

## Amazon B01MTOMIB4

# Amazon Cloud Cam (Key Edition) Indoor Security Camera User Manual

Model: B01MTOMIB4

## INTRODUCTION

The Amazon Cloud Cam (Key Edition) is an indoor security camera designed to provide 24/7 monitoring and enhance home security, especially when integrated with Amazon Key for in-home deliveries. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Cloud Cam.

- Works with Amazon Key, exclusively for Prime members in select cities and surrounding areas. An Amazon Key-compatible smart lock is required to activate Amazon Key.
- Visual verification – With Amazon Key, watch your delivery happening live or view a video clip of it later.
- 24/7 monitoring – Check in on your front door any time in 1080p Full HD. Watch, download, and share the last 24 hours of motion alert video clips for free.
- Notifications - Get notified when Cloud Cam sees activity at your front door with the Cloud Cam App.
- See clearly in the dark - Night vision lets you detect what's happening around the clock. Turn on/off night vision LEDs in the Cloud Cam App.
- Two-way audio - Check in with the family or tell your dog to stop barking at the front door.
- 30-day free trial of any Cloud Cam subscription - Get intelligent alerts and advanced features like person detection, Zones, and see up to 30 days of video history.
- Works with Alexa - Just ask Alexa to show your live feed on your Amazon Fire TV or Echo Show.
- Cloud Cam's intelligence lives in the cloud so it is always getting smarter with more advanced alerts, detection, and features.



**Locks are available in a variety of colors and finishes—to best match your door.**

*Image: A display of various smart locks in different colors and finishes, illustrating the range of compatible smart locks required for Amazon Key integration.*

## PACKAGE CONTENTS

Ensure all items are present in the package:

- Amazon Cloud Cam (Key Edition)
- Power Adapter and Cable
- Quick Start Guide

## SETUP

Follow these steps to set up your Amazon Cloud Cam:

1. **Download the App:** Download the Amazon Cloud Cam App from your device's app store. For Amazon Key integration, ensure you are using the Amazon Key App.
2. **Power On:** Connect the power cable to your Cloud Cam and plug the adapter into a power outlet. The status light will indicate its power status.
3. **Placement:** Place your Cloud Cam in a central location with a clear view of the area you wish to monitor, such as your front door for Amazon Key deliveries. Ensure it is within Wi-Fi range.
4. **Connect to Wi-Fi:** Open the app and follow the on-screen instructions to connect your Cloud Cam to your home Wi-Fi network.
5. **Pair with Amazon Key (Optional):** If using with Amazon Key, follow the in-app instructions to pair your Cloud Cam with your compatible smart lock and enable in-home delivery features.

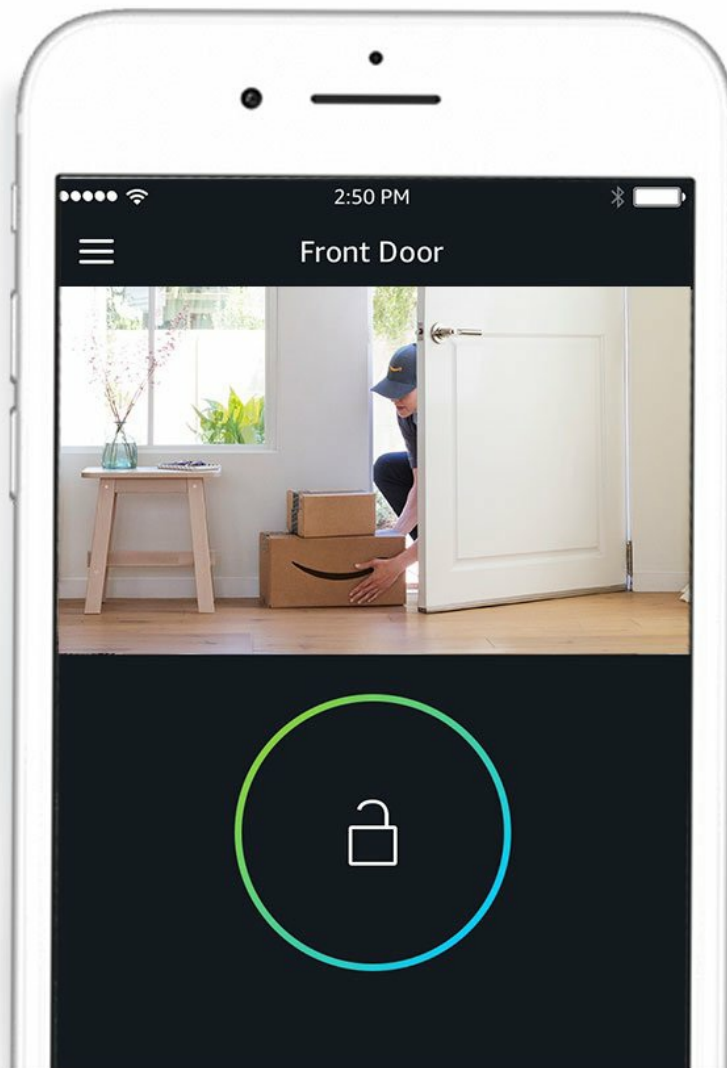


*Image: The Amazon Cloud Cam (Key Edition) device, showing its compact design and adjustable stand.*

## OPERATING INSTRUCTIONS

Once set up, you can utilize the following features:

- **Live View:** Access a live 1080p Full HD video feed of your monitored area through the Cloud Cam App at any time.
- **Motion Detection & Alerts:** The camera detects motion and sends instant notifications to your smartphone. You can customize motion zones and sensitivity in the app.
- **Two-Way Audio:** Use the built-in microphone and speaker to communicate with people or pets in the camera's view.
- **Night Vision:** The Cloud Cam automatically switches to night vision in low-light conditions, providing clear video even in complete darkness. Night vision LEDs can be toggled on/off via the app.
- **Video History:** Review the last 24 hours of motion alert video clips for free. Subscription plans offer extended video history (up to 30 days) and advanced features like person detection.
- **Amazon Key Integration:** For Amazon Key users, the camera provides visual verification of in-home deliveries, allowing you to watch live or review recorded clips of the delivery process.
- **Alexa Integration:** Connect your Cloud Cam with Alexa-enabled devices. You can ask Alexa to show your live feed on compatible devices like Amazon Fire TV or Echo Show.



**Watch a delivery happening live  
or a video clip of it after.**

*Image: A smartphone screen displaying the Amazon Cloud Cam app, showing a delivery person placing packages inside a door, with an "unlock" icon on the screen. This illustrates the visual verification feature.*



**Always know who's coming and going. Use the app to check your lock status or control your lock remotely.**

*Image: A man entering a home with a bag of flowers, demonstrating how the Cloud Cam allows users to monitor who is coming and going.*





**Grant access to the people you trust. Get notified when your door is locked or unlocked.**

*Image: A woman walking multiple dogs on leashes, illustrating the ability to grant access to trusted individuals and receive notifications when the door is locked or unlocked.*

## MAINTENANCE

To ensure optimal performance of your Cloud Cam:

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- **Software Updates:** Ensure your Cloud Cam App and camera firmware are always up to date. Updates are typically automatic but can be checked in the app settings.
- **Power Cycle:** If the camera becomes unresponsive, unplug it from the power outlet, wait 10 seconds, and then plug it back in.

## TROUBLESHOOTING

Problem	Solution
Camera is offline	<p>Check if the power adapter is securely plugged in.</p> <p>Ensure your Wi-Fi network is active and the camera is within range.</p> <p>Restart your Wi-Fi router.</p> <p>Perform a power cycle on the camera (unplug and replug).</p>
Poor video quality	<p>Check your internet connection speed.</p> <p>Ensure the camera lens is clean.</p> <p>Move the camera closer to your Wi-Fi router if signal strength is low.</p>
No motion alerts	<p>Verify motion detection is enabled in the Cloud Cam App settings.</p> <p>Adjust motion sensitivity and detection zones.</p> <p>Check your phone's notification settings for the Cloud Cam App.</p>

## SPECIFICATIONS

- **Video Resolution:** 1080p Full HD
- **Field of View:** Not specified, but typically wide-angle for security cameras.
- **Night Vision:** Yes, with IR LEDs.
- **Audio:** Two-way audio (built-in microphone and speaker).
- **Connectivity:** Wi-Fi (802.11 b/g/n 2.4 GHz).
- **Power:** AC power adapter.
- **Compatibility:** Amazon Cloud Cam App, Amazon Key App, Alexa-enabled devices.

## WARRANTY INFORMATION




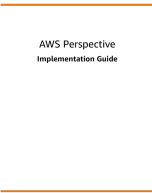
Your Amazon Cloud Cam (Key Edition) is covered by a limited warranty. For detailed information regarding warranty terms, conditions, and duration, please refer to the warranty card included with your product or visit the official Amazon support website.



## CUSTOMER SUPPORT

For further assistance, technical support, or to report issues, please visit the Amazon Device Support page or contact Amazon Customer Service directly. Online resources, FAQs, and community forums are also available to help you with your



Related Documents - B01MTOMIB4

	<p><a href="#">Amazon Echo &amp; Alexa Brand Usage Guidelines for External Partners</a></p> <p>Official guidelines for external partners on the proper usage of Amazon Echo and Alexa brand assets, including logos, typography, colors, and representation in marketing materials. Ensure brand consistency and integrity.</p>
	<p><a href="#">AWS Technical Essentials: Cloud Computing and Virtualisation Training</a></p> <p>Learn essential AWS services and common cloud solutions with Lumify Work's AWS Technical Essentials course. Gain hands-on experience with compute, database, storage, networking, and security concepts for building scalable, cost-effective cloud solutions.</p>
	<p><a href="#">Merkury Smart Wi-Fi Camera Start Guide</a></p> <p>A comprehensive start guide for the Merkury Smart Wi-Fi Camera, covering setup, app integration, and voice control with Google Assistant and Amazon Alexa.</p>
	<p><a href="#">AWS Perspective Implementation Guide: Automate AWS Cloud Workload Diagramming</a></p> <p>Learn how to deploy AWS Perspective, a visualization tool that automatically generates architecture diagrams of your AWS Cloud workloads. This guide covers implementation steps, cost considerations, and architectural overviews for optimizing your cloud resource visualization.</p>

	<p><a href="#">AWS QnABot Implementation Guide: Deploy and Customize Your Chatbot</a></p> <p>Learn how to deploy, configure, and customize AWS QnABot, a multi-channel, multi-language conversational interface. This guide provides step-by-step instructions for building intelligent chatbots with Amazon Lex and Alexa.</p>
	<p><a href="#">SwitchBot Pan/Tilt Cam 2K User Manual - Setup, Features, and Specifications</a></p> <p>Comprehensive user manual for the SwitchBot Pan/Tilt Cam 2K (W3101100), detailing package contents, specifications, installation, features like pan-tilt control, motion detection, third-party integration, night vision, privacy mode, and troubleshooting. Includes safety and regulatory information.</p>