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Smartby XRS351-C

Smartby XRS351-C Remote Control User Manual

For Vizio SB3851-C0, SB3851-C0M, and S3851W-D4 Sound Bar Models

1. INTRODUCTION

This manual provides instructions for the proper setup, operation, and maintenance of your Smartby XRS351-C remote control. This remote is designed as a direct replacement for specific Vizio sound bar models, including SB3851-C0, SB3851-C0M, and S3851W-D4. It offers out-of-the-box functionality without the need for complex programming.

2. PRODUCT OVERVIEW

The Smartby XRS351-C remote control features a clear display and intuitive button layout for easy navigation and control of your Vizio sound bar. Its ergonomic design ensures comfortable handling.





Figure 2.1: Front view of the Smartby XRS351-C remote control. This image displays the remote's layout, including the display screen at the top, followed by buttons for INPUT, MENU, and POWER. Below these are navigation controls (up, down, left, right, play/pause) and volume controls (minus, mute, plus).

3. SETUP

3.1. Battery Installation

The remote control requires two AAA batteries (not included) for operation. Follow these steps to install the batteries:

1. Locate the battery compartment cover on the back of the remote control.
2. Press down on the tab and slide the cover off.
3. Insert two AAA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Slide the battery compartment cover back into place until it clicks securely.



Figure 3.1: Back view of the remote control with the battery cover open, illustrating the correct placement for two AAA batteries within the compartment.

3.2. Initial Use

Once batteries are installed, the Smartby XRS351-C remote control is ready for immediate use with compatible Vizio sound bars. No programming or pairing is required. Simply point the remote at your sound bar and begin operation.

4. OPERATING INSTRUCTIONS

The remote control provides full functionality for your Vizio sound bar. Familiarize yourself with the button layout:

- **Power Button ():** Turns the sound bar on or off.
- **Input Button:** Cycles through available audio input sources (e.g., HDMI, Optical, Bluetooth).
- **Menu Button:** Accesses the sound bar's on-screen menu for settings adjustments.
- **Navigation Buttons (Up, Down, Left, Right):** Used to navigate through menus and adjust settings.
- **Play/Pause Button ():** Controls media playback.
- **Skip Back/Forward Buttons (/):** Skips tracks during media playback.
- **Volume Up (+) / Down (-):** Adjusts the sound bar's master volume.
- **Mute Button ():** Mutes or unmutes the sound bar's audio output.

The integrated display screen provides visual feedback for menu navigation, input selection, and volume levels, enhancing user experience.

5. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the remote control. Avoid using liquid cleaners or abrasive materials, as they may damage the surface or internal components.
- **Battery Replacement:** Replace batteries when the remote's response becomes sluggish or the display dims significantly. Always replace both batteries at the same time with new ones of the same type. Remove batteries if the remote will not be used for an extended period to prevent leakage.
- **Storage:** Store the remote in a cool, dry place away from direct sunlight and extreme temperatures.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Remote not responding.	Dead or incorrectly installed batteries. Obstruction between remote and sound bar. Remote out of range.	Replace batteries, ensuring correct polarity. Remove any objects blocking the signal path. Move closer to the sound bar.
Display is dim or unreadable.	Low battery power.	Replace batteries with new, non-rechargeable batteries. Rechargeable batteries may not provide sufficient voltage for optimal display brightness.
Specific buttons not working.	Dirt or debris under the button. Internal malfunction.	Clean the remote surface. If problem persists, contact customer support.

7. SPECIFICATIONS

- **Model:** XRS351-C
- **Brand:** Smartby
- **Compatible Devices:** Vizio SB3851-C0, SB3851-C0M, S3851W-D4 Sound Bars
- **Power Source:** 2 x AAA Batteries (not included)
- **Dimensions:** 5.6 x 2 x 0.5 inches (approximately)
- **Item Weight:** 0.317 ounces (approximately)
- **Color:** Black
- **Special Feature:** Ergonomic design, Integrated Display

8. WARRANTY AND SUPPORT

For any issues or inquiries regarding your Smartby XRS351-C remote control, please refer to the retailer's return policy or contact Smartby customer support. While specific warranty details are not provided in this manual, standard consumer rights apply. Ensure to keep your purchase receipt for any potential support claims. For further assistance, you may visit the [Smartby Store on Amazon](#).

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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