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8Bitdo 6922621502210

8Bitdo Ultimate Wired Controller User Manual

For Xbox Series X|S, Xbox One, Windows 10 & Windows 11

1. Introduction

Thank you for choosing the 8Bitdo Ultimate Wired Controller. This controller is officially licensed for Xbox and designed to provide a premium gaming experience across multiple platforms. It features advanced customization options and a comfortable design for extended play sessions.

Package Contents:

- 8Bitdo Ultimate Wired Controller
- USB Cable (3 meters / 9.84 feet)
- User Manual (this document)

Compatibility:

- Xbox Series X
- Xbox Series S
- Xbox One
- Windows 10 and above

2. Setup

Connecting the Controller:

1. Locate an available USB port on your Xbox console (Series X, Series S, or Xbox One) or your Windows 10/11 PC.
2. Connect the USB cable from the controller to the USB port on your device.
3. The controller will automatically be detected and configured. The Xbox button on the controller will illuminate to indicate a successful connection.



Image: The 8Bitdo Ultimate Wired Controller in white, connected via its USB cable.



Image: A user holding the 8Bitdo Ultimate Wired Controller, connected to an Xbox Series X console, demonstrating typical setup.



Image: The 8Bitdo Ultimate Wired Controller connected to a laptop, illustrating its use for PC gaming.

3. Operating the Controller

Ultimate Software:

The 8Bitdo Ultimate Software allows for extensive customization of your controller. This software is available wirelessly on iOS and Android devices, and via wired connection on Xbox and PC. It enables you to:

- Customize button mapping.
- Adjust stick and trigger sensitivity.
- Control vibration intensity.
- Create and save up to 3 custom profiles.



Image: A smartphone displaying the 8Bitdo Ultimate Software interface, showing customization options for the controller.

Profile Switching:

The controller features a custom profile switch button, allowing you to switch between your 3 saved profiles on the fly. Refer to the Ultimate Software for details on how to configure these profiles.

Pro-level Back Buttons:

Two additional back buttons are integrated for advanced gameplay. These can be mapped to various functions using the Ultimate Software for quick access during gaming.



Image: The rear view of the 8Bitdo Ultimate Wired Controller, highlighting the two programmable back buttons (P1 and P2).

3.5mm Audio Jack:

Connect your headset directly to the controller using the integrated 3.5mm audio jack for game audio and chat functionality.



Image: A top-down view of the 8Bitdo Ultimate Wired Controller, showing the 3.5mm audio jack located at the top edge.

STAR Button Functionality:

The STAR button is used for quick button swaps. To swap two buttons, press and hold any two of A/B/X/Y/LB/RB/LSB/RSB buttons, then press the STAR button to swap them. To cancel a swap, press and hold any of the two buttons that have been swapped and press the STAR button again.

Volume Control:

- To increase or decrease volume: Hold the PROFILE button + UP/DOWN on the D-pad.
- To adjust game/chat balance: Hold the PROFILE button + LEFT/RIGHT on the D-pad.

4. Maintenance

To ensure the longevity and optimal performance of your 8Bitdo Ultimate Wired Controller, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the controller. For stubborn dirt, slightly dampen the cloth with water. Avoid

harsh chemicals or abrasive cleaners.

- **Storage:** Store the controller in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid sharply bending or twisting the USB cable. Do not pull the cable to disconnect the controller; always grasp the connector.
- **Avoid Drops:** Protect the controller from drops and impacts, which can damage internal components.

5. Troubleshooting

Controller Not Responding:

- Ensure the USB cable is securely connected to both the controller and the console/PC.
- Try connecting the controller to a different USB port on your console/PC.
- Restart your console or PC.
- Verify that your console/PC operating system is up to date.

Issues with Ultimate Software:

- Ensure your mobile device (iOS/Android) has Bluetooth enabled for wireless connection to the software.
- For PC/Xbox, ensure the controller is wired when using the software.
- Download the latest version of the Ultimate Software from the official 8Bitdo website.

Stick Drift or Input Inaccuracy:

- Calibrate the sticks using the 8Bitdo Ultimate Software.
- Ensure the controller's firmware is up to date. Visit the official 8Bitdo support page for firmware updates.
- If issues persist, try reconnecting the controller multiple times.

No Audio from Headset:

- Ensure your headset is fully plugged into the 3.5mm audio jack on the controller.
- Check your console/PC audio settings to ensure output is directed to the controller.
- Adjust volume using the controller's volume controls (PROFILE button + UP/DOWN).

Bluetooth Connectivity (for Ultimate Software only):

This controller does not support Bluetooth connectivity for gameplay on Switch, mobile, or other devices. Bluetooth is exclusively for connecting to the 8Bitdo Ultimate Software Mobile App on iOS and Android for customization purposes.

6. Specifications

Model Number	6922621502210
Connectivity	Wired USB
Cable Length	3 meters (9.84 feet)
Dimensions	10 x 48 x 50 cm
Weight	331.69 g
Audio Jack	3.5mm

7. Warranty and Support

Return Policy:

This product typically includes a 30-day return policy. Please refer to your retailer's specific return terms and conditions at the time of purchase.

Technical Support:

For further assistance, firmware updates, or detailed troubleshooting not covered in this manual, please visit the official 8Bitdo support website:
https://support.8bitdo.com/

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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