forward, Exit, Guide, Info, OK, directional pad, number pad, and Xfinity logo.

SETUP

1. Battery Installation

The Comcast Xfinity XR2 Version R1 Remote Control requires four (4) AA batteries for operation. Batteries are not included with the remote.

- 1. Locate the battery compartment cover on the back of the remote control.
- 2. Slide the cover downwards to open the compartment.
- 3. Insert four (4) AA batteries, ensuring the positive (+) and negative (-) ends align correctly with the indicators inside the compartment.
- 4. Slide the battery compartment cover back into place until it clicks securely.

2. Pairing the Remote Control

To ensure full functionality, the remote control needs to be paired with your Xfinity cable box and, optionally, your television.



Image: Back view of the Comcast Xfinity XR2 Version R1 Remote Control, displaying the model number XR2 Version R1 and instructions for pairing: "Press and release Xfinity up to 5 times. If the Remote Control Pairing Screen is displayed, follow the pairing instructions. If not, the cable box does not support pairing. www.xfinity.com/remotes".

For initial pairing with your Xfinity cable box:

- 1. Point the remote control at your Xfinity cable box.
- 2. Press and release the "Xfinity" button (located near the center of the remote) up to five (5) times.
- 3. Observe your television screen. If the "Remote Control Pairing Screen" is displayed, follow the on-screen instructions to complete the pairing process.
- 4. If the pairing screen does not appear, your cable box may not support this pairing method. Refer to the official Xfinity support website for alternative pairing methods: www.xfinity.com/remotes.

To program the remote to control your TV's power and volume (if not automatically paired):

- Consult the Xfinity support website (www.xfinity.com/remotes) or your TV's manual for specific programming codes and instructions.
- Typically, this involves pressing and holding specific buttons on the remote (e.g., Setup button) and entering a 3 or 5-digit code corresponding to your TV brand.

OPERATING INSTRUCTIONS

The XR2 remote control provides intuitive access to various functions of your Xfinity entertainment system. Below are the primary functions of key buttons:

- Power (TV): Turns your television on or off.
- All Power: Turns both your TV and cable box on or off simultaneously.
- VOL (Volume): Increases or decreases the television volume.
- CH (Channel): Changes the channel up or down.

- Mute: Mutes or unmutes the television audio.
- Replay: Jumps back a few seconds in live TV or recorded content.
- Rew (Rewind): Rewinds playback of recorded or on-demand content.
- Play/Pause: Plays or pauses live TV, recorded content, or on-demand programming.
- FF (Fast Forward): Fast forwards playback of recorded or on-demand content.
- Exit: Exits menus or returns to the previous screen.
- Xfinity: Accesses the Xfinity main menu or guide.
- Rec (Record): Records the current program or schedules a recording.
- Stop: Stops playback of recorded content.
- Menu: Opens the main menu.
- Guide: Displays the program guide.
- Info: Displays information about the current program.
- OK: Selects an item or confirms an action.
- Directional Pad (Up, Down, Left, Right): Navigates through menus and guides.
- Pg (Page Up/Down): Scrolls through pages in the guide or menus.
- Last: Returns to the previously viewed channel.
- Colored Buttons (A, B, C, D): Provide context-sensitive functions within menus or applications.
- Number Pad (0-9): Directly enters channel numbers.
- **Setup:** Used for programming the remote.

MAINTENANCE

To ensure the longevity and optimal performance of your remote control, follow these maintenance guidelines:

- Cleaning: Wipe the remote with a soft, dry cloth. For stubborn dirt, slightly dampen the cloth with water or a mild, non-abrasive cleaner. Avoid excessive moisture.
- Battery Replacement: Replace batteries when the remote's responsiveness decreases or if it stops functioning. Always replace all four (4) AA batteries at the same time with new ones. Do not mix old and new batteries or different types of batteries.
- Storage: Store the remote in a cool, dry place away from direct sunlight and extreme temperatures.
- Handling: Avoid dropping the remote or exposing it to strong impacts, as this can damage internal components.

Troubleshooting

If you encounter issues with your Comcast Xfinity XR2 Version R1 Remote Control, try the following solutions:

• Remote Not Responding:

- Check if the batteries are correctly inserted and have sufficient charge. Replace them if necessary.
- Ensure there are no obstructions between the remote and the cable box/TV.
- Re-pair the remote with your Xfinity cable box using the instructions in the "Setup" section.

• TV Power/Volume Buttons Not Working:

- The remote may not be programmed for your specific TV. Follow the TV programming instructions on the Xfinity support website (www.xfinity.com/remotes).
- Ensure the remote has a clear line of sight to your TV's infrared sensor.

• Buttons Sticking or Unresponsive:

- Clean the remote control as described in the "Maintenance" section.
- If cleaning does not resolve the issue, the button mechanism may be worn.

• Interference:

• Other electronic devices might be causing interference. Try moving the remote or the devices.

If problems persist, contact Xfinity customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Model Number	XR2
Brand	Remote Control (Comcast Xfinity compatible)
Connectivity Technology	Infrared
Compatible Devices	Xfinity XR2 cable boxes
Max Number of Supported Devices	1 (primarily Xfinity cable box, with TV control)
Special Feature	Ergonomic design
Batteries Required	4 AA batteries (not included)
Item Weight	3.66 ounces
Package Dimensions	8.82 x 2.44 x 1.3 inches
Manufacturer	REMOTE CONTROL
Date First Available	December 1, 2016

WARRANTY AND SUPPORT

For specific warranty information regarding your Comcast Xfinity XR2 Version R1 Remote Control, please refer to the documentation provided by your service provider (Xfinity) or the original point of purchase. As this is a replacement remote, warranty terms may vary.

For technical support, programming assistance, or to order replacement parts, please visit the official Xfinity support website or contact Xfinity customer service directly:

- Xfinity Remotes Support: www.xfinity.com/remotes
- Xfinity Customer Support: Refer to your Xfinity service agreement or bill for contact details.

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	Xfinity Voice Remote Getting Started Guide: Setup and Operation A comprehensive guide for setting up and using your Xfinity voice remote, covering initial setup, voice command features, programming, and FCC compliance information.
	XFINITY Digital Transport Adapter Remote Control User Guide User guide for the XFINITY Digital Transport Adapter Remote Control, providing instructions on programming the remote, troubleshooting common issues, and listing TV setup codes.
	XFINITY Remote Control Programming and Features Guide Comprehensive guide to programming your XFINITY remote for TV and AVR control. Learn about remote features, Aim Anywhere pairing, and troubleshooting. Visit xfinity.com/remotes for more support.
Heck Local XX Enterthe Designation Section 12 - Local	Xfinity X1 Remote, PINs, and Wireless Internet Troubleshooting Guide Comprehensive guide to programming your Xfinity X1 remote, setting up PINs for purchases and parental controls, troubleshooting wireless internet connectivity, and optimizing your home network with Xfinity services.
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