Rollo X1038

Rollo USB Shipping Label Printer User Manual

Model: X1038
Brand: Rollo

1. Introduction

The Rollo USB Shipping Label Printer is a commercial-grade thermal label printer designed for efficient and high-speed printing of shipping labels, warehouse labels, barcode labels, and custom stickers. It utilizes advanced direct thermal technology, eliminating the need for ink or toner, and boasts a high-resolution 203 DPI print head for clear and visible labels. Compatible with both Windows (XP and newer) and Mac (10.9 and newer) operating systems, this printer offers versatile compatibility with major shipping platforms and marketplaces, making it an ideal solution for small businesses and individuals.



Image: The Rollo USB Shipping Label Printer, a compact and efficient thermal label printer.

2. Package Contents

Please ensure all items are present in the package:

- Thermal Printer
- USB Cable
- Power Adapter

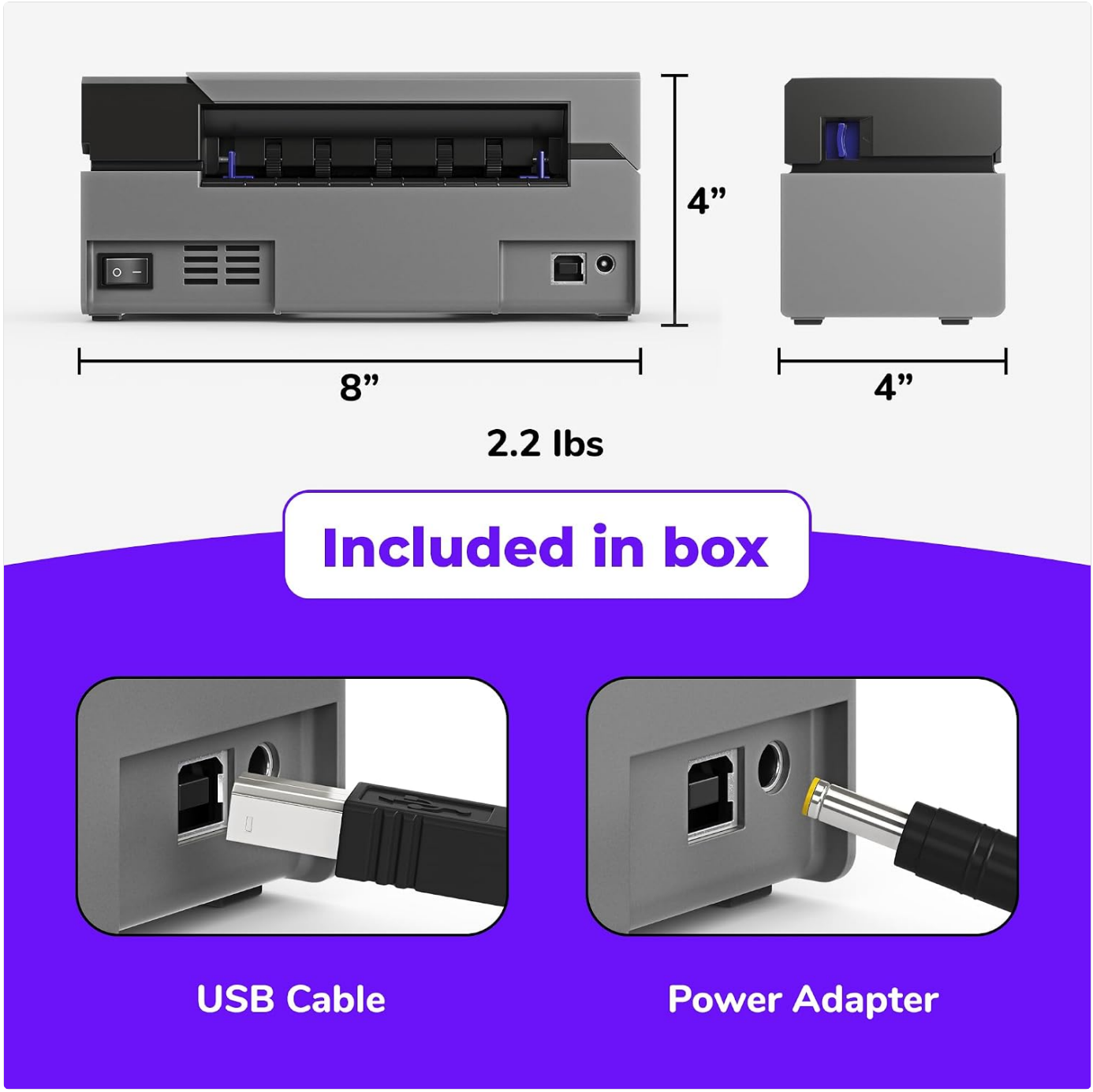


Image: The essential components included with your Rollo printer: the USB cable and power adapter.

3. Setup

3.1 System Requirements

The Rollo USB Shipping Label Printer is compatible with the following operating systems:

- Windows (XP and newer)
- Mac (10.9 and newer)



Image: The Rollo printer offers broad compatibility with both Mac (10.9 and newer) and Windows (XP and newer) operating systems, connecting via USB cable.

3.2 Connecting the Printer

1. Connect the power adapter to the printer and plug it into a power outlet.
2. Connect the USB cable from the printer to an available USB port on your computer (laptop or desktop PC).
3. Download and install the latest Rollo drivers from the official Rollo website.
4. Follow the on-screen instructions to complete the driver installation.



Image: Highlighting the printer's USB connectivity and its compatibility with both Mac and Windows operating systems, along with its ability to print from Rollo Ship and other major shipping platforms.

3.3 Loading Labels

The Rollo printer supports direct thermal labels with widths ranging from 1.57" to 4.1". It automatically detects the label gap for various label sizes.

1. Ensure the printer is powered on.
2. Adjust the label guides to match the width of your labels.
3. Feed the labels into the rear slot of the printer, print-side up, until the printer automatically pulls them in and calibrates.
4. If using a roll of labels, ensure it is properly placed on the external label holder (if applicable).

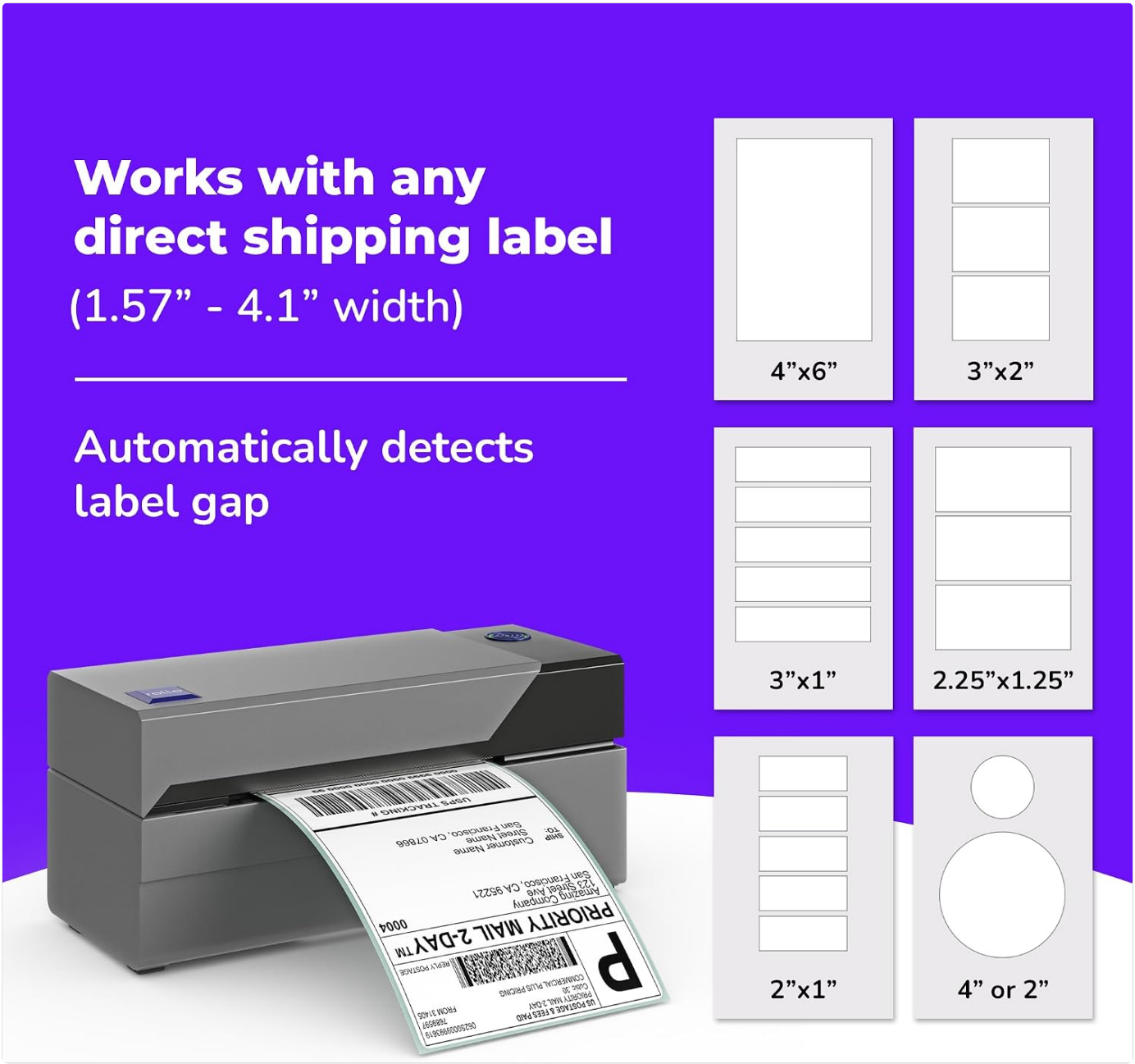


Image: The Rollo printer's versatility in handling direct shipping labels of various widths (1.57" - 4.1"), with automatic label gap detection for seamless printing.

4. Operating Instructions

4.1 Printing Shipping Labels

The Rollo printer offers high-speed printing, capable of producing one 4x6 label per second.

1. Open your shipping platform (e.g., Fedex, UPS, USPS, ShipStation, Shopify, Amazon, eBay, etc.).
2. Generate your shipping label.
3. Select the Rollo printer from your printer options.
4. Ensure the correct label size (e.g., 4x6 inches) is selected in your print settings.
5. Click 'Print'. The label will be quickly printed by your Rollo printer.



Image: Demonstrating the Rollo printer's high-speed thermal printing, capable of producing one 4x6 label per second with a high-resolution 203 DPI, ensuring carrier-approved quality.



Image: A user applying a shipping label, freshly printed by the Rollo printer, to a package.

4.2 Using the Rollo Label Design App

Beyond shipping labels, the Rollo printer can create custom labels using the Rollo Label Design App. This app allows you to design barcodes, product labels, thank you stickers, QR code stickers, business or name stickers, and more.

- Access the Rollo Label Design App (available on web and mobile).
- Utilize free customizable templates.
- Browse a library of graphics and fonts.
- Upload your own custom images for personalized labels.



Image: The user interface of the Rollo Label Design App, showcasing its features for creating custom labels with templates, graphics, fonts, and custom image uploads.

5. Maintenance

The Rollo USB Shipping Label Printer is designed for low maintenance due to its direct thermal technology, which means no ink or toner cartridges are required.

- **Cleaning:** Periodically wipe the exterior of the printer with a soft, dry cloth. For the print head, refer to the detailed cleaning instructions available on the official Rollo support website to ensure optimal print quality.
- **Label Handling:** Always use high-quality thermal labels to prevent dust and debris buildup, which can affect print head longevity.
- **Storage:** When not in use for extended periods, store the printer in a clean, dry environment away from direct sunlight and extreme temperatures.

6. Troubleshooting

If you encounter issues with your Rollo printer, please refer to the following common troubleshooting tips:

- **Printer Not Responding:** Ensure the printer is powered on and the USB cable is securely connected to both the printer and your computer. Try restarting both the printer and your computer.
- **Poor Print Quality:** Check if the labels are loaded correctly and are of good quality. Clean the print head as per maintenance instructions. Adjust print density settings in your printer preferences if labels are too light or have white spots.
- **Labels Not Feeding Correctly:** Verify that the label guides are properly adjusted to the label width. Ensure there are no obstructions in the label path. Recalibrate the printer by pressing and holding the feed button until the printer emits a beep.
- **Driver Issues:** Reinstall the printer drivers from the official Rollo website if you suspect driver corruption or incompatibility.

For more detailed troubleshooting guides and solutions, please visit the official Rollo support website or consult the comprehensive PDF user guides.

7. Technical Specifications

Feature	Specification
Model Number	X1038
Product Dimensions	4"D x 8"W x 4"H
Item Weight	2.2 pounds
Connectivity Technology	Wired (USB)
Printing Technology	Direct Thermal
Maximum Media Size	4.1 Inch Width
Maximum Black and White Print Resolution	203 Dots Per Inch (DPI)
Max Print Speed	150mm/s (one 4x6 label per second)
Power Consumption	50 Watts
Compatible Devices	Laptops, PCs, Windows, Mac
Special Feature	Auto Label Detection, Inkless Printer
Printer Output	Monochrome

Feature	Specification
Life Span	Approx. 650,000 labels

8. Warranty and Support

Your Rollo USB Shipping Label Printer comes with a**Limited 1 Year Warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

For warranty claims, technical support, or to access the latest drivers and user guides, please visit the official Rollo support website:

Visit Rollo Support

You can also refer to the detailed PDF user guides available:

- User Manual (PDF)
- User Guide (PDF)

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question