Microsoft Xbox One S 500GB

Microsoft Xbox One S 500GB Console Instruction Manual

Model: Xbox One S 500GB

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PRODUCT FEATURES

- **Xbox One S 500GB Console:** A compact and powerful gaming console.

- **Xbox Wireless Controller:** Includes one controller with a 3.5mm headset jack for audio and chat.

- **4K Blu-ray Movies:** Watch Ultra HD Blu-ray discs for stunning visual clarity.

- **4K Content Streaming:** Stream 4K content from popular apps like Amazon, Netflix, Hulu, and Microsoft Movies.

- **High Dynamic Range (HDR):** Experience richer, more luminous colors and video in supported games and content.

- **Extensive Game Library:** Play over 100 console exclusives and a growing library of Xbox 360 games through backward compatibility.

- **Included Cables:** Comes with an HDMI cable (4K Capable) and an AC Power cable.

- **Xbox Live Gold Trial:** Includes a 14-day Xbox Live Gold Trial for online multiplayer and free games.

SETUP GUIDE

1. Unboxing and Contents Check

Carefully remove all items from the packaging. Ensure the following components are present:

- Xbox One S 500GB Console

- 1 Xbox Wireless Controller

- HDMI Cable (4K Capable)

- AC Power Cable
- 14-day Xbox Live Gold Trial (digital code or card)

2. Connecting the Console

1. **Connect HDMI Cable:** Insert one end of the HDMI cable into the HDMI OUT port on the back of your Xbox One S console. Connect the other end to an HDMI input on your TV or monitor.

2. **Connect Power Cable:** Plug the AC Power Cable into the power input on the back of the console. Connect the other end of the power cable to a wall outlet.

Image: Rear view of the Xbox One S console, highlighting the HDMI OUT and power input ports for easy connection.

3. Setting Up the Controller

1. **Insert Batteries:** Open the battery compartment on the back of the Xbox Wireless Controller and insert two AA batteries (included).

2. **Power On Controller:** Press and hold the Xbox button on the controller to turn it on.

3. **Pairing:** Press the Pair button on the top of the controller (small circular button). Then, press the Pair button on the front of the console (small circular button near the USB port). The Xbox button on the controller will flash rapidly and then become solid when paired.

Image: Front view of the Xbox One S console, showing the power button and controller pairing button. A white Xbox Wireless Controller is placed on top of the console.

4. Initial Console Power On and Configuration

Press the Xbox button on the front of the console to power it on. Follow the on-screen instructions to:

- Select your language and region.
- Connect to your Wi-Fi network or use an Ethernet cable for a wired connection.
- Sign in with your Microsoft account or create a new one.
- Install any necessary system updates. This may take some time.

OPERATING YOUR XBOX ONE S

1. Power On/Off

- **To Power On:** Press the Xbox button on the console or the Xbox button on your controller.
- **To Power Off:** Press and hold the Xbox button on your controller until the Power Center appears, then select "Turn console off". Alternatively, press and hold the Xbox button on the console for 10 seconds until it powers

off.

2. Navigating the Dashboard

The Xbox dashboard is your central hub. Use the D-pad or left analog stick on your controller to navigate through menus, games, and apps. The Xbox button on the controller will always take you back to the Home screen.

3. Playing Games

- **Disc-based Games:** Insert a game disc into the disc drive on the front of the console. The game will appear on your Home screen or in "My games & apps".
- **Digital Games:** Download games from the Microsoft Store. Once downloaded, they will appear in "My games & apps".
- **Backward Compatibility:** Many Xbox 360 and original Xbox games are playable on Xbox One S. Insert the disc or download the digital version if you own it.

4. Media Playback and Streaming

The Xbox One S features a built-in 4K Ultra HD Blu-ray player and supports streaming from various entertainment apps.

- **4K Blu-ray:** Insert a 4K Ultra HD Blu-ray disc into the console. The Blu-ray player app will launch automatically.
- **Streaming Apps:** Download apps like Netflix, Hulu, Amazon Prime Video, and Microsoft Movies from the Microsoft Store to stream 4K content (subscription and 4K TV required).

MAINTENANCE

1. Cleaning Your Console

Regularly clean your Xbox One S to ensure optimal performance and longevity.

- Use a soft, lint-free cloth to wipe down the exterior of the console.
- Gently use a vacuum cleaner with a brush attachment to remove dust from ventilation grilles.
- Do not use liquid cleaners or abrasive materials.

2. Ensuring Proper Ventilation

Place your console in a well-ventilated area. Avoid placing it in enclosed spaces or on soft surfaces that can block airflow.

3. Software Updates

Keep your console's software up-to-date to access the latest features, improvements, and security patches. Updates are typically downloaded and installed automatically when the console is in Instant-On power mode.

4. Storage Management

The 500GB internal storage can fill up quickly with games and apps. To manage storage:

- Delete games or apps you no longer play from "My games & apps".
- Connect an external USB 3.0 hard drive (256GB or larger) to expand your storage capacity.

TROUBLESHOOTING COMMON ISSUES

1. Console Not Powering On

- Ensure the power cable is securely connected to both the console and the wall outlet.
- Try a different power outlet.
- If using a power strip, try plugging directly into a wall outlet.

2. No Display on TV

- Verify the HDMI cable is firmly connected to both the console's HDMI OUT port and your TV's HDMI input.
- Ensure your TV is set to the correct HDMI input source.
- Try a different HDMI cable or TV.

3. Controller Not Connecting/Responding

- Check if the controller batteries are charged or replace them.
- Re-pair the controller with the console using the pairing buttons (refer to Setup Guide).
- Try connecting the controller to the console using a USB cable.

4. Network Connection Issues

- Restart your console and your network router/modem.
- Go to Settings > Network > Network settings > Test network connection to diagnose issues.
- Ensure your Wi-Fi password is correct if connecting wirelessly.

TECHNICAL SPECIFICATIONS

Feature	Detail
Model Number	Xbox One S 500GB
Storage Capacity	500GB Internal Hard Drive
Video Output	4K Ultra HD (Blu-ray & Streaming), High Dynamic Range (HDR)
Audio Support	Dolby Atmos, DTS:X
Optical Drive	4K Ultra HD Blu-ray / DVD
Connectivity	HDMI In/Out, USB 3.0 ports, Ethernet, Wi-Fi (802.11ac), Bluetooth
Dimensions	21.65 x 23.62 x 21.65 inches
Weight	6.36 pounds
Manufacturer	Microsoft
Release Date	July 1, 2017

Warranty & Support

Warranty Information

Your Microsoft Xbox One S 500GB Console is covered by a limited manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms, conditions, and duration of coverage. Keep your proof of purchase for warranty claims.

Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please contact Microsoft Support:

- **Online Support:** Visit the official Xbox Support website for FAQs, troubleshooting guides, and community forums.
- **Phone Support:** Contact Microsoft Customer Service via phone. Refer to the official Xbox website for regional contact numbers.

Before contacting support, please ensure you have your console's serial number and proof of purchase readily available.