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San Jamar R4070BKSS

San Jamar R4070BKSS Twin 9-inch JBT Toilet Tissue Dispenser User Manual

Model: R4070BKSS

1. INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your San Jamar R4070BKSS Twin 9-inch JBT Toilet Tissue Dispenser. Please read this manual thoroughly before installation and use to ensure proper function and longevity of the product.



Image 1.1: Front view of the San Jamar R4070BKSS Twin 9-inch JBT Toilet Tissue Dispenser.

2. SAFETY INFORMATION

Observe the following safety precautions to prevent injury or damage to the dispenser:

- Always ensure the dispenser is securely mounted to a stable surface.
- Do not overload the dispenser with tissue rolls larger than the specified 9-inch JBT size.
- Keep hands clear of moving parts during tissue loading and dispensing.
- Use only appropriate cleaning agents as specified in the maintenance section.
- This product is designed for commercial use.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- San Jamar R4070BKSS Twin 9-inch JBT Toilet Tissue Dispenser (1 unit)
- Mounting Hardware (screws, anchors) - *(Typically included, but check packaging)*
- Key for dispenser access (1 unit) - *(Typically included)*



Image 3.1: Packaging box for the San Jamar R4070BKSS dispenser.

4. SETUP AND INSTALLATION

4.1 Mounting the Dispenser

1. **Select Location:** Choose a suitable wall location, ensuring it is at an appropriate height and clear of obstructions. The dispenser is designed for wall-mounted installation.
2. **Mark Drilling Points:** Open the dispenser using the provided key. Hold the dispenser against the wall at the desired mounting height and mark the positions for the mounting screws through the pre-drilled holes on the back plate.
3. **Drill Holes:** Using an appropriate drill bit for your wall type (e.g., masonry, drywall), drill pilot holes at the marked locations. Insert wall anchors if necessary.
4. **Secure Dispenser:** Align the dispenser with the drilled holes and secure it to the wall using the provided screws. Ensure the dispenser is level and firmly attached.



Image 4.1: Example of the dispenser mounted on a restroom wall.

4.2 Loading Tissue Rolls

1. **Open Dispenser:** Use the key to unlock and open the front cover of the dispenser.
2. **Insert Primary Roll:** Place a new 9-inch jumbo bath tissue (JBT) roll onto the primary spindle (usually the right side). Ensure the tissue feeds from the bottom of the roll.
3. **Insert Reserve Roll:** Place a second 9-inch JBT roll onto the reserve spindle (usually the left side).
4. **Thread Tissue:** Pull a small amount of tissue from the primary roll and thread it through the dispensing slot at the bottom.
5. **Close Dispenser:** Close the front cover and ensure it locks securely. The Infinity System will automatically transfer to the reserve roll once the primary roll is depleted.



Image 4.2: Interior view showing the two spindles for tissue rolls.

5. OPERATING INSTRUCTIONS

The San Jamar R4070BKSS dispenser features an Infinity System for continuous tissue availability.

- **Dispensing:** Users pull tissue from the bottom slot. The dispenser is designed for easy, single-sheet dispensing.
- **Automatic Transfer:** When the primary roll is fully depleted, the Infinity System automatically releases the reserve roll into the dispensing position, ensuring uninterrupted service. This mechanism prevents access to the spare roll until the first is empty, eliminating stub roll waste.
- **Refilling:** When one roll is depleted and the other is in use, open the dispenser and replace the empty spindle with a new 9-inch JBT roll.

6. MAINTENANCE

Regular cleaning and maintenance will ensure optimal performance and hygiene.

- **Cleaning:** Wipe the exterior surfaces of the dispenser with a soft cloth dampened with a mild, non-abrasive cleaner. Avoid harsh chemicals or abrasive pads that could scratch the finish.
- **Interior Cleaning:** Periodically open the dispenser and wipe down the interior to remove any dust or paper residue.
- **Inspection:** Regularly check the mounting screws for tightness and ensure the dispenser is securely attached to the wall. Inspect the internal mechanisms for any signs of wear or damage.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Tissue not dispensing smoothly.	Roll is jammed or improperly loaded.	Open dispenser, check roll alignment, and ensure tissue is feeding correctly. Remove any obstructions.
Dispenser cover not closing/locking.	Obstruction or misalignment.	Check for any foreign objects preventing closure. Ensure rolls are properly seated and not protruding.
Reserve roll not dropping.	Primary roll not fully depleted or mechanism stuck.	Ensure the primary roll is completely empty. Gently check the transfer mechanism for any sticking.

8. SPECIFICATIONS

Feature	Detail
Model Number	R4070BKSS
Capacity	Two (2) 9-inch Jumbo Bath Tissue (JBT) rolls
Dimensions (L x W x H)	19.25 x 12.25 x 6 inches
Weight	4 Pounds
Material	Impact-resistant plastic
Color	Black/Stainless Steel Look
Installation Type	Wall-mounted
Features	Infinity System for continuous tissue, auto transfer, eliminates stub roll waste.

9. WARRANTY INFORMATION

San Jamar products are manufactured to high-quality standards. For specific warranty details, please refer to the warranty card included with your product or visit the official San Jamar website. Keep your purchase receipt as proof of purchase for any warranty claims.

10. CUSTOMER SUPPORT

If you have any questions, require technical assistance, or need to order replacement parts, please contact San Jamar customer support:

- **Website:** www.sanjamar.com
- **Phone:** Refer to the San Jamar website for regional contact numbers.

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