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> [NutriChef PKTWC10SL Countertop Hot & Cold Water Cooler Dispenser User Manual](#)

## NutriChef PKTWC10SL

# NutriChef PKTWC10SL Countertop Hot & Cold Water Cooler Dispenser

User Manual

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## 1. INTRODUCTION

Thank you for choosing the NutriChef PKTWC10SL Countertop Hot & Cold Water Cooler Dispenser. This manual provides important information regarding the installation, operation, and maintenance of your new water dispenser. Please read it thoroughly before use and retain it for future reference.

This countertop water dispenser is designed to provide instant access to both hot and cold water, accommodating 3 or 5-gallon water bottles. It features a built-in compressor for efficient cooling and a child safety lock for the hot water spout.

## 2. IMPORTANT SAFETY INFORMATION

To reduce the risk of fire, electric shock, or injury, always follow basic safety precautions when using this appliance.

- Read all instructions before using the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Ensure the power supply matches the specifications (120/240V).
- Always unplug the dispenser before cleaning or performing any maintenance.
- Keep the appliance away from direct sunlight and heat sources.
- Do not immerse the dispenser, cord, or plug in water or other liquids.
- Supervise children when they are near the appliance. The hot water spout is equipped with a child safety lock.
- Use only 3 or 5-gallon water bottles with this dispenser.
- Ensure proper ventilation around the unit. Do not block the rear fan.
- This appliance is for indoor use only.

## 3. PACKAGE CONTENTS

Upon unpacking, please ensure all items listed below are present and in good condition:

- NutriChef PKTWC10SL Water Cooler Dispenser (1 unit)
- Power Cord (pre-attached)
- User Manual (this document)

## 4. PRODUCT OVERVIEW

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Familiarize yourself with the components of your water dispenser:



**Figure 4.1:** Front and back view of the NutriChef PKTWC10SL water dispenser. The front shows the dispensing spouts and indicator lights, while the back reveals the power cord and cooling fan.

# HIGH CLASS WATER DISPENSER



**Figure 4.2:** Detailed view of the dispenser's front panel. It features three LED indicators (red for hot, yellow for power, green for cold), instant cold water spout, instant hot water spout with child safety lock, and separate on/off switches for hot and cold water on the back.



**Figure 4.3:** Rear view of the water dispenser. This image shows the green on/off switch for cold water, the red on/off switch for hot water, and the cooling fan grille.

- **Hot Water Spout:** Dispenses hot water. Features a child safety lock.
- **Cold Water Spout:** Dispenses cold water.
- **LED Indicators:**
  - Red LED: Indicates hot water heating is active.
  - Yellow LED: Indicates power is supplied to the unit.
  - Green LED: Indicates cold water cooling is active.
- **Hot Water Switch (Rear):** Controls the hot water heating function.
- **Cold Water Switch (Rear):** Controls the cold water cooling function.

- **Drip Tray:** Collects spills and is removable for cleaning.
- **Water Bottle Support:** Holds 3 or 5-gallon water bottles.

## 5. SETUP INSTRUCTIONS

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1. **Unpack the Dispenser:** Carefully remove the dispenser from its packaging.
2. **Placement:** Place the dispenser on a flat, stable, and level surface. Ensure there is adequate space (at least 4 inches) around the back and sides for proper ventilation. Avoid placing it in direct sunlight or near heat sources.
3. **Initial Cleaning:** Before first use, it is recommended to clean the internal water tanks.
  - Place an empty bucket under the spouts.
  - Pour approximately 1 liter of clean water into the water bottle support area.
  - Dispense water from both hot and cold spouts until the water runs clear. Discard this water.
  - Repeat this process 2-3 times to ensure thorough flushing.
4. **Install Water Bottle:** Remove the cap from a 3 or 5-gallon water bottle. Carefully lift the bottle and place it upright onto the water bottle support on top of the dispenser. Ensure it is seated firmly.
5. **Plug In:** Plug the power cord into a grounded electrical outlet (120/240V). The yellow "POWER" LED indicator should illuminate.
6. **Activate Heating/Cooling:** Locate the red (hot water) and green (cold water) switches on the back of the unit. Flip them to the "ON" position. The red "HOT" and green "COLD" LED indicators on the front will illuminate.
7. **Wait for Temperature:** Allow approximately 15-20 minutes for the water to reach optimal hot and cold temperatures. The respective LED indicators will turn off once the desired temperature is reached and cycle on/off during operation to maintain temperature.

## 6. OPERATING INSTRUCTIONS

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Once the dispenser is set up and the water has reached temperature, it is ready for use.

1. **Dispensing Cold Water:**
  - Place a cup under the blue (cold water) spout.
  - Press the cold water lever. Water will dispense.
  - Release the lever to stop the flow.
2. **Dispensing Hot Water (with Child Safety Lock):**
  - Place a heat-resistant cup under the red (hot water) spout.
  - Simultaneously push the child safety lock button (usually located above the lever) and press the hot water lever.
  - Release both the safety lock and the lever to stop the flow.
  - *Caution: Hot water is very hot (185-205°F). Exercise extreme care to prevent burns.*
3. **Replacing Water Bottle:** When the water bottle is empty, carefully lift it off the dispenser. Place a new 3 or 5-gallon bottle onto the support. The dispenser will automatically refill its internal tanks.

## 7. MAINTENANCE

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Regular cleaning and maintenance will ensure optimal performance and longevity of your water dispenser.

1. **External Cleaning:**
  - Unplug the dispenser from the power outlet.

- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Clean the drip tray and grille regularly. The drip tray is removable for easy cleaning.

## 2. Internal Cleaning (Every 3-6 Months):

- Unplug the dispenser and remove the water bottle.
- Drain all remaining water from both hot and cold spouts into a bucket.
- Prepare a cleaning solution: Mix 1 gallon of water with 1 cup of white vinegar, or use a food-grade water dispenser cleaning solution.
- Pour the cleaning solution into the water bottle support area.
- Allow the solution to sit for 15-30 minutes.
- Drain the cleaning solution through both spouts until the tanks are empty.
- Rinse thoroughly by pouring several gallons of clean water through the dispenser, draining each gallon completely from both spouts. Continue until no vinegar smell or taste remains.
- Replace the water bottle and plug in the unit.

3. **Rear Fan Cleaning:** Periodically check the cooling fan grille at the back of the unit for dust accumulation. Use a soft brush or vacuum cleaner to gently remove any dust to ensure proper airflow and cooling efficiency.

## 8. TROUBLESHOOTING

Before contacting customer support, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
No water dispenses.	Empty water bottle; airlock; dispenser not plugged in.	Replace bottle; ensure bottle is seated correctly; check power connection.
Water is not hot/cold enough.	Hot/cold switch off; insufficient time to heat/cool; poor ventilation.	Ensure switches are ON; allow 15-20 mins; clear obstructions around fan.
Water has an unusual taste.	New unit (plastic taste); needs cleaning.	Perform initial flushing; clean internal tanks as per maintenance section.
Unit is noisy.	Normal compressor operation; unit not level; fan obstructed.	Ensure unit is on a level surface; clean rear fan.
Hot water safety lock not working.	Improper operation.	Ensure you are pressing the safety button and the lever simultaneously.

## 9. SPECIFICATIONS

Feature	Detail
Model Number	PKTWC10SL
Power Output (Heating)	500 Watt
Power Output (Cooling)	65 Watt
Cold Water Capacity	2.0 Liters / Hour
Hot Water Capacity	5.0 Liters / Hour
Cold Water Temperature	50-55° Fahrenheit (10-13°C)

Feature	Detail
Hot Water Temperature	185-205° Fahrenheit (85-96°C)
Construction Material	Engineered ABS
Power Supply	120/240V
Dimensions (L x W x H)	12.2" x 12.6" x 20.2" inches
Weight	9.9 Pounds
Compatible Bottle Sizes	3 or 5-Gallon

## 10. WARRANTY & SUPPORT

This NutriChef product comes with a **1-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

The warranty does not cover damage caused by misuse, accident, unauthorized modification, or failure to follow the instructions in this manual.

For warranty claims, technical support, or general inquiries, please contact NutriChef customer service. Please have your model number (PKTWC10SL) and proof of purchase ready.

You can find contact information on the official NutriChef website or through your retailer.

