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SEI Furniture FE9021

SEI Furniture Canyon Heights Faux Stone Electric Fireplace Instruction Manual

Model: FE9021

1. Product Overview

The SEI Furniture Canyon Heights Electric Fireplace offers a blend of aesthetic appeal and functional heating. This freestanding unit features a crisp white finish with rustic white faux stacked stone surrounding a 33-inch widescreen electric firebox. It provides supplemental heat for areas up to 400 square feet, along with lifelike flame effects and burning logs with embers. The unit includes energy-efficient LED bulbs for the flame effect and an optional down light illumination.
Key features include:

- 33-inch widescreen electric firebox.
- Supplemental heat for up to 400 square feet.
- Lifelike flames and burning logs with embers.
- Classic brick style interior.
- Optional down light illumination.
- Long-life, energy-efficient LED bulbs.
- Authentically textured, faux stone surround.
- User-friendly remote control with 4-way adjustability.
- Automatic shutoff for safety.
- Glass remains cool to the touch.



Image 1.1: Front view of the SEI Furniture Canyon Heights Faux Stone Electric Fireplace, showcasing the white finish, faux stone, and illuminated firebox.

2. Safety Information

WARNING: To reduce the risk of fire, electric shock, or injury, read all instructions before using this appliance.

- Ensure the fireplace is plugged into a properly grounded 120V AC outlet. Do not use extension cords or power strips.
- Keep combustible materials such as furniture, bedding, papers, clothes, and curtains at least 3 feet (0.9 meters) from the front of the fireplace.
- Do not block air vents. Maintain proper clearance around the fireplace for adequate ventilation.
- Never leave the fireplace unattended while in operation.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.
- The glass panel remains cool to the touch, but the heat outlet can become hot. Exercise caution.
- Always unplug the fireplace before cleaning or performing any maintenance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

3. Setup and Assembly

The SEI Furniture Canyon Heights Electric Fireplace is designed for freestanding installation. Assembly is required upon delivery.

3.1 Unpacking

1. Carefully remove all components from the packaging.
2. Inspect all parts for any damage. If any damage is found, do not proceed with assembly and contact customer support.
3. Ensure all hardware and components listed in the packing list (typically included in the box) are present.

3.2 Assembly Instructions

Assembly typically takes approximately one hour with two people. Follow the detailed instructions provided in the separate assembly guide included with your product. A helpful tip from users: if wooden dowels feel loose in pre-drilled holes, a small amount of wood glue can be used for added strength during assembly.

3.3 Placement

- Place the assembled fireplace on a flat, level, and stable surface.
- Ensure there is adequate clearance from walls and other objects for proper air circulation and safety (refer to Safety Information).
- Locate the fireplace near a grounded 120V AC electrical outlet.

3.4 Power Connection

1. Once fully assembled and placed, plug the power cord directly into a grounded 120V AC wall outlet.
2. Do not use extension cords, power strips, or surge protectors.



Image 3.1: The electric fireplace integrated into a living room, demonstrating typical placement.

4. Operating Instructions

The fireplace is operated using the control panel on the unit or the included remote control.

4.1 Remote Control Functions

The remote control provides convenient access to all fireplace functions. Ensure batteries are correctly installed.

- **Power Button:** Turns the fireplace ON or OFF.
- **Flame Control:** Adjusts the brightness and intensity of the flame effect (5 levels).
- **Log Bed Control:** Adjusts the brightness of the burning log effect (5 levels).
- **Down Light:** Activates or deactivates the optional down light illumination.
- **Heat Settings:** Activates the heating element. Adjust temperature settings as desired. The fireplace provides supplemental heat for up to 400 square feet.

- **Timer:** Sets an automatic shutoff timer for the fireplace.

4.2 Using Flame Effects Without Heat

The flame effect can be operated independently of the heating function. This allows you to enjoy the ambiance of a fire year-round without generating heat.

1. Press the Power button to turn on the unit.
2. Adjust the Flame Control and Log Bed Control to your preferred settings.
3. Ensure the Heat setting is turned OFF.

5. Maintenance

Regular maintenance ensures the longevity and optimal performance of your electric fireplace. Always unplug the unit before performing any maintenance.

5.1 Cleaning the Exterior

- Dust the exterior surfaces, including the faux stone and white finish, with a soft, dry cloth.
- For stubborn marks, lightly dampen a cloth with water and a mild, non-abrasive cleaner. Wipe gently and then dry thoroughly.
- Avoid using harsh chemicals or abrasive cleaners, as these can damage the finish.

5.2 Cleaning the Glass Panel

- Wipe the glass panel with a soft, damp cloth.
- For streaks or smudges, use a glass cleaner specifically designed for fireplaces or a mixture of vinegar and water. Spray onto the cloth, not directly onto the glass.
- Dry with a clean, lint-free cloth.

5.3 Internal Components

The electric firebox is a sealed unit and does not require internal maintenance by the user. Do not attempt to open or service the internal components.



Image 5.1: Detail of the faux stone texture, highlighting the importance of gentle cleaning.

6. Troubleshooting

If you encounter issues with your fireplace, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power to the unit.	Ensure the power cord is securely plugged into a grounded 120V AC outlet. Check the household circuit breaker or fuse box. Test the outlet with another appliance to confirm it is functional.

Problem	Possible Cause	Solution
No heat output.	Heat function is off or obstructed.	Verify the heat setting is activated on the control panel or remote. Ensure the air intake and heat outlet vents are not blocked.
Flame effect not working.	Flame setting is off or LED bulbs issue.	Check the flame brightness setting on the control panel or remote. If the issue persists, contact customer support as LED bulbs are not user-replaceable.
Remote control not responding.	Dead batteries or obstruction.	Replace the batteries in the remote control. Ensure there is a clear line of sight between the remote and the fireplace sensor.

7. Specifications

Feature	Detail
Brand	SEI Furniture
Model Number	FE9021 (Also known as AMZ1209EF)
Product Dimensions (D x W x H)	15.5" x 60.25" x 35.25"
Materials	MDF, poplar, veneer, polyresin, metal, resin, glass
Finish Type	Stone (Faux)
Installation Type	Freestanding
Power Source	Corded Electric
Heat Output	5000 British Thermal Units (BTU)
Heating Coverage	Up to 400 square feet
Special Features	Adjustable Flame, Flame Effect, LED Flame, Automatic Shutoff
Item Weight	93 Pounds
UPC	037732290218



Image 7.1: Dimensional diagram of the fireplace.

8. Warranty Information

This SEI Furniture product comes with a Limited Warranty. For specific details regarding coverage, duration, and terms, please refer to the warranty documentation included with your purchase or contact SEI Furniture customer support directly.

9. Customer Support

For further assistance, replacement parts, or warranty inquiries, please contact SEI Furniture customer support.
You can also visit the official SEI Furniture store for more information:

Visit SEI Furniture Store

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